

Presented to  
**Konan Achille KOUASSI**  
For having earned the credential of:



### **APSS – Avaya Contact Center Solutions for IP Office**

**CREDENTIAL ISSUED: October 17, 2017**

**CREDENTIAL SERIAL NO: APSS1001007357**

**CREDENTIAL EXPIRES: October 17, 2019**

#### **Congratulations for earning an Avaya Professional Credential**

This outstanding achievement is a testament to your knowledge and skills in connection with Avaya world leading communication solutions. Together, we are reshaping the communications landscape by delivering unsurpassed quality, reliability and performance.

A handwritten signature in black ink, reading "Louis J. Kennedy".