# 2013

Clyde Systems Ltd

Andrew Kibe

# [E-KODI PROPERTY MANAGER: USER MANUAL]

[This document details all the features in the e-Kodi Property Manager system, where they are located and how to use them]



# **Table of Contents**

Executive Summary	2
e-Kodi Property Manager	3
Admin Portal	3
Dashboard	3
Properties	4
Properties: Add New Property	5
Properties: Add Units	6
Properties: Unit Details	6
Properties: Add Tenants	7
Properties: Expenses	8
Properties: Checklist	8
Properties: Tenants	8
Properties: Edit	9
Rent	9
Expenses	11
Repairs	12
Reports	13
Admin	14
Financials	15
User Portal	15
Home Page	16
Payments	16
Statement	



# **Executive Summary**

#### Created By Property Managers for Property Managers

e-Kodi Property Manager<sup>™</sup> was launched in 2012 by Clyde Systems Ltd because there was a lack of affordable property management software available for those with less than 500 units. As beginning rental property owners, investors, and managers ourselves, we wanted a way to manage our properties that would not be cost-prohibitive and cumbersome to use.

We wanted to develop software that:

- Was web-based so we could login from anywhere
- Was easy to use, colorful, and simple
- Required no additional fees for upgrades
- Required no previous experience to use
- Required no long term contract
- Required no startup fees
- Was powerful enough to grow with our business

As property managers and owners, our software needs are as unique as the properties themselves, and when you are just starting out, or growing as you go, the heavy complexity of some software applications can be overwhelming.

We try to keep it simple. Simple reports, simple input of data, simple Rent Roll format, and over time we just keep getting simply better!

The online payment system accepts various forms of cash payment gateways:

- Mobile Money: M-PESA, Airtel Money, yuCash
- Debit Cards: Kenswitch branded cards
- Debit/ Credit Cards: VISA, Master Card



## e-Kodi Property Manager

There are two aspects to the system:

- 1) Admin Portal: This is where the management of the properties is done. More details about the portal explained below.
- 2) User Portal: This is where the tenants make payments of what is owed.

#### **Admin Portal**

There are various views/ modules e-Kodi System; Property Management System. They are:

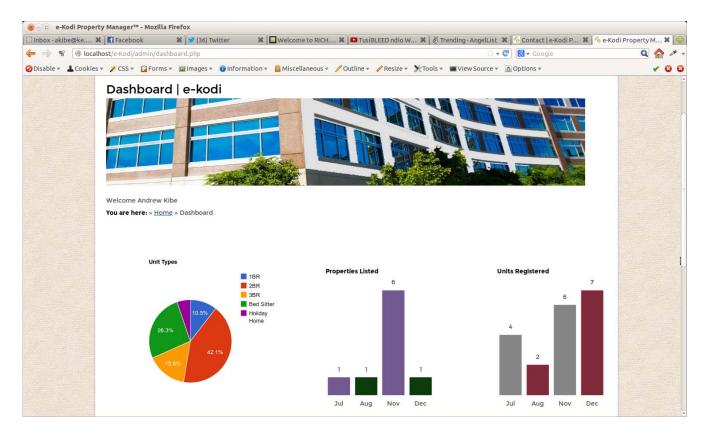
- a) Dashboard
- b) Properties
- c) Tenants
- d) Rent
- e) Expenses
- f) Repairs
- g) Reports
- h) Admin
- i) Log Out

#### **Dashboard**

This page shows a snapshot of the figured in the system. The graphs showed are:

- Total amounts collected
- Total commissions earned
- Expenses paid for the month
- Properties listed
- Property units registered in the system



