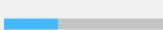
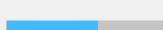
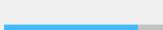
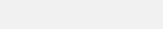
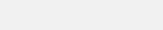


As a Management Information Systems graduate from Sakarya University, I have 3 years of experience in SAP HCM, ABAP, and Fiori. Alongside my expertise in SAP, I have a background in freelance web development and a proven track record in optimizing customer service operations through knowledge base creation and process improvement. I aim to leverage my technical background and analytical skills in roles such as Business Analyst, ERP Consultant, or Customer Experience Specialist.

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SAP HCM	
SAP Fiori	
SAP ABAP	
JavaScript	
HTML /XML & CSS	
Wordpress	
SQL	

Turkish	
English (TEFL Certified)	
Vietnamese	

# Kaan Can Calkan

## ERP Consultant & Business Analyst

2020 - 2021

### Web Developer *Freelance*

I freelanced on WordPress, Wix, and static HTML websites.

2011 - 2016

### Ibrahim Cinkaya Social Sciences High School with English Preparatory Class

2021 Jan - 2023 July

### Sap HCM Consultant *MBIS Consulting*

I have worked as a SAP HCM Consultant in Mbis Projects: TOGG, Zen Diamond, Ozler Plastic, Aksular Food, Camsan Entegre, İstanbul Finance

2016 - 2017

### Management Information Systems *Medipol University*

2024 Feb - July

### SAP Abap Fiori Consultant SMOD Business Solutions

I worked as a Sap Abap and Fiori Consultant at SMOD Business Solutions (Sap HR Service Provider). Projects: LC Waikiki, Lesaffre, Support Tickets: Istac, Sedef Shipyard, THY (Turkish Airlines)

2017 - 2020

### Management Information Systems *Sakarya University*

GPA: 3.18

Graduation Thesis: Web Development

2025 Sep - 2025 Dec

### Bulutfon Telecommunications

I delivered effective solutions through call and request management in customer support processes. I contributed to the creation and updating of knowledge base and FAQ pages, improving customer experience and reducing support workload. In SEO, I carried out necessary backlink activities and competitor analysis, enhancing our company's SEO performance.

#### Ahmet Savaş Göktürk

*Business Solutions Executive at Login Software*

E-Mail: s.gokturk@login.com.tr

#### Mustafa Şahin

*Integration & HR Technologies Group Manager at NTT Data*

E-Mail: sahinmu@windowslive.com

I completed my military service at the Bilecik Jandarma Alay Komutanlığı.