



Fashion Holics Return Policy

At **Fashion Holics**, we want you to be completely satisfied with your purchase. If for any reason you're not happy with your order, we offer a return policy under the following conditions:

1. Eligibility for Return

- Returns will only be accepted if the buyer requests a return within **36 hours** of receiving the product.
- Returns are only accepted for the following reasons:
 - **Damaged or Defective Products:** If the item is damaged or defective upon arrival.
 - **Size Issues:** If the product size is incorrect (please ensure you check the size chart before ordering).

2. Return Process

- To initiate a return, please contact our customer service team within 36 hours of receiving your order. You can reach us at Email - fashionholics23@gmail.com , Phone - or through our contact page.
- Provide your order number, a description of the issue, and photos (if applicable) of the product showing any damage or size discrepancy.

3. Conditions for Return

- The product must be returned in its **original, unused** condition with all tags and packaging intact.
- For size issues, you may be offered a **size** exchange or a **refund** depending on availability.
- **Shipping fees** for returns are the responsibility of the buyer unless the product was damaged or defective upon arrival.

4. Refunds

- Once your return is processed and approved, a refund will be issued to the original payment method. Please allow 7-10 business days for the refund to appear in your account, depending on your payment provider.

5. Non-Returnable Items

- Items that have been worn or washed cannot be returned unless they meet the criteria for damaged or defective products.

We strive to provide high-quality products and excellent customer service. If you have any questions or concerns about our return policy, feel free to contact us. Thank you for shopping at **Fashion Holics!**

Contact Us

We're here to help! At Fashion Holics, we're committed to providing you with exceptional customer service. Whether you have a question, need assistance with an order, or want to learn more about our products, feel free to reach out to us through any of the following channels:

Call Us

For immediate assistance, give us a call at:

+91 9076261066

Our customer service team is available to assist you during business hours.

WhatsApp Chat

You can also reach us quickly via WhatsApp for support or inquiries:

WhatsApp Number: +91 9076261066

Just click the number to start a chat!

Email Us

Prefer email? No problem! Send us your questions or concerns to:

fashionholics23@gmail.com

We aim to respond to all emails within 24 hours.

Social Media

You can also connect with us on social media for updates, promotions, and more:

Instagram:- [fashion_holics23](#)

We strive to make your shopping experience seamless, so don't hesitate to reach out with any queries or feedback!

Order Cancellation Policy

Cancellation Window: You may cancel your order anytime before the order status is changed to "Shipping".

After Confirmation: Once your order status is updated to "Confirmed" and moved to the shipping process, cancellations are no longer permitted.

If you need to cancel an order, please do so promptly while it's still in the "Placed" or "Confirmed" status. After the order is shipped, we are unable to accommodate cancellations.

For assistance or any queries, feel free to contact our customer support team.

Thank you for choosing us!