Deep Neural Networks for YouTube Recommendations

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ABSTRACT

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You'lube represents one of the largest scale and most sophisticated industrial recommendation systems in existence. In this paper, we describe the system at a high level and focus on the dramatic performance improvements brought by deep learning. The paper is split according to the classic most stage information retrieval dichostom; first, we detail a deep candidate generation model and then describe a separate deep ranking model. We also provide practical lessons and insights derived from designing, iterating and maintaining a massive recommendation system with emormous user-facing impact.

1. INTRODUCTION

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You Tube is the world's largest platform for creating, sharing and discovering video content. YouTube recommendations are responsible for belping more than a billion users discover personalized content from an ewer-growing corpus of videos. In this paper we will focus on the immense impact deep hearing has recently had on the YouTube wideo recommendations system. Figure 1 illustrates the recommendation of two YouTube mobile app home. Recommending YouTube videos is extremely challenging from three major perspectives.

• Scale: Many existing recommendation algorithms proven to work well on small problems fail to operate on our scale. Highly specialized distributed learning algorithms and efficient serving systems are sessential for handling YouTube's massive user base and corpus.



an exporation/exploitation perspective.

 Noise: Historical user behavior on YouTube is inherently difficult to predict due to sparsity and a variety of unobservable external factors. We rarely obtain the ground truth of user satisfaction and instead model noisy implicit feedback signals. Purthermore, metadata associated with content is poorly structured without a well defined ontology. Our algorithms need to be robust to these particular characteristics of our training data.

lions of examples,
In contrast to vast amount of research in matrix factoriza-

watch 74% 1 2012 --- 2015 ---- 2019 Views 2000% 7

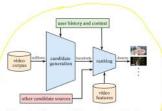
2. SYSTEM OVERVIEW

The overall structure of our recommendation system is illustrated in Figure 2. The system is comprised of two neural networks: one for candidate generation and one for ending networks are for candidate generation and one for ending networks are for candidate generation and one for ending user's YouTube activity history as input and retrieves a small subset (hundreds) of videos from a large copys. These candidates are intended to be generally relevant to the user with high pecioion. The candidate generation network only provides broad personalization via collaborative filtering. The similarity between users is expossed in terms of coarse features such as IDs of video watches, search query tokens and demographics.

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3. CANDIDATE GENERATION

During candidate generation, the enormous YouTube cor-pus is winnowed down to hundreds of videos that may be relevant to the user. The predecessor to the recommender



$$P(w_i = i|U,C) = \frac{e^{v_i u}}{\sum_{c \in c_i u}}$$

Efficient Extreme Multiclass

$$V_{i}u = \sum_{k=1}^{N} V_{ik} u_{k} = V_{i+1}u_{1} + V_{i2}u_{2} + ... + V_{iN}u_{N}$$

$$Loss = -\sum_{i \in S} y_i \ln(\hat{y}_i) + (1 - y_i) \ln(1 - \hat{y}_i)$$

$$= -\sum_{i \in S} y_i \ln(\Re(\omega_i = i | u_i C)) + (1 - y_i) \ln(1 - \Re(\omega_i = i | u_i C))$$

5 - set enth one positive example (a user fully evalued a video) and several thousands of negative examples (a user sau a violes but old not cradch it until the end)

1 for positive example 20 otherwise

able to achieve comparable accuracy. In hierarchical soft-max, traversing each node in the tree involves discriminating between sets of classes that are often unrelated, making the classification problem much more difficult and degrading performance.

At serving time we need to compute the most likely N classes (videos) in order to choose the top N to present to the user. Scoring milliants of forms under a stick service of the comparable of the control of the classifier described here uses a similar approach. Since calibrated likelihoods from the softmax output layer are not needed at serving time, the scoring problem reduces to a nearest neighbor search in the dot product space for which general purpose libratics can be used ||Z||. We found that A/B results were not particularly sensitive to the choice of nearest neighbor search algorithm.

3.2 Model Architecture

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Inspired by continuous bag of words language models [14],
we learn high dimensional embeddings for each video in a
fixed vocabulary and feed these embeddings into a feedlow ward neural network. A user's watch history is represented
by a variable-length sequence of sparse video IDs which is
mapped to a decan vector representation via the embedsimply averaging the embeddings performed best among sexcell strategies (sum, component-wise max, etc.). Importantly, the embeddings are learned pointly with all other
model parameters through normal gradient descent backpropagation updates. Features are concatenated into a wide
first layer, followed by several layers of fully connected Rectified Linear Units (Red.1) [6]. Figure 3 shows the general
network architecture with additional non-video watch features described below.

3.3 Heterogeneous Signals

3.3 Heterogeneous Signals
A key advantage of using deep neural networks as a generalization of matrix factorization is that arbitrary continuous and categorical features can be easily added to the model. Search history is treated similarly to watch history - each query is tokenized into uniquams and bygrams and each token is embedded, uncer sepresent a summarized dense search history. Demographic features are important for providing priors so Demographic features are important for providing priors. The user's geographic region and device are embedded and concatenated. Simple binary and continuous features such the user's geographic region and state and age are input directly into the network as real values normalized to [0, 1].

