



Top Hat Test

Best Practices

Before the test...

- Make sure you're enrolled in the right course
- Download Chrome or Firefox (Safari not recommended)
- Update your browser
- Write down your Top Hat login info
- Charge your device (Laptop, iPad or Mobile)

During the test...

- Turn off mobile and desktop notifications
- Once you've entered the unique access code, the test will be fullscreen
- Leaving full screen mode, clicking on a notification, opening a new tab or using the print screen button will lock you out of the exam

Troubleshooting

- Unable to see content? Refresh your screen!
- Can't access the test? Hit escape, refresh your screen, and try to access the test again.
- On mobile, use the Top Hat app to access the test
- Visit our [Top Hat Test Support Page](#)