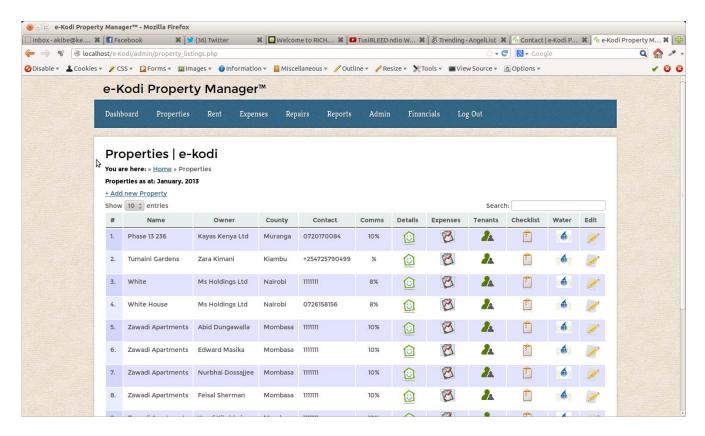


# **Properties**

This page is used to display all the properties listed in the system. This is also the page where you can:

- Add new property to the system
- Add units to the already added property in the system
- View the unit details per property
- Create expenses for the property
- View & add tenants to the property
- Create checklists for specific property
- Enter water payments for tenants in the property
- Edit details of the property





From this view, you can view several aspects of the property listed in the system. The list shows ten (10) properties at a time, but one can select more views with the show entries button. The search aspect can also be used to quickly view a particular property; it can be used for any of the elements in the list.

### **Properties: Add New Property**

This page is used to enter details about the property to the system. The details are:

- ➤ Property Name: The name of the property
- ➤ Physical Address: The physical address of the property, plus postal address if any
- ➤ Property Location: County or location of the property
- × Property Owner: Name of the property owner
- × Phone Number
- **x** Email Address: This will be used by the system to sent notifications and email statements on the status of the property owned.
- Deposit Months: How many months in deposit does the land lord require?
- ➤ Commission (%): The percentage of the rent that will be taken by the e-Kodi system
- × Penalties cut-off day: Last day to expect payments
- Penalties: The percentage the will be increased if late payment is done, its a percentage of the rent
- **✗** Water cost: The cost of water, per cubic meter
- ➤ Banking Details: This will be used to EFT funds collected to the landlords account.
  - Bank Name
  - Bank Branch
  - Account Name



#### Account Number

#### **Properties: Add Units**

This page is used to create property units to the property already created. In the case of an apartment, there will be more than one property unit.

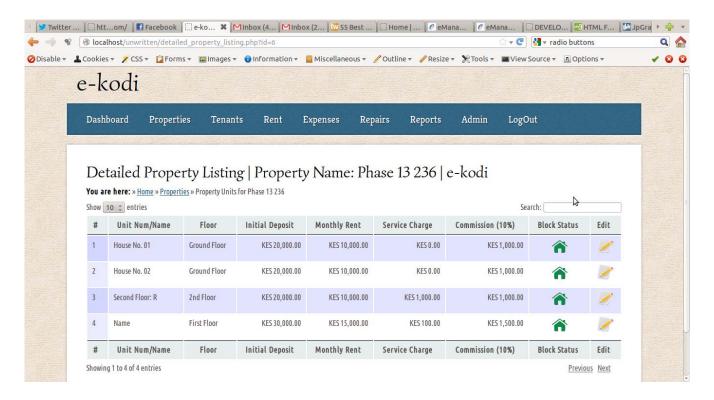
- ➤ Unit Num/ Name: The unique name used to identify the unit in the system
- Floor: The location of the unit in respect to the property
- Rent: The amount to be paid in terms of rent for the unit
- Service Charge: The amount to be paid in terms of service charge
- Property Type
- List on e-Kodi.com: This feature, if enabled ensures that if a rental unit falls vacant, it can be displayed on the e-kodi main site so that it can be filled faster

#### **Properties: Unit Details**

This view is used to display the units in the property. The details displayed are:

- Unit Num/ Name
- Floor
- Initial Deposit
- Monthly Rent
- Service Charge
- Commission (%)
- Block Status
  - Green House Icon: This means the unit is occupied, click on the icon to view the tenant details
  - Black House Icon: This means the unit is vacant, click on the icon to register a tenant for the unit
- Edit: Click on the icon to edit the unit(s) details





