

Kaila Ho

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Creative Technology and Design Student at CU Boulder

EXPERIENCE

Retail Sales Specialist—REI

JUNE 2018-JULY2020, FEBRUARY 2021

Worked as part of a customer service team to perform tasks such as inventory, cashiering, providing product information to customers, promoting co-op memberships, processing returns and exchanges, and managing online orders

Systems Administrator – IT Student Staff — University of Colorado

ARIL 2022 – MAY 2022, AUG 2022- FEB 2023

Worked on a small team of system administrators at the Integrated Teaching and Learning Lab to help ensure the maintenance of computers in teaching spaces and labs

Systems Administrator – Summer Internship — University of Colorado

MAY 2022 – AUG 2022

Extended my time at the Integrated Teaching and Learning Laboratory with a more intensive time commitment during the summer, learning more about network management, servers, and lab upkeep

Initiated a project to learn Power BI and SQL in order to create reports on which students were using our lab spaces and how they were using them

EDUCATION

Lakewood High School —High School Diploma

AUGUST 2016 - MAY 2020

CU Boulder — Creative Technology and Design, Computer Science

AUGUST 2020 - CURRENT

Learning skills in computer science, design, design software, natural sciences, and engineering courses in order to master creative technologies and logical problem solving

TECHNICAL SKILLS

C/C++ Programming

Scala

IT/Network Administration

Adobe Creative Suite

HTML 5 / CSS

Arduino/Physical Computing

Microsoft Office Suite

PROFFESIONAL SKILLS

Well communicated

Self motivated

Eager to learn

Adaptable

INTERESTS

UX / UI Design

Physical Product Design

Information Management

Outdoor Product Design

