

Technical Writer**Remote Work – London/Spain/Europe****Torus.io**

Torus is a blockchain operating system company that allows the creation of private, fast, secure zero-knowledge applications. By combining programmable zero-knowledge privacy techniques with identification, regulatory-compliant KYB/KYC and secure performant infrastructure, Torus can provide scalable end-to-end turnkey solutions for governments, enterprises and capital markets, enabling individuals and enterprises to transact and interact in trusted, compliant, and secure multi-user environments.

Initial applications include:

- Supply Chain OS that allows the interaction of different actors in a supply chain in privacy, thus improving coordination between companies and enabling faster decision-making with full data availability and transparency
- Asset tokenization
- Payment networks

The Role

We are seeking an experienced Technical Writer to join our dynamic team in the payments fintech sector. As a tec. As a Technical Writer, you will play a crucial role in creating clear, concise, and user-friendly documentation for our innovative payment solutions and financial technology products, addressed to non-technical people but deep understanding on payments services. Your expertise in translating complex technical concepts into easily understandable content will be pivotal in enhancing our clients' understanding and utilization of our cuttingedge products.

Key Responsibilities

- Cross-Functional Collaboration: Work closely with product managers, developers, and subject matter experts, to gather information and understand the intricacies of our products, and periodically capture latest updates and features.
- Create and maintain a variety of documentation, including user guides, technical specifications, release notes, and online help resources.
- Translate complex technical concepts into clear and comprehensive content tailored to the needs of different audiences, including end-users, developers, and internal stakeholders.
- Establish style guidelines, and then ensure accuracy, consistency, and adherence to them across all documentation.
- Review, edit, and proofread documents created by other team members for accuracy and clarity.
- Keep abreast of industry trends and advancements to continuously improve documentation practices and standards.
- Provide guidance on documentation best practices, standards, and tools to improve efficiency and quality.
- Contribute to the development of training materials, tutorials, and knowledge base articles.

What we are looking for

- Proven experience as a Technical Writer in the payments space
- Strong understanding of Instant Payments and Open Banking.
- Proficiency in explaining complex technical topics in a clear and accessible manner.
- Exceptional writing, editing, and proofreading skills.
- Attention to detail and ability to organize information effectively.
- Strong interpersonal skills, with the ability to collaborate and communicate with crossfunctional teams.
- Familiarity with documentation tools like Markdown, Git, and version control systems.
- Ability to manage multiple projects simultaneously and meet deadlines.
- Knowledge of design principles and visual communication is a plus.
- Flexibility to adapt to changes and thrive in a fast-paced, innovative environment.