

KARAN NAIK

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Location: India

SUMMARY

IT Systems Administrator with 3+ years of hands-on experience managing Windows/Linux environments, network troubleshooting, server configuration, and user support. Skilled in maintaining secure, stable IT infrastructure and resolving technical issues efficiently.

EXPERIENCE**Systems Administrator – ByteCore Solutions** (2021 – Present)

- Installed and configured servers, firewalls, and network hardware.
- Managed user accounts, permissions, and Active Directory operations.
- Resolved technical tickets with a 95% satisfaction rating.
- Implemented data backup schedules and monitored system logs.

ACHIEVEMENTS

- Improved network uptime by 18% through proactive maintenance.
- Trained 4 new IT support trainees.

CERTIFICATIONS

- CompTIA A+
- CCNA (Routing & Switching)

SKILLS

Active Directory, Windows/Linux, Network Troubleshooting, Firewalls, VMware, Ticketing Systems

DECLARATION

I hereby declare that the above information is correct.