#### **Properties: Add Tenants**

This module is used to register a tenant to a unit in the system. Details of the tenant are entered and also login information for the tenant is also entered in this module. The details required are:

- × Tenant Name
- Mailing Address
- × Phone Number
- ✗ Email Address
- Tenant Status
- Next of Kin
- ➤ Next of Kin Contact (Phone Number)
- ➤ Tenant System Status (Default: User)
- **×** Username
- ✗ User Password
- Initial Payment Details
  - Deposit
  - Rent
  - Payment Type

From this view, you can view several aspects of the property units listed in the system. The list shows ten (10) units at a time, but one can select more views with the show entries button.

The search aspect can also be used to quickly view a particular unit, it can be used for any of the elements in the list.



#### **Properties: Expenses**

This module is used to create specific expenses per property. The details required:

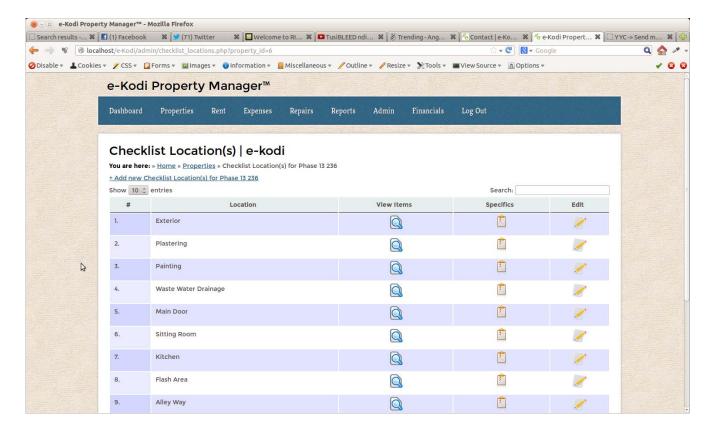
- Expense Name
- Expense Budget

#### **Properties: Checklist**

This module is used by the property manager to create property checklists to be used when a tenant moves in and out of the property. Required information:

- Layout of the house, ie the rooms the house has
- Features in the room

Once this has been created, the system will display a checklist each time a tenant is signed in and when they move out.



# **Properties: Tenants**

This module is used to view the tenants that are registered in any particular property. The view displays various details:

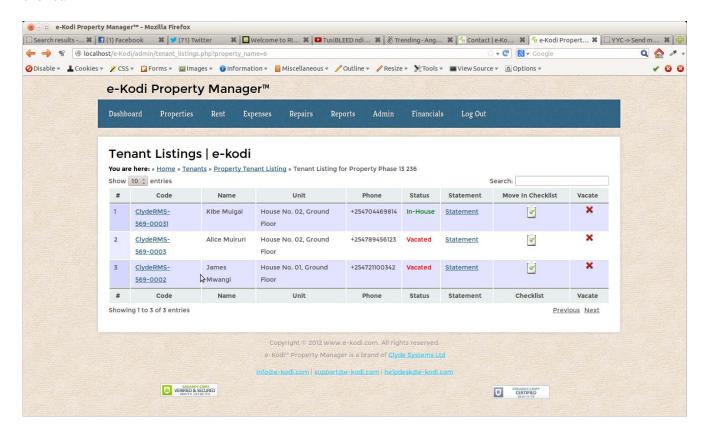
- Tenant Code
- × Tenant Name
- × Unit Occupied
- × Phone Number



- Tenant Status
- Statement (This can be used by the system admin to view and print tenant statements for tenants)
- **✗** Date Registered

From this view, you can view several aspects of the property units listed in the system. The list shows ten (10) units at a time, but one can select more views with the show entries button.

The search aspect can also be used to quickly view a particular unit, it can be used for any of the elements in the list.



