

Privacy Policy – Domivas

Last updated: August 22, 2025

This Privacy Policy explains how Domivas ("we", "us", or "our") collects, uses, and protects your personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

1. Who We Are

Domivas is a UK-based business that collects personal data through its website to deliver services such as consultations and client support.

Contact email: support@domivas.com

Country: United Kingdom

2. What We Collect

When you fill out a form on our website, we may collect:

- Name
- Email address
- Phone number (optional)
- Any message or information you submit

We do not knowingly collect information from individuals under 16.

3. How We Use Your Data

We use your information to:

- Respond to enquiries
- Schedule calls or consultations
- Manage client communications
- Comply with legal obligations (if applicable)

We do not sell or share your data with third parties.

4. Legal Basis for Processing

We process your data under the following legal bases:

- Consent – You give clear permission for us to process your data
- Contract – Processing is necessary for a service you've requested

- Legitimate Interests – To operate and improve our services

5. Your Data Rights (UK GDPR)

You have the right to:

- Access your personal data
- Request correction of incorrect data
- Request deletion ("right to be forgotten")
- Withdraw consent at any time
- Complain to the Information Commissioner's Office (ICO)

To exercise these rights, email support@domivas.com.

6. Data Storage & Security

Data may be stored in secure third-party services (e.g., Google Sheets). We take appropriate technical and organisational steps to protect your information.

7. Cookies

Our website may use cookies or analytics tools (like Google Analytics) for performance tracking. You can control cookies via your browser settings.

8. Data Retention

We retain personal data only as long as necessary. You may request deletion of your data at any time.

9. Changes

We may update this Privacy Policy. Please check back periodically for updates.

10. Contact Us

support@domivas.com

United Kingdom