KAILEE SMITH

FULL STACK DEVELOPER

T: (951) 970-1909
E: kaileesmith28@verizon.net
W: linkedin.com/in/kaileesmith
P: kaileesmith.github.io/My-Portfolio
GH: github.com/kaileesmith

PROJECT HIGHLIGHTS

Full Stack Developement
Septemebr 2020-Present

Portfolio

· Created to show my personality and past work.

· HTML, CSS, Bootstrap

kaileesmith.github.io/my-portfolio

Mood Brew

· This project created a mood based application that allows a user to get a randomly generated food and drink option based off of their selected mood option.

· HTML, CSS, Foundation, Javascript

kaileesmith.github.io/mood_brew

Scheduler:

· Created to allow a user to have a scheduler for their work day. The application tracks the current date and time and will allow a user to save their inputs.

· HTML, CSS , Javascript, JQuery

kaileesmith.github.io/Scheduler

WORK EXPERIENCE

De Lage Landen Financial Services
January 2020-Present

Customer Ambassador

· Collaborates with multiple teams to provide the best experience and information for each client

· Effectively de-escalates passionate situations

· Consistently exercises problem-solving skills to resolve of a multitude of client situations

· Demonstrates expertise on a wide variety of contract types

· Effectively balances daily tasks with submitting customer requests

Los Angeles Angels
October 2018 - May 2019

Inside Sales Representative

· One of the top three highest revenue generators during the initial ticket on sale

· Ranked multiple times in highest sold amounts on weekly and monthly basis

· Sold over half of quota for suites before the start of the season

· Assisted in Season Seat Holder Amenity Fulfillment

· Effectively managed daily tasks, calls, and emails

Walt Disney Company
January 2016 - October 2018

Guest Relations Hostess/ Coordinator

· Selected to assist in showcasing seasonal offering to external Media teams from over 1000 applicants

· Was responsible for upholding the Disney brand whilst hosting VIPs and Disney Corporate Partners within the theme parks

· Received 35 Guest compliments and 12 Co-Worker recognitions in a 9-month span for excpetional service and leadership

· Demonstrated leadership to Cast Members in the many diverse areas of the Disneyland Resort by providing my expertise and information

· Used outstanding verbal communication and problem-solving skills to meet or exceed guest expectations

· 1 of 15 selected out of 200 to be a Guided Tours Hostess to share the Heritage of the Disneyland Resort

· Showcased the ability to provide a personalized experience in every interaction with Guests from around the world

EXPERTISE

● HTML ● CSS ● BOOTSTRAP ● JAVASCRIPT ● JQUERY ● NODEJS

EDUCATION

Arizona State University
2017

Bachelor of Arts in Business Communication

W.P. Carey School of Business

California State University Berkly
2021

Full Stack Web Development Bootcamp