

## Microsoft outage

The global IT outage for the last few days has turned out to be the biggest technological crisis in history. The outage has also revealed the excessive dependency on a single company, Microsoft, that has now come into question, after banks, airlines, and various other important administrative services took a major hit. Even police authorities were not able to man their 911 lines and operations in various countries in the West due to the IT outage, begging the question why Microsoft has become the epicenter of all administrative activities.

### Why did we face the global outage?

The global outage was primarily due to a Microsoft's CrowdStrike issue, that rendered important Microsoft applications and services inaccessible, in different parts of the world.

### Is the world extremely dependent on IT giants like Microsoft?

Microsoft's applications and services shut down across the world, that created a ruckus at airport queues, banks, ATMs, IT firms, who utilize Microsoft services in their day-to-day operations. According to a previous ET report, China was among the least affected powerful nations, whose daily business and administrative operations went along as usual, with minimal reports of outages.

### Federal administration at risk from global outage

This episode has revealed how such major outages can put federal administration as well as crucial businesses at massive risk, including, compromising of national security. Tech experts have already warned that such outages may happen again if necessary precautions are not taken. Western countries have to take the tough call around reducing their dependency on these tech giants before something catastrophic occurs.