

# KAILEE SMITH

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## PROJECT HIGHLIGHTS

### Full Stack Development

Septemebr 2020-Present

#### My Pet

• A full-stack React based application that utilizes authentication to tailor each users experience. This was created to help pet parents manage their pets life in one easy to use dashboard.

• React, Javascript, MongoDB, Express, Toastify, Bootstrap, Google Cloud Storage, CSS

my-pet-app-1.herokuapp.com/login

#### Galaxy Scheduler:

• A full-stack application designed to make household planning easier. A user or users can keep track of what chores each person is responsible for. Themed around superheroes, the app creators hope that this increases interactivity and engagement for younger members of each household.

• Bootstrap, MySQL & Workbench, Javascript, Node.js, AJAX,NPM

guarded-forest-74765.herokuapp.com

#### Mood Brew

• This project created a mood based application that allows a user to get a randomly generated food and drink option based off of their selected mood option.

• HTML, CSS, Foundation, Javascript

kaileesmith.github.io/mood\_brew

## WORK EXPERIENCE

### De Lage Landen Financial Services

January 2020-Present

#### Customer Ambassador

• Collaborates with multiple teams to provide the best experience and information for each client and vendors

• Effectively de-escalates passionate situations

• Consistently exercises problem-solving skills to resolve of a multitude of situations

• Demonstrates expertise when executing deals

• Effectively balances daily tasks with submitting customer requests

### Los Angeles Angels

October 2018 - May 2019

#### Inside Sales Representative

• One of the top three highest revenue generators during the initial ticket on sale

• Ranked multiple times in highest sold amounts on weekly and monthly basis

• Sold over half of quota for suites before the start of the season

• Assisted in Season Seat Holder Amenity Fulfillment

• Effectively managed daily tasks, calls, and emails

### Walt Disney Company

January 2016 - October 2018

#### Guest Relations Hostess/ Coordinator

• Selected to assist in showcasing seasonal offering to external Media teams from over 1000 applicants

• Was responsible for upholding the Disney brand whilst hosting VIPs and Disney Corporate Partners within the theme parks

• Received 35 Guest compliments and 12 Co-Worker recognitions in a 9-month span for expcetional service and leadership

• Demonstrated leadership to Cast Members in the many diverse areas of the Disneyland Resort by providing my expertise and information

• Used outstanding verbal communication and problem-solving skills to meet or exceed guest expectations

• 1 of 15 selected out of 200 to be a Guided Tours Hostess to share the Heritage of the Disneyland Resort

## EXPERTISE

● HTML ● CSS ● BOOTSTRAP ● JAVASCRIPT ● JQUERY ● NODEJS

## EDUCATION

### Arizona State University

2017

#### Bachelor of Arts in Business Communication

W.P. Carey School of Business

### California State University Berkly

2021

#### Full Stack Web Development Bootcamp