

## Professional Summary

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Enthusiastic and forward-looking for a full-time position as a Software Engineer with the knowledge and experience to professionally complete a project that meets the business's best interest.

## Work History

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### Software Engineer

01/2021 - 04/2022

#### Tata Consultancy Services – Troy, MI

- Supported calls communication system (Genesys) For Stellantis
- Led 100% of all tasks for creating, updating, and deleting all Genesys users
- Analyzed and provide solutions to solve issues in existing Genesys application
- Created designs document for Genesys applications.
- Developed new Genesys applications
- Modified existing Genesys applications to meet business requirements
- Performed all Pre and Post testing for new and modified Genesys applications
- Reviewed all development phases done by offshore members (designing, developing, testing, launching)
- Followed Agile (SCRUM) method to finish all development phases

## Skills

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- Quickly learn procedures and methods.
- Strong organizational skills.
- Strong oral/written communication skills.
- Meet all deadlines and can work extra hours.
- Good with C++, Java, Python, Html, and SQL
- Good in using (word, Excel, and PowerPoint)
- Good on Agile Software Development (Scrum).
- Good in code review and debugging.
- Project Planner
- Program Testing Software
- Technical Support
- Troubleshooting

## Projects

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### Poetry App (Built using Flutter and Firebase)

- Collaborated with a team of three to design a social media app.
- Followed the Agile (SCRUM) method to finish all development phases
- Performed all test scenarios at the end of each sprint
- Documented all user guides and all the application development support
- Reported and presented the works progress at the end of each sprint to the instructor and the students

### Comedian YouTube (Built Using Java and SQL)

- Collaborated with a team of two members to design a database using Java and SQL for a website of YouTube videos for comedy standup shows
- Designed an interface for a user to create an account and log in to post, search, rate, comment, and play a video
- Implemented search constraints such as views and rates
- Designed another interface for an admin user that has more features

### Car Dealership System (Built using C++)

- Developed a C++ program using Microsoft Visual Studio for employees at a dealership
- Built functions that can search Inventory, sell/lease cars, return a leased car, add a car to the inventory, or show a list of cars within a given price range.

## Education

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Bachelor of Science: Computer Science, Mathematics

12/2020

Wayne State University - Detroit, MI

- [3.6] GPA