Kabao Thao

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Portfolio: https://kabaothao.github.io/Portfolio/

SUMMARY OF QUALIFICATION

Seeks to bring practice into intuition by working at an established technology department. Proficient in Microsoft Suite, Business Object, SharePoint, Visio, Tableau, Salesforce.

SKILLS & LANGUAGES

- HTML5, CSS, JavaScript, Git/GitHub, Visual Studio, jQuery, MySQL, API, Node.js., React, Express.js, mongoDB, heroku, Bootstrap, Semantic UI

PROJECTS

Bingo| GitHub Repo: https://github.com/kabaothao/Bingo

Deployed Link: https://bingoheroku.herokuapp.com/login

- Summary: An interactive bingo app where users create a game or join a game room.
- Role: Back End Developer
- Tools/Languages: HTML5, CSS, JavaScript, Visual Studio, Tailwind CSS, Handlebars.js, Node.js, Express.js, MySQL, Socket.IO, API, Heroku, Gitbash, MVC, Postman

Gifficult | GitHub Repo: https://github.com/Brendan838/groupProject_teamSoFetch

Deployed Link: https://brendan838.github.io/groupProject_teamSoFetch/

- Summary: An interactive multiple-choice question using two server-size APIs.
- Role: Front End Developer
- Tools/Languages: HTML5, CSS, JavaScript, Visual Studio, Semantic UI, Gitbash, Postman

Rick and Morty Wiki | GitHub Repo: https://github.com/kabaothao/Project-One

Deployed Link: https://kabaothao.github.io/Project-One/

- Summary: A collaborative database to search characters, status, and gender.
- Role: Lead Developer
- Tools/Languages: HTML5, CSS, JavaScript, Visual Studio, Bootstrap, jQuery, Postman

Weather Dashboard | GitHub Repo: https://github.com/kabaothao/Weather-Dashboard

Deployed Link: https://kabaothao.github.io/Weather-Dashboard/

- Summary: To retrieve weather data for cities by accessing third-party APIs.
- Role: Lead Developer
- Tools/Languages: HTML5, CSS, JavaScript, Visual Studio, Moment.js, jQuery, Gitbash, Postman

EXPERIENCE

Business Analyst, Voya Financial, MN   September 2016 – Present
● Manage client's group contract provisions for Life, Disability, and Supplemental Health Voluntary products.
  o   Draft and maintain business requirements and align them with functional and technical requirements.
  o   Conduct user acceptance testing to meet functionality requirements.
  o   Identify and reconcile errors in client data to ensure accurate business requirements.
  o   Administer client implementation processes and provide technical support to maintain ongoing active customers' insurance plans.
  o   Engage clients to gather software requirements, business rules, and ensure alignment with internal teams.
  o   Develop and manage project plans, negotiate project deliverables and timing, resolve issues and coordinate communication for clients.

Business Analyst, Fairview Health Services, MN   April 2016 – August 2016
● Configure, maintain, and modify software applications. Complete coding and modification of the software with focus on user experience and optimal system performance.
  o   Support the implementation planning for application program requirements. Support the end-user and technical operations staff as required by providing excellent customer service.
  o   Proactively participates in IT workflow processes in incident management, IT service request management, and change control management.

Business Analyst, Native American Community Clinic, MN   January 2015 – March 2016
● Lead the Expanded Medical Services grant by monitoring all data management aspects of the assigned grant.
  o   Implement electronic medical record system workflow processes to improve clinic operations.
  o   Administer state grant funding and delegated board reports monthly to internal and external stakeholders.
  o   Assists leadership with identifying gaps in operations, policies and procedures, and workflow mapping processes.

Business Analyst, UnitedHealth Group, MN   May 2014 – January 2015
● Perform day to day management of agents contracts process for Medicare Supplemental Products.
  o   Responsible for various types of contract management and support all scenarios of account opening and maintenance requirements.
  o   Assist in extracting and manipulating large data on SQL databases.

EDUCATION

University of Minnesota, MN   June 2021 – present
● MERN Full Stack Web Development Certificate

Saint Mary's University of Minnesota, MN   May 2014 – December 2015
● Master of Arts in Health & Human Services Administration

Saint Olaf College, MN   September 2010 – May 2014
● Bachelor of Arts in Economics