



Kagan Kescu

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WORK EXPERIENCE

Sofia, Bulgaria

TECHNICAL SUPPORT ENGINEER VENTURES LAB

User support: Helping users or customers with their questions, problems, or requests regarding software, hardware, or systems.

Troubleshooting: Investigating and diagnosing technical issues reported by users or customers and resolving them.

Remote assistance: Remotely accessing users' systems or devices to diagnose and fix technical issues.

Documentation: Developing and maintaining technical documentation, such as user manuals, guides, and FAQs.

Teamwork: Collaborating with teams.

Training: Conducting training sessions or workshops for users or customers to teach them how to use software, hardware, or systems.

Technology updates: Staying up-to-date with the latest advancements in technology, industry standards, and best practices.

Financial transactions: Helping users or customers track or resolve issues with financial transactions.

International money transfers: Providing support and expertise for international money transfers, ensuring regulatory compliance, and addressing any issues that may arise.

23/12/2023 – CURRENT Istanbul, Türkiye

INTERN .NET DEVELOPER DEADLINE INFORMATICS

ASP.NET MVC:

- Design and development of web applications using ASP.NET MVC framework.
- Implementation of controllers, views, and models for efficient data handling and user interaction.
- Integration of front-end technologies (HTML, CSS, JavaScript) for a seamless user experience (consider mentioning specific libraries/frameworks like jQuery if relevant).

EDUCATION AND TRAINING

17/09/2012 – 12/06/2015 Izmit, Türkiye

ELECTRICAL TECHNICIAN Izmit Technical and Industry Highschool

14/09/2015 – 10/06/2017

ELECTRICAL TECHNICIAN Kocaeli University Hereke Vocational School

26/09/2017 – 24/06/2021 Sofia, Bulgaria

MECHATRONICS ENGINEER Sofia Technical University

03/11/2021 – 24/06/2023 Sofia, Bulgaria

MECHATRONICS ENGINEER MASTER Sofia Technical University

LANGUAGE SKILLS

Mother tongue(s): **TURKISH**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2
BULGARIAN	A2	A2	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

JSON | Microsoft Office | JavaScript | Microsoft Word | Object-Oriented Programming | ASP.NET API | Microsoft Excel | HTML | Git | GitHub | C,C++,Python,Arduino | ASP.NET MVC