Kaan Can Calkan

ERP Consultant & Business Analyst

ABOUT ME 01

As a Management Information Systems graduate from Sakarya University, I have 3 years of experience in SAP HCM, ABAP, and Fiori. Alongside my expertise in SAP, I have a background in freelance web development and a proven track record in optimizing customer service operations through knowledge base creation and process improvement. I aim to leverage my technical background and analytical skills in roles such as Business Analyst, ERP Consultant, or Customer Experience Specialist.

CONTACT 02

Denizli Turkey

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kaancancalkan.github.io

SKILLS 03

- SAP HCM
- SAP Fiori
- SAP ABAP
- JavaScript
- HTML /XML & CSS
- Wordpress
- SQL

LANGUAGE 04

- Turkish
- English (TEFL Certified)
- Vietnamese

WORK EXPERIENCE 05

2020 - 2021

Web Developer
Freelance

I freelanced on WordPress, Wix, and static HTML websites.

2021 Jan - 2023 July

Sap HCM Consultant
MBIS Consulting

I have worked as a SAP HCM Consultant in Mbis Projects: TOGG, Zen Diamond, Ozler Plastic, Aksular Food, Camsan Entegre, İstanbul Finance

2024 Feb - July

SAP Abap Fiori Consultant
SMOD Business Solutions

I worked as a Sap Abap and Fiori Consultant at SMOD Busıness Solutions (Sap HR Service Provider).
Projects: LC Waikiki, Lesaffre,
Support Tickets: Istac, Sedef Shipyard, THY (Turkish Airlines)

2025 Sep – 2025 Dec

Bulutfon
Telecommunications

I delivered effective solutions through call and request management in customer support processes. I contributed to the creation and updating of knowledge base and FAQ pages, improving customer experience and reducing support workload. In SEO, I carried out necessary backlink activities and competitor analysis, enhancing our company's SEO performance.

EDUCATION 06

2011 - 2016

İbrahim Cinkaya Social Sciences High School with English Preparatory Class

2016 - 2017

Management Information Systems
Medipol University

2017 - 2020

Management Information Systems
Sakarya University

GPA: 3.18
Graduation Thesis: Web Development

REFERENCES 07

Ahmet Savaş Göktürk
Business Solutions Executive at Login Software

E-Mail: s.gokturk@login.com.tr

Mustafa Şahin
Integration & HR Technologies Group Manager at NTT Data

E-Mail: sahinmu@windowslive.com

MILITARY SERVICE 08

I completed my military service at the Bilecik Jandarma Alay Komutanlığı.