

Kaila Ho

Creative Technology and Design (BS) & Computer Science Minor

University of Colorado, College of Engineering Boulder

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SUMMARY

Dedicated and versatile professional with a strong background in systems administration, UX/UI Design, front-end development, and product development. Armed with proficiency in a diverse set of programming languages and design tools, I am seeking a challenging position where I can leverage my skills. My goal is to contribute to innovative projects that merge technology and design to create compelling user experiences, while fueling my love for learning along the way.

EXPERIENCE

REI – *Retail Sales Associate*

JUNE 2018 – JULY 2020

- Strengthened my dedication to exceptional customer service and honed my ability to collaborate within a team and adapt to dynamic retail environments.
- Fostered positive customer relationships align seamlessly with REI's values, making me an ideal candidate for roles that require a customer-centric and team-oriented approach.

Integrated Teaching and Learning Laboratory, CU Boulder – *Student IT Systems Administrator*

ARIL 2022 – MAY 2022, AUG 2022 – FEB 2023

- Excelled in providing comprehensive technical support to both students and staff, adeptly troubleshooting a myriad of hardware and software issues.
- Actively engaged with users, empowering them to enhance their IT skills, adapt to new technologies, and navigate complex technical challenges. My collaborative spirit thrived as part of a cohesive team, emphasizing adaptability in navigating diverse and challenging situations.

Integrated Teaching and Learning Laboratory, CU Boulder – *IT Summer Intern*

MAY 2022 – AUGUST 2022, MAY 2023 – AUGUST 2023

- Dedicated team member with a two-summer experience to further knowledge and experience.
- Adept at honing my IT skills and contributing to the maintenance and upkeep of the ITLL computer network, I actively engaged in hands-on projects and collaborative efforts aimed at enhancing teaching spaces.
- Developed a solution to help overhaul the AV system in teachingspaces and a system for students and staff to get more immediate help

SKILLS

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|---------------------|-------------------------|--------------------------|
| • C++/C Programming | • SQL / Database Design | • Arduino IDE |
| • Scala Programming | • Figma | • SketchUp |
| • JavaScript | • Adobe XD | • Power BI |
| • HTML 5 & CSS | • Adobe Creative Suite | • Network Administration |

PROJECTS

Sensory Aquarium

Designed, manufactured, and coded a classroom accessory designed to help children with autism relax and calm their senses by sorting shapes and creating music. The combination of light and sound sensory features allow them to decompress while also learning as the tool guides them through learning a piano song by following lights and pressing on the fish-shaped tiles.

- Demonstrated skills: Arduino IDE, C++, physical computing, UX/UI Design, product development

AV System Overhaul Project | University of Colorado Boulder ITLL

Played a key role in the overhaul of the AV system, highlighting dedication to project success.

Demonstrated effective teamwork and collaboration to improve the functionality of the ITLL's audiovisual infrastructure.

- Demonstrated skills: Network administration, collaboration