
Elesalde Regato

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Objective

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

Experience

- **WeSupport Inc. - Prulife UK** March 2022 - Present
Web Developer
- **Global Process Manager** July 2024 - Present
Technical Customer Support Specialist / Web Developer

Education

- **Eastern Visayas State University** 2020
Bachelor of Science in Information Technology

Skills

- Web Developer - Web Application developer (HTML, CSS, PHP, Laravel)
- L3 - Application Support: Bugs and errors. Incident Report and Service Request (Queries and Downloads, Code Changes, and Enhancements)
- SQL Developer - SQL Scripting and Optimization
- JavaScript (Sencha Ext JS)
- Python
- MS SQL - Extract-Transform-Load (ETL), Stored Procedures, SQL Server Integration Services (SSIS) and T-SQL
- Oracle SQL Developer and MySQL - PL/SQL
- Partner Relationship Management / Customer Relationship Management
- L1 - Technical Support
- Content Management System

Projects

- **Zachmatic and Cloudlife Point of sale system**
Cloudlife Point of sale system that records, tracks, and monitor the inbound and outbound of their inventory and sales in daily basis.
- **Silhag Kultura Gallery and Bidding system**
Designed a website that allows local artist in carigara leyte to exhibit and sell their artworks online in a bidding platform using collaborative filtering method.
- **Eastern Visayas State University Online Payroll System for Part time Employee**
User-friendly and accessible online.Store information of part-time employees, track their daily attendance and monitor their accurate payroll and net income. Tracks and records the deductions,loans, and even advance payment.

Reference

- **Jamie Anne Jarilla - Genpact**
Software Engineer
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- **Joe Mari De Mesa - Genpact**
Web Developer
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