Project: Creditworthiness

Step 1: Identifying the business problem and the key decisions to be made.

In this case as a loan officer at a young and small bank I needed to classify new customers on whether they can be approved for a loan or not. The I provided a list of creditworthy customers to my manager.

We need the data about the previous customers and new potential customers to decide whether a new customer should be approved for a loan. The target variable is Credit Application Result and I have that information for the previous customers at hand. I also have the predictor variables which may potentially predict this result -such as Account-Balance, Payment-Status-of-Previous-Credit, Length-of-current-employment, Purpose, Credit-Amount, Value-Savings-Stocks, Ageyears etc. I have those predictor variables both for our existing customers and the new potential customer at hand.

The target variable is a categorical variable and has just two categories making it a binary variable. Therefore, I used the binary models (such as logistic regression, decision tree, random forest, and boosted models) to predict the outcome variable for the new customers which is either creditworthy or not creditworthy.

Step 2: Building the Training Set

Lavout

My association analysis indicated some degree of correlation between some of the predictor variables, but I did not think that they were high enough to be concerned with. The highest correlation value is .68 and I do not think that it is a major problem.

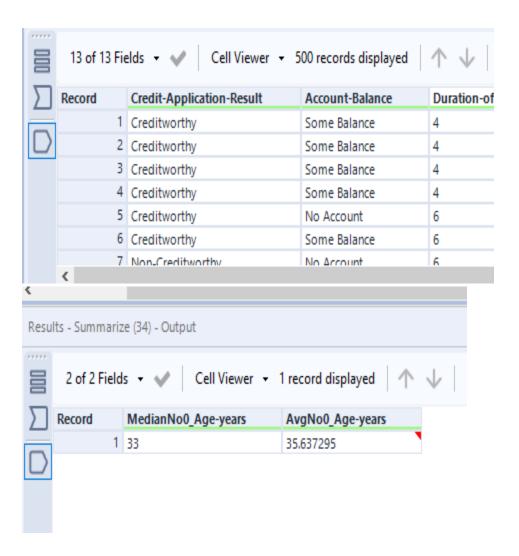
| Luy vut | | | | | | |
|-------------------------------|--------------------------|---------------|---------------------|-----------|-------------------|-------------------------------|
| | | Pearson | Correlation Anal | ysis | | |
| Full Correlation Matrix | | | | | | |
| | Duration.of.Credit.Month | Credit.Amount | Instalment.per.cent | Age_Years | Type.of.apartment | Most.valuable.available.asset |
| Duration.of.Credit.Month | 1.000000 | 0.573980 | 0.068106 | -0.064197 | 0.152516 | 0.299855 |
| Credit.Amount | 0.573980 | 1.000000 | -0.288852 | 0.069316 | 0.170071 | 0.325545 |
| Instalment.per.cent | 0.068106 | -0.288852 | 1.000000 | 0.039270 | 0.074533 | 0.081493 |
| Age_Years | -0.064197 | 0.069316 | 0.039270 | 1.000000 | 0.329350 | 0.086233 |
| Type.of.apartment | 0.152516 | 0.170071 | 0.074533 | 0.329350 | 1.000000 | 0.373101 |
| Most.valuable.available.asset | 0.299855 | 0.325545 | 0.081493 | 0.086233 | 0.373101 | 1.000000 |

The initial evaluation of the data indicates that: *Duration in current address* variable has variable has 68.8 % missing/Null data. It is too much missing/Null data for an analysis, and it must be removed. *Age Years* variable has just 2% missing data and it can be handled with imputation. Since mean age is 33, the null/missing *Age years* variable's values will be replaced with 33.

Concurrent-credits variable has only one value and no variability. Therefore, it needs to be removed from the analysis. In the same way, variable *foreign worker* does not seem to have enough variability for an analysis. Occupation has only one value with no variability and must be removed from the analysis. Guarantor, Telephone and Number of Dependents also seem to have low variability.

Therefore, I decided to remove them from the analysis, as well. After doing all this data cleaning work I have 13 remaining variables for the analyses.

As shown below; my cleaned data has 13 fields and 500 records, and the mean age is 36. However, I used the median value of age for the imputation, which is 33.

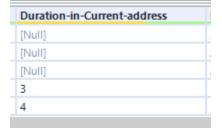


I removed some variables as they had too much missing/Null data (*Duration in Current Address, Age Years*) some had low or no variability (*Concurrent-credits, foreign worker, Occupation, Guarantor* and *Number of Dependents, Telephone*).

