

On average, the majority of people waiting to be seated are waiting anywhere from 10-40 minutes.

POOR CUSTOMER RESULTING IN... LOSING CUSTOMERS DUE TO WAITING TIME

CUSTOMERS THAT STAYED

LEAVING CUSTOMERS

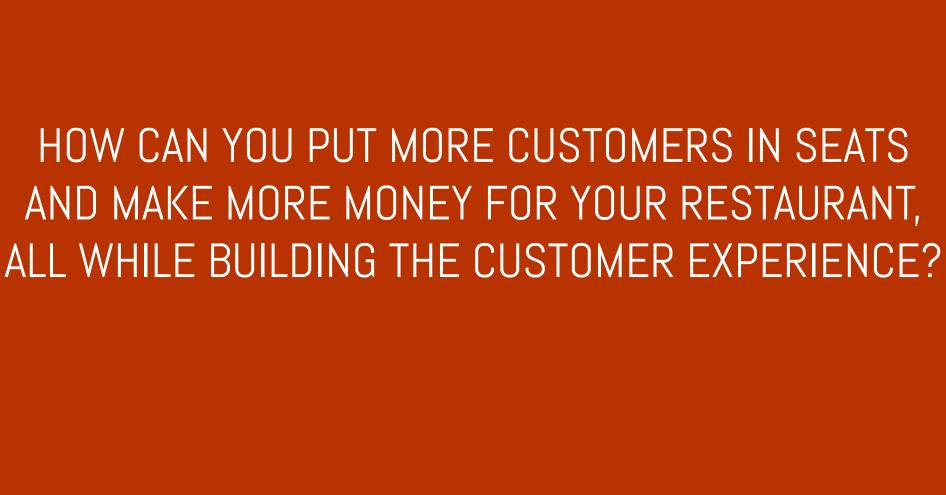
EXPERIENCE

LOWER RETENTION **RATES COME BACK!**

LESS PEOPLE ARE SPENDING

ALL THIS MEANS

IN YOUR RESTAURANT



WHAT DOES 10-20 MINUTES MEAN TO YOUR RESTAURANT?



Time consumption while seated at restaurant over average 2 hour stay 30%

2%

Get bill

& pay

WHY?

%8

Wrap up

meal

Dessert



20%

10%

0%

16%

Wait to

order



32%

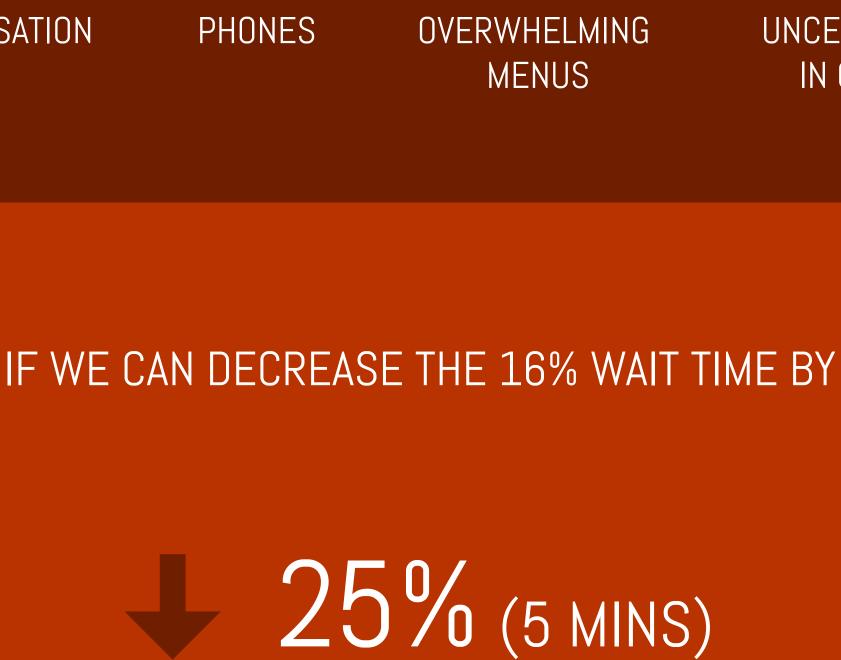
Get food

& eat

20%

Order &

wait





UNCERTAINITY

IN ORDER

Top 3 Most Time Consuming:

