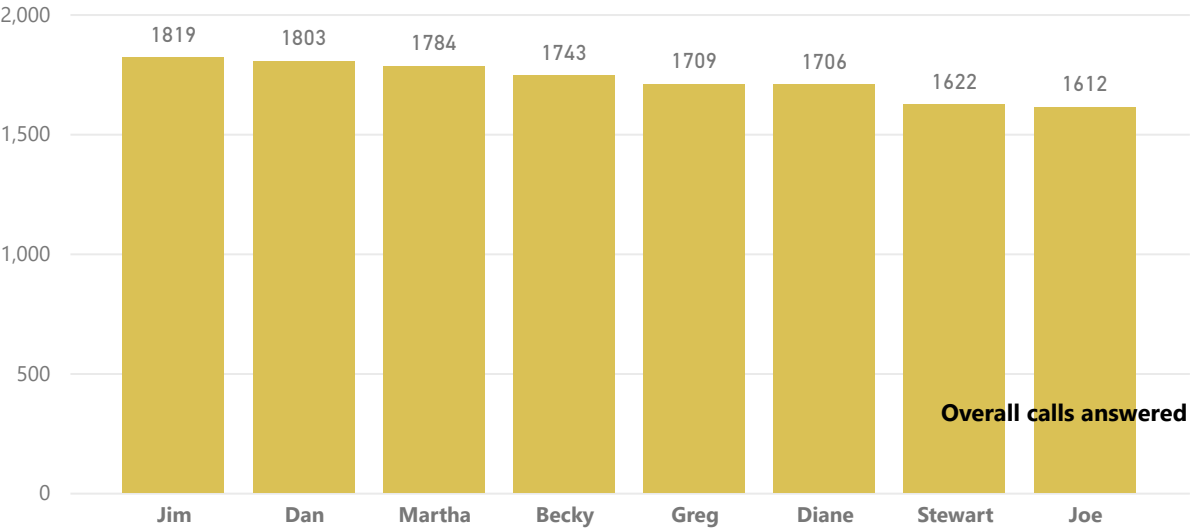
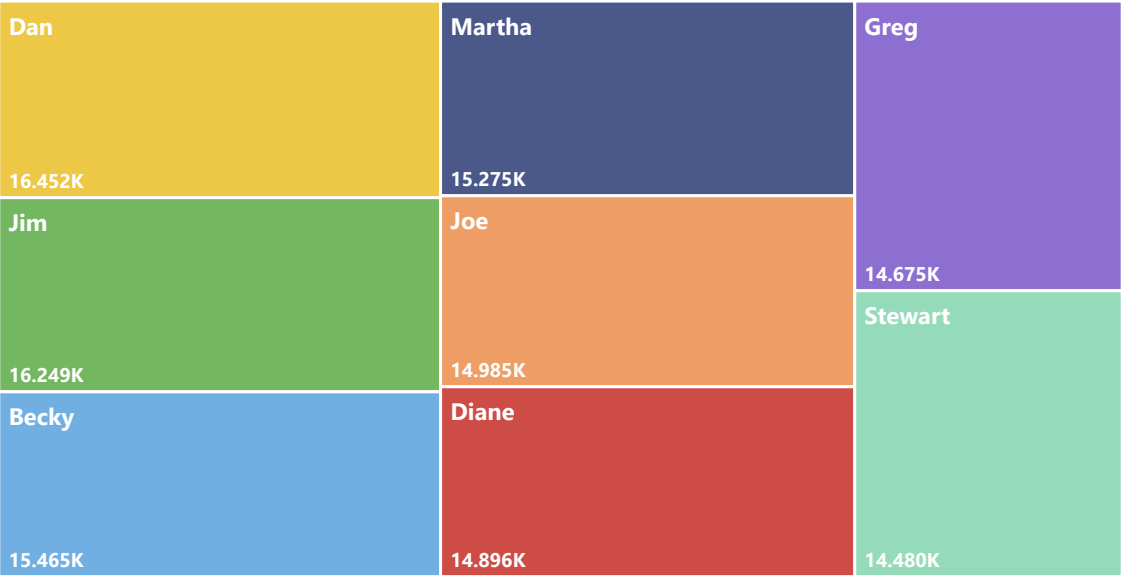




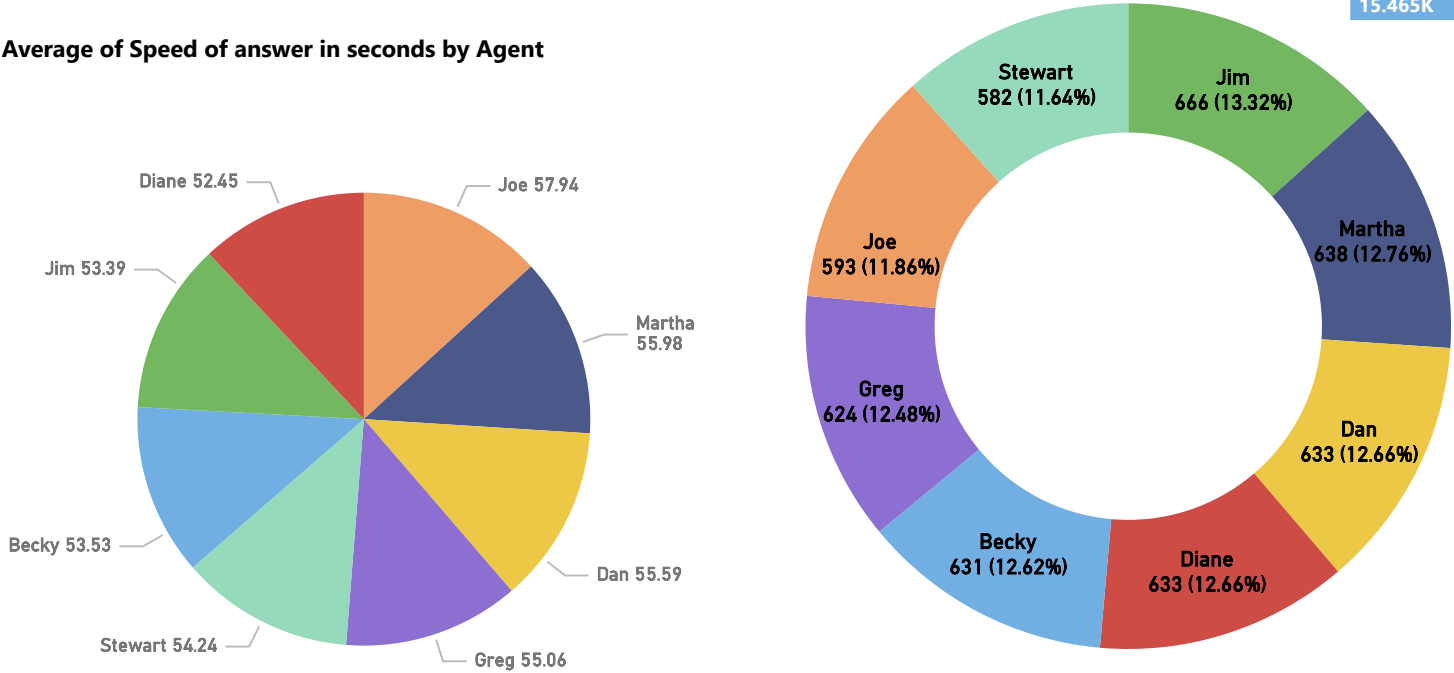
Overall customer satisfaction



Calls by time



Average of Speed of answer in seconds by Agent



Agent performance qadrant