Please refer to the graphs below for variables with missing data and low or no variability.



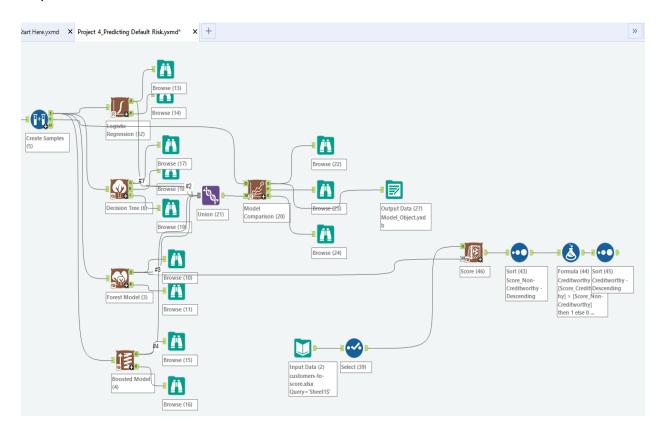
Yellow color on the results window indicates Null values which is 68.8% for the shown variable.



Step 3: Training the Classification Models

First, I created the Estimation and Validation samples where 70% of the dataset went to Estimation and 30% of the entire dataset were reserved for Validation. I set the Random Seed to 1.

I created the models such as Logistic Regression, Decision Tree, Forest Model, Boosted Model to pick the best model among them. Please refer to the Alteryx workflow below for all those steps.



As can be seen below, four different models in general provide similar results but there are also some slight differences in terms of the significance/importance of the variables.

However, variables such as Account Balance, Credit Amount, Value Savings Stocks, Duration of Credit Month, Payment Status of Previous Credit seem to be the most important significant variables.

There are also other significant variables which are relatively less important than the variables above.

Coefficients:

| | Estimate | Std. Error | z value | Pr(> z) |
|--|------------|------------|---------|--------------|
| (Intercept) | -3.0136120 | 1.013e+00 | -2.9760 | 0.00292 ** |
| Account.BalanceSome Balance | -1.5433699 | 3.232e-01 | -4.7752 | 1.79e-06 *** |
| Duration.of.Credit.Month | 0.0064973 | 1.371e-02 | 0.4738 | 0.63565 |
| Payment.Status.of.Previous.CreditPaid Up | 0.4054309 | 3.841e-01 | 1.0554 | 0.29124 |
| Payment.Status.of.Previous.CreditSome Problems | 1.2607175 | 5.335e-01 | 2.3632 | 0.01812 * |
| PurposeNew car | -1.7541034 | 6.276e-01 | -2.7951 | 0.00519 ** |
| PurposeOther | -0.3191177 | 8.342e-01 | -0.3825 | 0.70206 |
| PurposeUsed car | -0.7839554 | 4.124e-01 | -1.9008 | 0.05733 . |
| Credit.Amount | 0.0001764 | 6.838e-05 | 2.5798 | 0.00989 ** |
| Value.Savings.StocksNone | 0.6074082 | 5.100e-01 | 1.1911 | 0.23361 |
| Value.Savings.Stocks£100-£1000 | 0.1694433 | 5.649e-01 | 0.3000 | 0.7642 |
| Length.of.current.employment4-7 yrs | 0.5224158 | 4.930e-01 | 1.0596 | 0.28934 |
| Length.of.current.employment< 1yr | 0.7779492 | 3.956e-01 | 1.9664 | 0.04925 * |
| Instalment,per.cent | 0.3109833 | 1.399e-01 | 2.2232 | 0.0262 * |
| Age_Years | -0.0141206 | 1.535e-02 | -0.9202 | 0.35747 |
| Type.of.apartment | -0.2603038 | 2.956e-01 | -0.8805 | 0.3786 |
| No.of.Credits.at.this.BankMore than 1 | 0.3619545 | 3.815e-01 | 0.9487 | 0.34275 |
| Most.valuable.available.asset | 0.3258706 | 1.556e-01 | 2.0945 | 0.03621 * |

Significance codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

(Dispersion parameter for binomial taken to be 1)



