

# Clarisse HIRA

## My Contact

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- 📍 Kigali, Nyarugenge

## Hard Skill

- Programming skills using : Python and Django, java, c, c++ and C#
- Data analysis
- Software development
- Technical support

## Soft Skill

- Time management and organization
- Decision making
- Communication
- Team work and collaboration

## Education Background

### University Of Rwanda

Bachelor degree Information Technology

Completed in 2023

### Ecole secondary Kabarondo

Combination: Mathematics Economics and computer science.  
Advanced Secondary Level Certificate with distinction

Completed in 2017

### Group scolaire Muhura

Ordinary level certificate

Completed in 2014

## Hobbies

- Praying guitar and piano
- I like singing
- Preaching

## About Me

IT graduate with experience in software development and technical support.

Proficient in troubleshooting hardware and software issues providing technical assistance to end-users of system.

Skilled in communication and problem-solving to ensure customer satisfaction.

## Professional Experience

### Support internee In Algorithm Inc 2022 – Present

Key responsibilities:

- Troubleshooting client's system problem online using Any desk
- installing Applications and software to end-users
- Visiting clients solve technical problems and reports on the issues clients had.

## Trainings and Generalities

- I was trained in ISHYIGA Software during my Academic Internship from January 2022 to June 2022.
- Certified in Course Training of Film Making and TV Production in KFTV by Using Adobe Premier pro and other software from June to October in 2019 awarded certificate.
- Cybersecurity workshop 101 BICT in November 2022.
- Certified by solo learn in courses Html, CSS, Python Data structures in November 2022.
- ICT training Boot Camp under the Python programming in April 2022.
- SOLVIT Bootcamp in February 2022.

## EXTRA CURICULA ACTIVITIES

- Music leader Department in RASA (Rwanda Anglican student association In Campus)
- Girl Leader of students from Byumba and Gasabo Diocese in
- RASA
- Music and Media in charge in call on Jesus choir

## References

### 1.NIYIGIRIMBABAZI Barthelemy

Position: Release Manager in Ishyiga software

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### 2. HARERIMANA Dominique

Position: Head of Department in University of Rwanda

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