"Example Age" Feature

Many hours worth of videos are uploaded each second to VoorTube. Recommending this recently uploaded ("fresh") content is extremely important for YouTube as a product, and the properties of the production of the compose of relevance. In addition to the linest-order effect of simply recommending new videos that users want to watch, there is a critical secondary pelmomenon of bootstrapping and propagating viral content [11].

Machine learning systems often exhibit an implicit bias towards the past because they are trained to predict future

behavior from historical examples. The distribution of video popularity is highly non-stationary but the multinomial distribution over the corpus produced by our recommender will reflect the average watch likelihood in the training window of several weeks. To correct for this, see feed the age of the training campule as a furbare during training. At serving time, this feature is set to zero for slightly negatively to reflect that the model is making predictions at the very end of the training window.

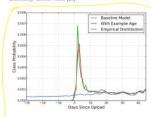


Figure 4: For a given video [26], the model trained with example age as a feature is able to accurately represent the upload time and time-dependant pop-ularity observed in the data. Without the feature, the model would predict approximately the average likelihood over the training window.

3.4 Label and Context Selection

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It is important to emphasize that recommendation often involves solving a surrogate problem and transferring the result to a particular context. A classic example is the assumption that accurately predicting rating-leads to effective movie recommendations [2]. We have found that the choice of this surrogate learning problem has an outsized importance on performance in A/B testing but is very difficult to measure with ceilline experiment from all YouTube stateless. This importance is a surrogate of the property of the pr

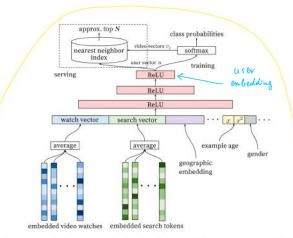


Figure 3: Deep candidate generation model architecture showing embedded sparse features concatenated with dense features. Embeddings are averaged before concatenation to transform variable sized bags of sparse IDs into fixed-width vectors suitable for input to the hidden layers. All hidden layers are fully connacted. In training, a cross-entropy loss is minimized with gradient descent on the output of the sampled softmax. At serving, an approximate nearest neighbor lookup is performed to generate hundreds of candidate video recommendations.

case in which the user has just issued a search query for "taylor swith". Since our problem is posed as predicting the next
watched video, a classifier given this information will predict
that the most likely videou to be watched are those which
appear on the corresponding search results page for "taylor swith". Unsurpisingly, reproducing the user's last search
page as homepage recommendations performs very poorly.
By discarding sequence information and representing search
queries with in unordered bug of tolories, the classifier is no
Natural Community of patterns of videos typically lead to
very asymmetric co-watch probabilities. Episodic series are
unally watched sequentially and users often discover artists
in a genre beginning with the most broadly popular before
focusing on smaller niches. We therefore found much better
performance predicting the user's next watch, rather than
predicting a randomly heliof out watch [Figure 5]. Many collaborative filtering systems implicitly choose the labels and

3.5 Experiments with Features and Depth

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Adding features and depth significantly improves precision on holdout data as shown in Figure 6. In these experiments, a vocabulary of 1M videos and 1M search tolera enter embedded with 250 feats canch in a maximum bag size enter embedded with 250 feats canch in a maximum bag size enter embedded with 250 feats canch in a maximum bag size have cartputs a multinomial distribution over the same 1M video classes with a dimension of 256 (which can be thought of an a separate output video embedding). These models were trained until convergence over all YouTube users, corresponding to several epochs over the data. Network structure followed a common 'tower' pattern in which the bottom of the network is videst and each successive hidden layer halves the number of units (similar to Figure 3). The depth zero network is effectively a linear factorization scheme which

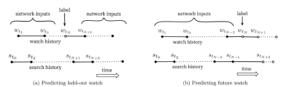


Figure 5: Choosing labels and input context to the model is challenging to evaluate offline but has a large impact on live performance. Here, solid events \bullet are input features to the network while hollow events \circ are excluded. We found predicting a future watch (5b) performed better in A/B testing. In (5b), the example age is expressed as $t_{max} - t_x$ where t_{max} is the maximum observed time in the training data.

- Depth 1: 256 ReLU
- Depth 2: 512 ReLU \rightarrow 256 ReLU
- Depth 3: 1024 ReLU → 512 ReLU → 256 ReLU
- Depth 4: 2048 ReLU → 1024 ReLU → 512 ReLU → 256 ReLU

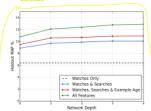


Figure 6: Features beyond video embeddings improve holdout Mean Average Precision (MAP) and layers of depth add expressiveness so that the model can effectively use these additional features by modeling their interaction.

