




As a Management Information Systems graduate from Sakarya University, I have 3 years of experience in SAP HCM, ABAP, and Fiori. Alongside my expertise in SAP, I have a background in freelance web development and a proven track record in optimizing customer service operations through knowledge base creation and process improvement. I aim to leverage my technical background and analytical skills in roles such as Business Analyst, ERP Consultant, or Customer Experience Specialist.




Denizli Turkey




0554 644 38 62




cancalkaniiletisim@gmail.com



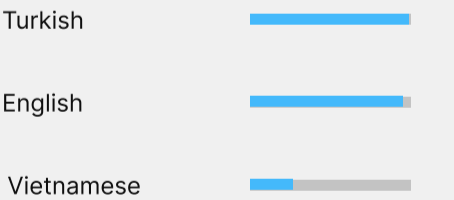
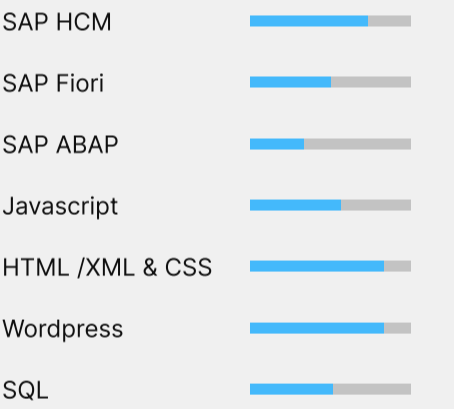
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kaancancalkan.github.io



# Kaan Can Calkan

## ERP Consultant & Business Analyst

2020 - 2021

**Web Developer**  
*Freelance*

I freelanced on WordPress, Wix, and static HTML websites.

2021 Jan - 2023 July

**Sap HCM Consultant**  
*MBIS Consulting*

I have worked as a SAP HCM Consultant in Mbis Projects: TOGG, Zen Diamond, Ozler Plastic, Aksular Food, Camsan Entegre, İstanbul Finance

2023 Nov – 2024 January

**Oracle HR Cloud Technical Consultant**  
**Athena Information Solutions**

I am working as a Oracle HR Cloud Technical Consultant at Athena Information Services

2024 Feb - July

**SAP Abap Fiori Consultant**  
**SMOD Business Solutions**

I worked as a Sap Abap and Fiori Consultant at SMOD Business Solutions (Sap HR Service Provider).  
Projects: LC Waikiki, Lesaffre,  
Support Tickets: Istac, Sedef Shipyard, THY (Turkish Airlines)

2025 Sep – 2025 Aralık

**Bulutfon**  
**Telecommunications**

I delivered effective solutions through call and request management in customer support processes. I contributed to the creation and updating of knowledge base and FAQ pages, improving customer experience and reducing support workload. In SEO, I carried out necessary backlink activities and competitor analysis, enhancing our company's SEO performance.

**Ahmet Savaş Göktürk**  
*Business Solutions Executive at Login Software*

**E-Mail:** s.gokturk@login.com.tr

**Mustafa Şahin**  
*Integration & HR Technologies Group Manager at NTT Data*

**E-Mail:** sahinmu@windowslive.com

I completed my military service at the Bilecik Jandarma Alay Komutanlığı.