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Modified (https://www.mathworks.com/support/bugreports/?dir=asc&geck_id=1246784&release=0&sort=date)	Bug (https://www.mathworks.com/support/bugreports/?dir=desc&geck_id=1246784&release=0&sort=ebr)	Product (https://www.ma...dir=asc&geck_id=124678...

15 Sep 2016	**1246784 (https://www.mathworks.com/support/bugreports/details/1246784? partial=collapsed&shipped_release_ids%5B%5D=1&shipped_release_ids%5B%5D=2&shipped_release**	MATLAB **Interested in Upgrading? (http://www.mathworks.c mode=gwylf)**

Summary

MATLAB® on Ubuntu® version 15.04 and higher fails without warning when reading data from MP3, MP4, and MOV files

Description

If you are using Ubuntu® version 15.04 or higher, MATLAB® may fail without warning while reading some audio and video files.

For example

```
[y, Fs] = audioread('myaudiofile.mp3');
```

```
vidObj = VideoReader('myvideofile.mp4');
```

will cause MATLAB to fail. File formats include MP3, MP4 and MOV.

Workaround

To work around this issue replace the version of libstdc++.so 6 library shipped with MATLAB® with the native version on your system.

To do this, first complete the following steps to ensure that the system's `libstdc++.so.6` version is higher than the one shipped with MATLAB®.

1. In a Linux terminal, navigate to `matlabroot/sys/os/glnxa64` and type the following:

```
ls -l
```

The version of the library shipping with MATLAB® should be `libstdc++.so.6.0.17`.

2. Navigate to `/usr/lib/x86_64-linux-gnu` and type the following:

```
ls -l libstdc++*
```

If the resulting version is higher than 6.0.17, then continue with the following steps.

1. Navigate to `matlabroot/sys/os/glnxa64`.

2. Execute the following:

```
unlink libstdc++.so.6
```

```
ln -s /usr/lib/x86_64-linux-gnu/libstdc++.so.6 libstdc++.so.6
```

3. Restart MATLAB®.

Fix

This bug was fixed as of R2016b(9.1).

If you have a current subscription to MathWorks Software Maintenance Service (SMS), you can **download product updates (http://www.mathworks.com/downloads/web_downloads/agent_check? mode=gwylf)** . If not, learn more about **MathWorks SMS (http://www.mathworks.com/services/maintenance/)** .

Exists in

Product Name	Release (Version)
MATLAB	R2016a (9.0)
	R2015b (8.6)

This bug affects my work.

          No (http://www.mathworks.com/support/bugreports/search_results/add_experience? ebr_id=16107)

Provide feedback to help us improve this Bug Report! (https://mathworks.getfeedback.com/r/lOX8mozi? SF=1246784&PR=MATLAB&ID=6193065)

About Bug Reports Bugs reported in this system are those that may be of interest to customers based on general use of our products. Bugs are updated by the development team at release time and as more information becomes available. This includes provisions for any known workarounds or file replacements. Bug Report information is available for bugs either existing in or fixed in Release 14 SP2 or later . Information is not available for all bugs, known or unknown, including bugs in prior releases.

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