Kimberly Garmoe

Sr. Technical Writer
Seattle, Washington, United States

Summary

I am a senior technical writer who specializes in documenting
complex infrastructure, with a focus on security, cryptography,
payments, and identity systems. I work most effectively in high-
ambiguity environments where clarity, correctness, and sound
structure matter as much as speed.

My background spans cryptographic infrastructure, regulated
systems, and large technical ecosystems, including extensive work
at AWS across internal and public-facing documentation. I am
particularly strong in information architecture, taxonomy design, and
content governance for complex domains, and I have led large-scale
documentation audits and restructures to improve discoverability and
long-term maintainability.

Earlier in my career, I trained as a historian and librarian, which
shaped how I approach technical work. That foundation gives me a
solid foundation in rapid domain acquisition, analytical reading, and
organizing complex bodies of information into durable, navigable
systems. I bring those skills directly to modern technical problems,
from security documentation to AI-assisted authoring workflows.

I am motivated by work that treats documentation as infrastructure:
something that must be precise, resilient, and designed to scale
alongside the systems it describes.

Experience

Amazon Web Services (AWS)
Senior Technical Writer
October 2022 - January 2026 (3 years 4 months)
Seattle, Washington, United States

At AWS, I documented cryptographic and identity infrastructure used
in regulated and high-assurance environments, with a focus on key

management, signing, encryption, and trust boundaries. I began in the Protocols, Libraries & Algorithms group, where I documented cryptographic libraries, Cryptographic Computing, and internal FIPS-related material, building a deep foundation in applied cryptography.

I later supported public-facing documentation for services including AWS Secrets Manager, Key Management Service, Payment Cryptography, CloudHSM, Certificate Manager, and Private Certificate Authority. While I did not work directly on blockchain protocols, my work centered on the same primitives that underpin Web3 systems: key custody, transaction signing, certificate-based trust, hardware-backed security, and compliance-aware cryptography.

In parallel, I led taxonomy and information architecture work for cryptography and technical content teams, designing durable structures for complex, evolving systems. I also built AI-assisted editing tools to enforce clarity, correctness, and consistency at scale.

Tecton
Senior Technical Writer
April 2022 - July 2022 (4 months)
United States

Individual contributor for machine learning feature store documentation.

- Collaborated with UX to create short, readable UI content
- Delivered feature documentation
- Improved documentation design, architecture, and delivery

Chef Software
5 years 4 months

Manager, Technical Writing
April 2021 - March 2022 (1 year)
Seattle, Washington, United States

Managed a global team in a rapidly changing environment.

Sr. Technical Writer
December 2016 - April 2021 (4 years 5 months)
Seattle, Washington

I led the project to consolidate product documentation from several microsites into a single website while continuing to maintain the documentation

source files in separate GitHub repositories. Leading this project involved communicating priorities with team members, coordinating teamwork, and communicating our processes and objectives to stakeholders and the broader organization. The consolidated site is easy to navigate, features a federated search, and relies on automation for much of the reference material—ensuring that it is always current, correct, and complete.

The Seattle Public Library
Reference Librarian
May 2015 - February 2016 (10 months)
Seattle, WA

Responsible for identifying and interpreting user needs; providing reference, readers' advisory, computer, database and referral services.

Freelance
Stay-at-Home Parent
2010 - 2012 (2 years)

UCLA
3 years

Collections Development Assistant
2008 - 2010 (2 years)

Reporting to the the department head, I applied subject matter expertise, understanding of current humanities trends, and analysis of metadata and circulation data to make decisions to large-scale purchasing at a research-one academic library.

I worked within library and academic relationships to:
- Analyze subject specialist needs and bibliographic data.
- Assemble and revising purchasing plans with vendors
- Provide high-quality information resources to faculty and students.

Instructor
2007 - 2008 (1 year)

- Developed courses for undergraduate students in history and the humanities, including launching the class : From Gutenberg to Google: Media Revolutions in Comparative Perspectives.
- Hybrid instructional Design: including course blog, online assignments, and digital field trips.

- Motivated students to apply concepts of the history of modern thought to contemporary digital issues.

Los Angeles Pierce College
Instructor
2008 - 2009 (1 year)
Winnetka, California

- Designed a traditional course in the humanities for community college students.
-      Assessed objectives and outcomes on a continuing basis.
-      Lectured and led discussion sections.
-      Tailored approach to meet the needs of a diverse audience.

UCLA
Research and Instruction
1998 - 2006 (8 years)

Instruction:

- Conducted individual and group lessons to promote progress toward specific goals.
- Supported students in learning academic reading and writing skills.

Research:

- Grant-writing and managing grant resources.
-      Translated, revised, and edited and scholarly works, including Vital Matters (Toronto: 2010) and Loving Dr. Johnson (Chicago:2005).
- Managed copyright issues on complex projects.
- Examined and summarized documents in English, German, and Dutch.

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Education

University of California, Los Angeles
MA, CPhil(ABD), European History

Coding Dojo
Full Stack Developer, Computer Science · (2016 - 2016)

The University of British Columbia
Master of Library & Information Science (MLIS), Social science research, user services, and information organization. · (2012 - 2014)

Seattle University
Bachelor of Arts (B.A.), History