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Variable Importance Plot

Credit.Amount

Age_Years

Duration.of.Credit.Month

Account.Balance

Most.valuable.available.asset

Payment.Status.of.Previous.Credit

Instalment.per.cent

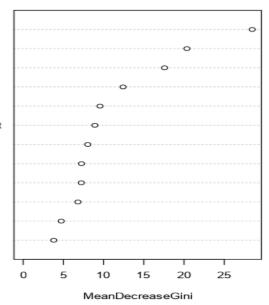
Purpose

Value.Savings.Stocks

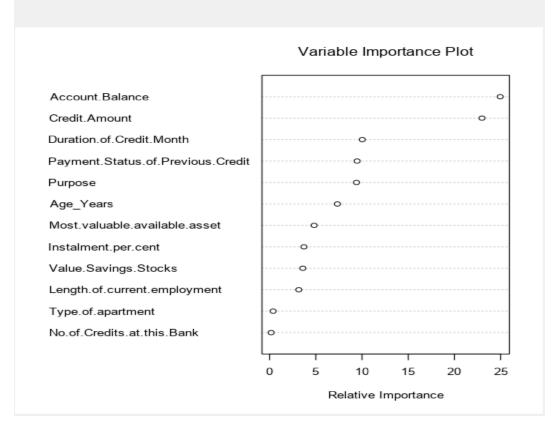
Length.of.current.employment

Type.of.apartment

No.of.Credits.at.this.Bank



Plots:



I validated the model against the Validation set as follows. After creating both training (70%) and validation data (30%) I ran four different binary models, then joined the Model Objects with Union Tool and then compared those models in terms of their success/accuracy via Model Comparison tool.

Below is the accuracy of each model. According to Model Comparison Report it seems that Random Forest Model (81%) has the highest overall accuracy rate and then comes Boosted Model (78%).

For Random Forest Model:

PPV= true positives \ (true positives + false positives) = 101 / (101+24) =.81.

NPV= true negatives \ (true negatives + false negatives) = 21/(21+4) = .84.

According to the confusion matrix there does not seem to be bias in the model's prediction.

To choose the best model, I also looked at the other results like the accuracy of the predicted categories, Confusion Matrixes, Lift Curves, Gain Charts, and ROC Curves.

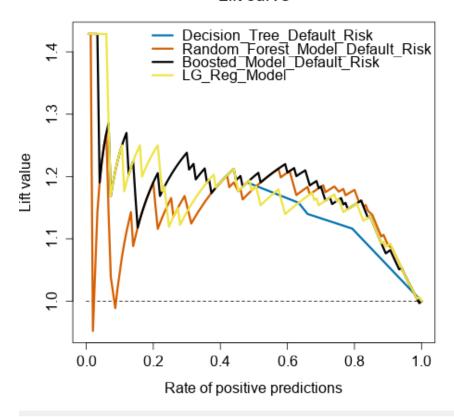
ROC Curve indicates that Random Forest Models arrives to the highest point and then gets stable. When we look at the Random Forest Model's performance to predict creditworthy people it is the same with Boosted Model; however, it is way better then Boosted Model in predicting noncreditworthy people. Taken altogether, Random Forest Model which has the highest overall accuracy score seems to be the best model.