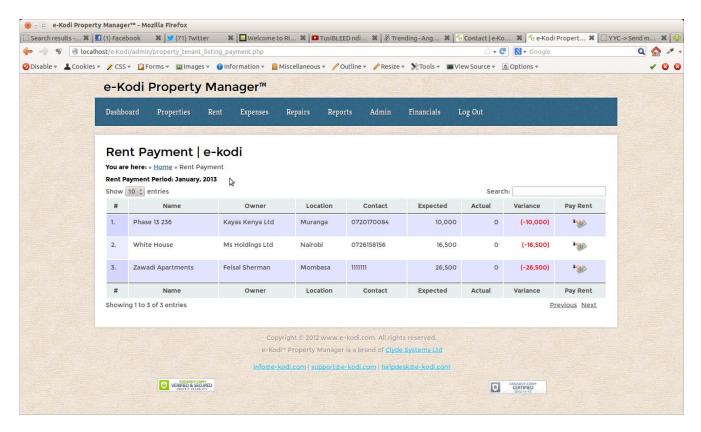
### **Properties: Edit**

This module is used to edit the unit details, ie increase rent or service charge.

#### Rent

This module is used to view the tenants who have paid and those who haven't and follow-up calls can be made to the tenants. Tenants who would like to pay cash, the system admin can use this portal to make the relevant payments.

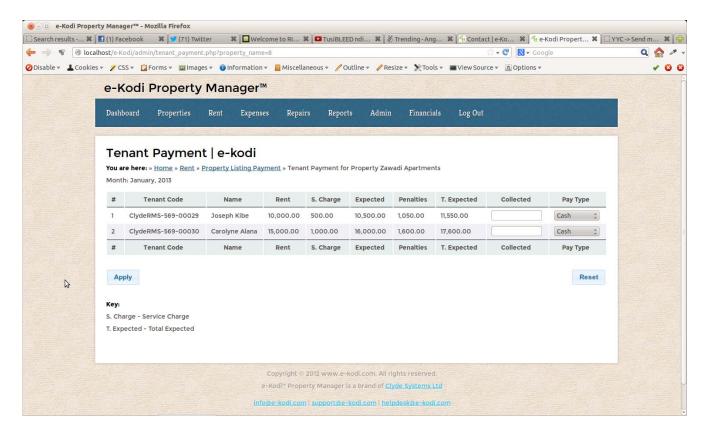




On the rent section, there is a snapshot of the properties in the system, expected rental income and the much that has been paid during that period. To have a deeper dive into the property, click on the Pay Rent icon. The view shows:

- **×** Tenant Code
- × Tenant Name
- × Monthly Rent
- Service Charge
- × Rent Expected
- × Penalties
- × Total Expected
- Rent Collected (If payment hasnt been done, this will be a blank field)
- ➤ Payment Type: This shows the payment gateway used for the payment



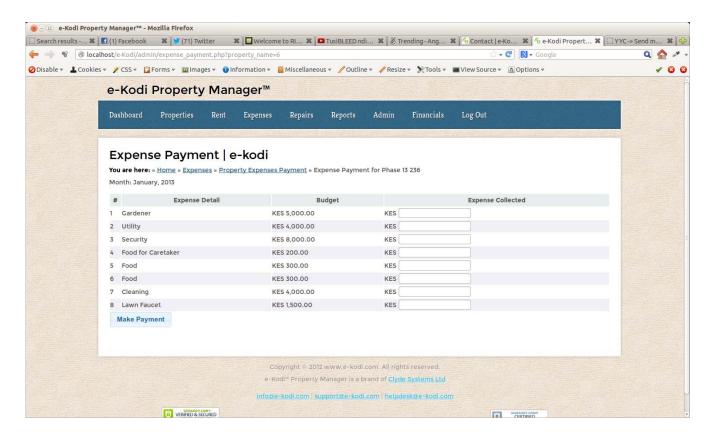


#### **Expenses**

This module is used to make payments for the specific expenses for the properties registered n the system. The expenses are gauged against the budget specified for all the expenses.

If the payment hasn't been made, there will be a blank input where the payment can be entered, if its been paid, it will be shown in the system.





