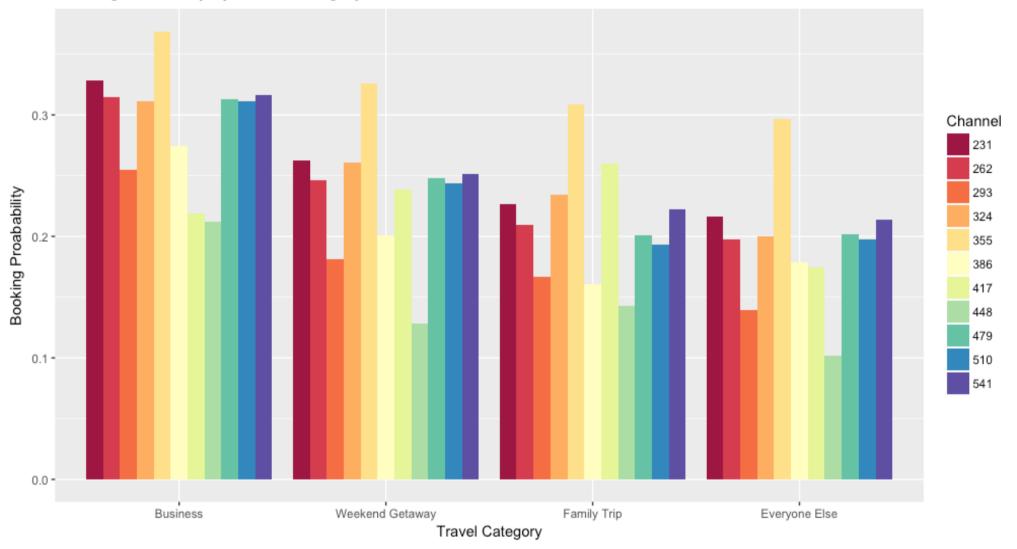


Understanding Useful Trends for Price Discrimination

- TEAM Name: Data Bugs
- TEAM Members: Ben Czekanski, Kailash Pandey & Ana Sanchez Chico

| Variables | Definition | | |
|-------------|---|--|--|
| Channel | ID of marketing channel | | |
| | How a user arrives at the Expedia site: e.g. directly, Trivago, Google | | |
| Travel | Business Trip (4.2%): | | |
| Category | Trip made and booked during the week, 1 person per room. Weekend Getaway (17.2%): For couples/single individuals/ friends. Trips made on Saturday or Sunday and No children Family Trip (17.9%): Any-type and length of trip with Children Everyone Else (60.7%) | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Trip length | Check out date - check in date | | |
| Probability | # of People who booked | | |
| (Booking) | # of People who visited Expedia | | |
| Plan Time | Checking date – booking date | | |

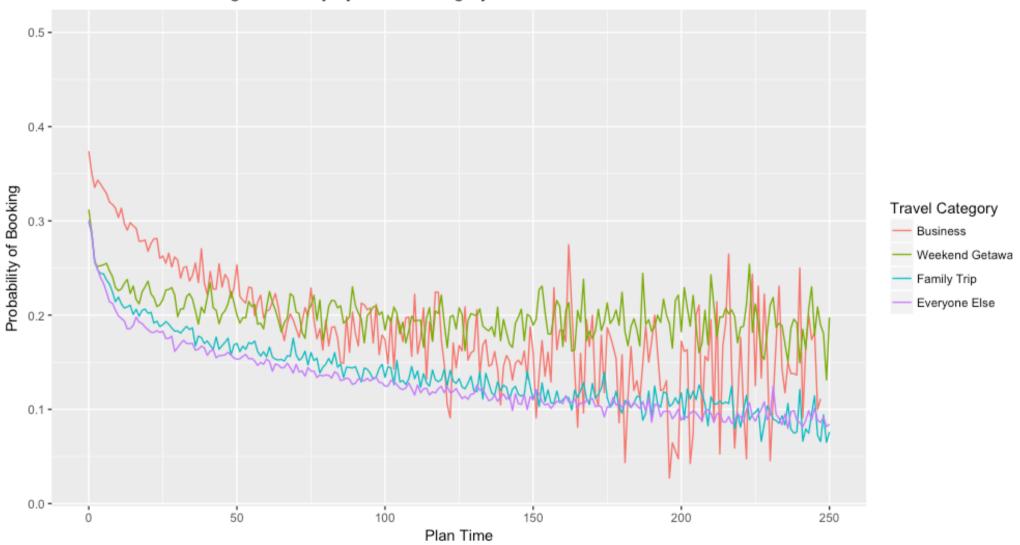
Booking Probability by Travel Category and Channel



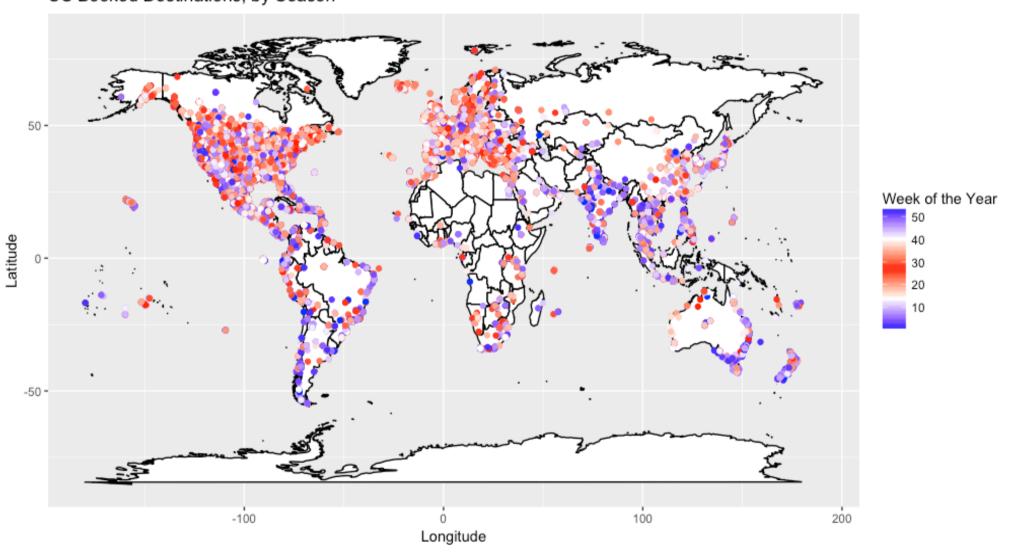
Hourly and Daily Booking Probability by Travel Category



Plan Time and Booking Probability by Travel Category



US Booked Destinations, by Season



Summary

| | Observation | Recommendation |
|--------------------------|--|---|
| 1. Channel | The probability of booking per travel category depends on the type of channel | Better advertise effective channels per travel category |
| 2. Booking Time | Identify per travel category: i) the most and least popular booking days of the week ii) the most and the least popular weekly booking hours | Change price and deals offers effectively, to increase the probability of booking in unpopular days/times |
| 3. Plan Time | As Plan Time increases, the probability of booking decreases | Deals= $\frac{1}{Prob \ (Booking)}$ Within specific range plan-time |
| 4. Destination | Popular places by seasonality | Better target the deals to increase the popularity of destinations by seasonality |
| 5. Hotel Characteristics | No distinct pattern across customer type depending on Branded, star-rating, banded history price of the hotel, or package option | Not as useful to price discriminate across travel categories depending on such characteristics |



Questions?