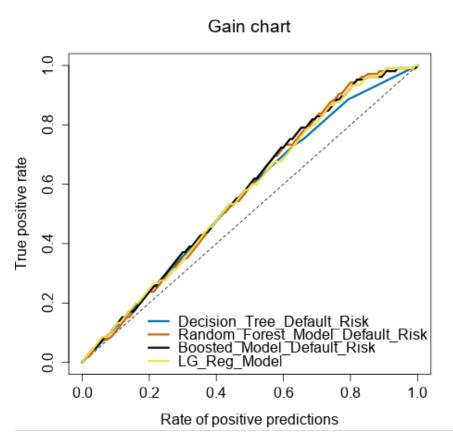
Model Comparison Report

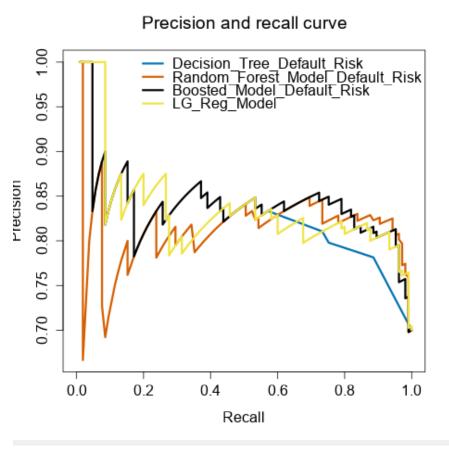
| Fit and error measures | | | | | |
|----------------------------------|----------|--------|--------|-----------------------|---------------------------|
| Model | Accuracy | F1 | AUC | Accuracy_Creditworthy | Accuracy_Non-Creditworthy |
| Decision_Tree_Default_Risk | 0.7467 | 0.8304 | 0.7035 | 0.8857 | 0.4222 |
| Random_Forest_Model_Default_Risk | 0.8133 | 0.8783 | 0.7385 | 0.9619 | 0.4667 |
| Boosted_Model_Default_Risk | 0.7867 | 0.8632 | 0.7515 | 0.9619 | 0.3778 |
| LG_Reg_Model | 0.7800 | 0.8520 | 0.7314 | 0.9048 | 0.4889 |
| | | | | | |

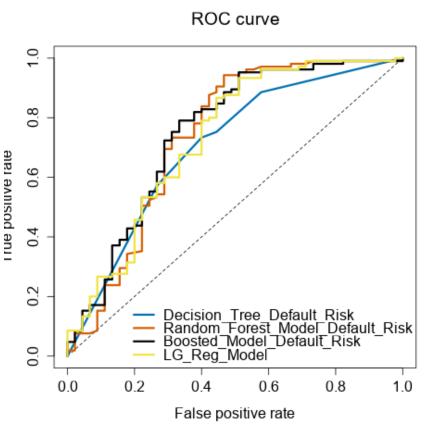
| Confusion matrix of Boosted_Model_Default_Risk | | |
|--|---------------------|-------------------------|
| | Actual_Creditworthy | Actual_Non-Creditworthy |
| Predicted_Creditworthy | 101 | 28 |
| Predicted_Non-Creditworthy | 4 | 17 |
| Confusion matrix of Decision_Tree_Default_Risk | | |
| | Actual_Creditworthy | Actual_Non-Creditworthy |
| Predicted_Creditworthy | 93 | 26 |
| Predicted_Non-Creditworthy | 12 | 19 |
| | | |
| Confusion matrix of LG_Reg_Model | | |
| Confusion matrix of LG_Reg_Model | Actual_Creditworthy | Actual_Non-Creditworthy |
| Confusion matrix of LG_Reg_Model Predicted_Creditworthy | Actual_Creditworthy | Actual_Non-Creditworthy |
| | = , | |
| Predicted_Creditworthy | 95 10 | |
| Predicted_Creditworthy Predicted_Non-Creditworthy | 95 10 | |
| Predicted_Creditworthy Predicted_Non-Creditworthy | 95 | 23 22 |

Lift curve







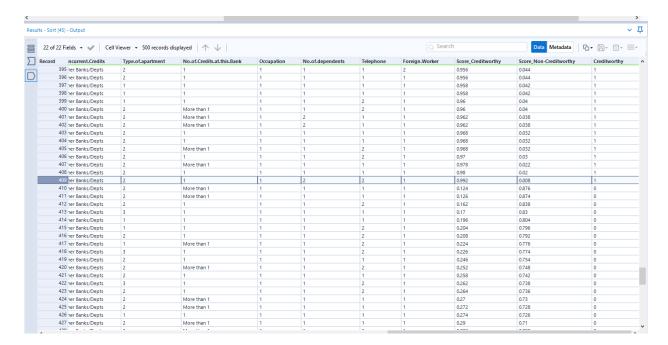


Step 4: Reporting the Results

For the reasons I explained above in detail; I chose the Random Forest Model to best predict the creditworthiness and then applied the Score Tool to identify the customers' creditworthy and non-creditworthy score. Then, I categorized them into two groups. Customers whose creditworthy score is higher than the non-creditworthy score were coded with the number 1 signifying the creditworthiness.



Then I sorted this (Creditworthy) variable and the results indicated that there were 409 people who were creditworthy.



In conclusion the Random Forest Model has the highest overall accuracy which is 81 %. It predicts both the creditworthy and non-creditworthy people better than the other models according to the confusion matrixes. ROC Curve indicates that Random Forest Models arrives to the highest point and then gets stable signifying a better performance. There does not seem to be bias in the Random Forest Model as there was not much difference in its success in accurately predicting the creditworthy and non-creditworthy people.

According to the results of my analysis, **409 people are creditworthy**, and **91 people are non-creditworthy**.

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