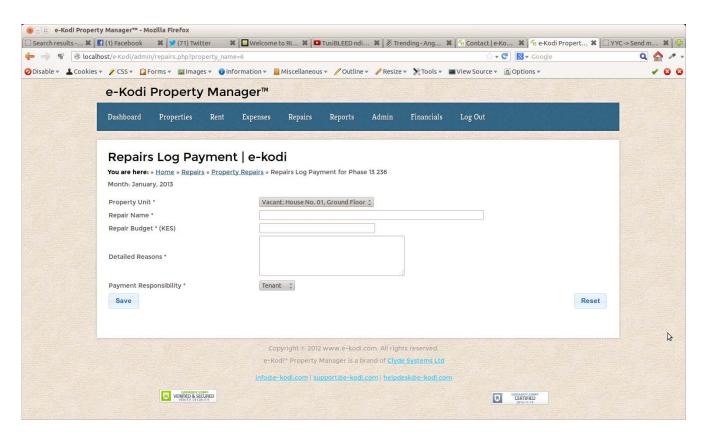
#### **Repairs**

This module is used to make payments for specific repairs that are required for the units. Depending on the type of repair, it will be determined who pays for it, be it the tenant in the case of recklessness or the landlord in the case new tenants.

The details required are:

- Property Unit
- Repair Name
- Repair Budget
- Detailed Justification for the repair





#### **Reports**

i. Daily Payments Receipts

This report details all the daily payments, when received and who paid in.

ii. Property Deposits Report

This report details all the deposits done per property.

iii. Property Rent Report

This report details all the rent payments done per property, time paid in and tenant who paid in.

iv. Security Deposit Report

This report lets you account for the security deposits

v. Commissions Report

This report details the commissions earned per property.

vi. Landlord Deposit/Rent Statement Report

This report is a statement for the landlord. It is categorized into two parts, deposits and rent statement.

vii. Monthly Landlord Statement

This report is a statement for the landlord, highlights the revenue, expenses and next revenue for the month.

viii. Annual Landlord Statement

This report is a statement for the landlord, highlights the revenue, expenses and net revenue for the year.

ix. Service Charge Reporting

This report is a statement to account for the usage of service charge across the year for a piece of property.

x. Remittances Report

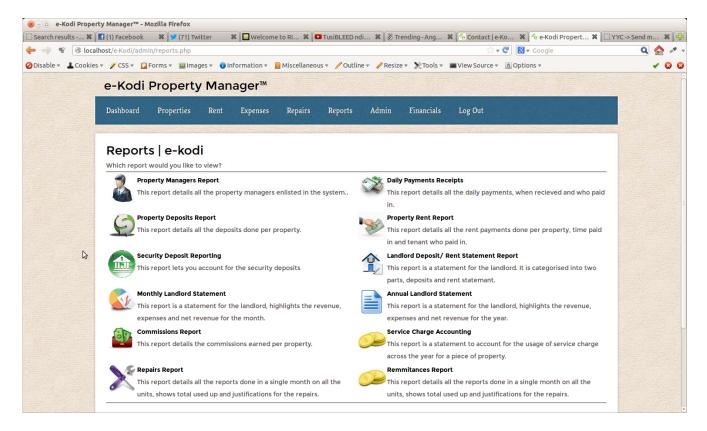
This report details all the reports done in a single month on all the units, shows total used up and



justifications for the repairs.

xi. Repairs Report

This report details all the reports done in a single month on all the units, shows total used up and justifications for the repairs.



#### **Admin**

i. Optimize Database

This feature enables the system admin to optimize the database, this makes the database and in turn the system faster.

ii. Create User Profiles

This module is used to create users who can access the admin portal.