4. RANKING
The primary role of ranking is to use impression data to specialize and calibrate candidate predictions for the particular user interface. For example, a user may watch a given

4.1 Feature Representation

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Our features are segregated with the traditional taxonomy of categorical and continuous/ordinal features. The categorical features we use vary widely in their cardinality - some are binary (e.g. whether the user is loggod-in) while others have millions of possible values (e.g. the user's last search query). Features are further split according to whether they contribute only a single value ('uninvialent') or a stof values ('unidivialent'). An example of a univalent categorical feature is the video ID of the impression being secred, while a corresponding multivalent feature might be a bag of the last correction of the contribution of the cont

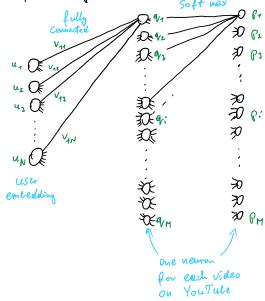
Feature Engineering

Condiate Generation Network

The bast fully - connected byer's output is a vector

u=[u11u21..,uN] and can be thought of as a user embedding

The final layer looks as follows



Training

Cross-entropy loss is calculated on a small subset of output neurons (one positive and couple of thousands negative) and only such a loss is propagated backerord through the network.

Serving

If we denote Vi = [Vin | Vin]

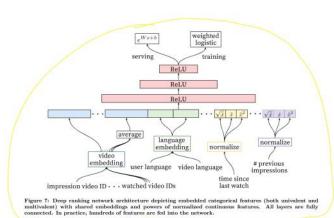
then

q = viu = Vinun+ ... + Vinun

Therefore after training, vi can be thought of as an embedding of video i and qi is its score for user u.

Hence when serving videos, the final layer doesn't even have to be comprised. It's enough to calculate the user embedding u and find its nearest neighbors among {vi}.

The primary role of ranking is to use impression data to be profile and the promise of deep learning to allevia braden of engineering features by hand, the nature rapicalize and calibrate candidate predictions for the particular user interface. For example, a user may watch a given feedforward neural networks. We still expend consideration of the profile of the pr



connected. In practice, hundreds of features are fed in engineering resources transforming user and video data into mobil features. The main challenge is in representing a temperature of the control of the control of the video impression being accreted.

We absorve that the most important signals are those that other similar items, matching others' experience in ranking as [7]. As an example, consider the user's peat history with the channel that uploaded the video being scored—how many videos has the near watched from this channel? When was the last time the user watched from this channel? When was the last time the user watched from this channel received in the continuous features describing post user actions on related items are particularly powerful because they generalize well across disparate information from candidate generation into ranking in the formation. When we will also the control of the contr

Embedding Categorical Features

nilar to candidate generation, we use embeddings to map are categorical features to dense representations suitable neural networks. Each unique ID space ("vocabulary")

to the network.

has a separate learned embedding with dimension that increases approximately proportional to the logarithm of the number of unique values. These vocabularies are simple look-up tables built by possing over the data once before training. Very large cardinality ID spaces (e.g., video IDs or search query terms) are truncated by including only the sop N after sorting based on their frequency in clicked into the recording and the properties of th

Normalizing Continuous Features

Neural networks are notoriously sensitive to the scaling and distribution of their inputs [9] whereas alternative approaches such as ensembles of decision trees are invariant to scaling of individual features. We found that proper normalization

4.2 Modeling Expected Watch Time

4.3 Experiments with Hidden Layers

Hidden layers	weighted, per-user loss
None	41.6%
256 ReLU	36.9%
512 ReLU	36.7%
1024 ReLU	35.8%
$512 \text{ ReLU} \rightarrow 256 \text{ ReLU}$	35.2%
$1024 \text{ ReLU} \rightarrow 512 \text{ ReLU}$	34.7%
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Table 1: Effects of wider and deeper hidden ReLU layers on watch time-weighted pairwise loss computed on next-day holdout data.

5. CONCLUSIONS

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We have described our deep neural network architecture for recommending YouTube videos, split into two distinct problems: candidate generation and ranking.
Our deep collaborative filtering model is able to effectively assimilate many signals and model their interaction with hyers of depth, outperforming previous matrix factorization approaches used at YouTube [23]. There is more at than science in selecting the surrogate problem for recommendations and we found classifying a future watch to perform well on live metrics by capturing asymmetric co-watch behavior and preventing leakage of future information. Withholding discrimative signals from the classifier was also essential to chiefly a continuous conformation of creatives and creative and control creatives.

Ranking network

Training

$$loss = -\sum_{i \in S} \omega_i(y_i \ln (\hat{y}_i) + (1 - y_i) \ln (1 - \hat{y}_i))$$

$$= -\sum_{i \in S} \omega_i (y_i \ln (\frac{1}{1 + e^{-wx + v}}) + (1 - y_i)(1 - \ln (\frac{1}{1 + e^{-wx + v}})))$$

S - mini - batch of pairs (user, video) wi - watch time for video i

 $y_i = \begin{cases} 1 : & \text{if video } i \text{ was dished} \\ 0 : & \text{otherwise} \end{cases}$

W - weights in the final layer b - bias in the final layer x - output of the final Relu layer

Serving

When serving it is enough to calculate the score for every video proposed by the Candidate Generation Network for the given user as

WX + b

There's no need to calculate the signoid as it preserves order.

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