2. Place Order and Wait for Food

1. Get and Eat Food

3. Wait to Order

FOR EVERY 5 TABLES OF 2 PEOPLE...

EVERY SECOND ROTATION OF CUSTOMERS

WILL ALLOW 1 MORE PARTY TO BE SEATED



20% REVENUE AND ONE MORE PARTY WILLING TO STAY AND WAIT



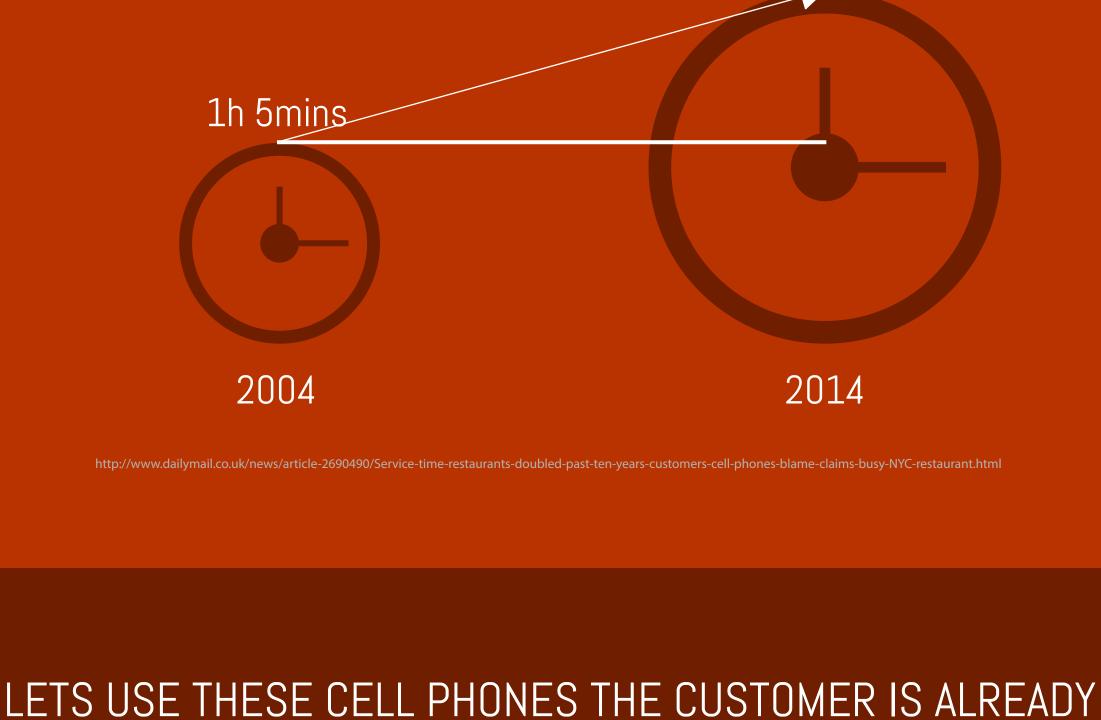
CUSTOMER

SATISFACTION

1h 55mins

TO BE SEATED

Cell phones are the main reason for increase in dining times



USING TO HELP SPEED UP THEIR ORDERING TIME IN A SIMPLE AND CONVENIENT WAY WITHOUT HAVING TO...



3. INTEGRATE NEW COMPLEX TECHNOLOGIES

1. DRASTICALLY INCREASE EXPENSES

2. REDUCE STAFF