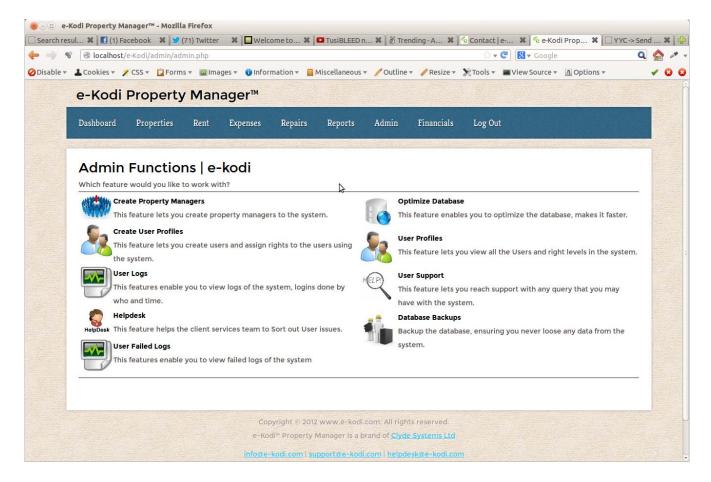
iii. Database Backups

This module is used to make backups of the database.

iv. User Logs

This features enable one to view logs, user logins into the system, logins done by who, the ip address used and the time done.





#### **Financials**

- i. Create expenses
- ii. Create Asset Register
- iii. Make Petty Cash Payments
- iv. Make Cash Book Payments
- v. View Petty Cash Payments
- vi. View Cashbook Payments
- vii. Asset Register
- viii. Income Statement
- ix. Balance Sheet
- x. Statements of Cashflow

#### **User Portal**

There are various views/ modules e-Kodi User System; Property Management System. They are:

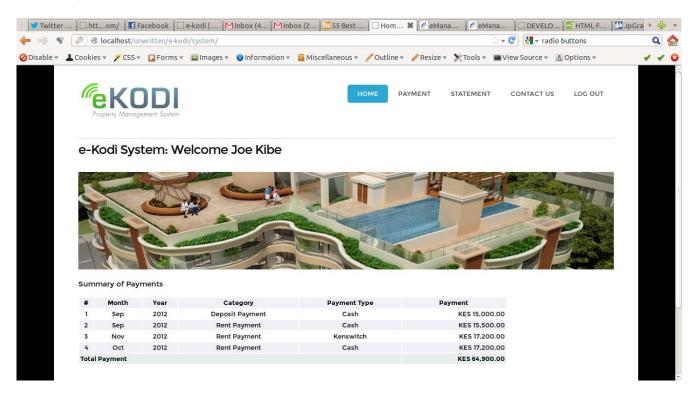
- (a) Home Page
- (b) Payment
- (c) Statement
- (d) Contact Us
- (e) Log Out



#### **Home Page**

Once the tenant logs in to the system, this page is used to show a summary of the payments made in the system. The snapshot of the details shown are:

- Month of Payment
- Year of Payment
- Category of Payment (Rent or Deposit)
- Payment Gateway used
- Payment

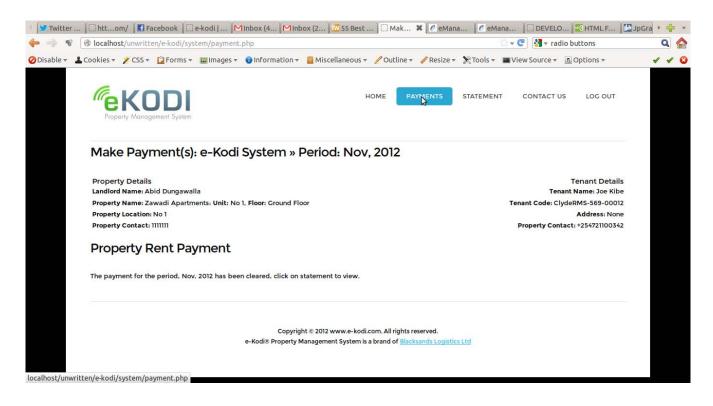


# **Payments**

This module shows the itemized detail of what the tenant owes. The invoice shows:

- Rent Owed
- Water Consumption owed
  - Previous Meter Reading
  - Current Meter Reading
  - Water Consumption
- Any penalties







#### **Statement**

The module shows a statement of account for the tenant.

