

Kaila Ho

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Creative Technology and Design Student at CU Boulder

EXPERIENCE

REI Lakewood—Retail Sales Specialist

JUNE 2018-JULY 2020, FEBRUARY 2021

- Worked as part of a customer service team to perform tasks such as inventory, cashiering, providing product information to customers, promoting co-op memberships, processing returns and exchanges, and managing online orders
- Acquired valuable skills such as customer service, stocking, order management, and inventory

Live-in Nanny— Honokaa, Hawaii

MARCH 2021 - JULY 2021

- Worked closely with a mother and her son to provide household services such as cooking and childcare
- Used skills such as adaptability and resourcefulness to provide personal and extensive care on a day-to-day basis

EDUCATION

Lakewood High School —High School Diploma

AUGUST 2016 - MAY 2020

- Completed the International Baccalaureate Program as well as AP courses

CU Boulder — Creative Technology and Design

AUGUST 2020 - CURRENT

- Learning skills in computer science, design, natural sciences, and engineering courses

SKILLS

- Computer programs including C++ and HTML
- Customer service
- Resourceful, work well on teams
- Extensive childcare experience
- Responsible and organized

INTERESTS

- Computer design and graphics

