

I. EMPATHY

URBAN MOBILITY



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young university student, woman, sitting on a chair on a terrasse with a drink in her hand and wearing sunglasses, smiling

Attributes

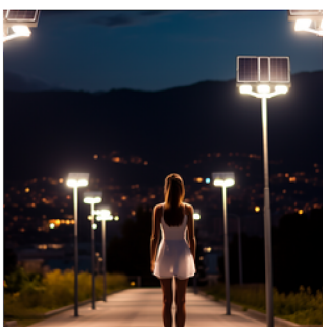
- Age - 23
- Gender - Female
- Mobility Type - Walking
- Reason - Public transport has stopped as it is late at night



Our target journey is a common experience for many young people in Lausanne, especially university students. They often enjoy lively nights out with friends at bars or clubs.



However, as the night progresses and it's time to head home, the atmosphere changes. The once vibrant environment becomes quieter, colder, and darker, making the walk home, often through deserted areas, unnerving and anxiety-inducing.



But once they reach home, a sense of ease returns.

SAFESTEP



SAFESTEP is a navigation concept focused on late-night walking safety in urban areas. It prioritizes pedestrian security by guiding users along the safest routes, emphasizing well-lit and populated paths. Key features include 'Safest Route' selections and 'Alert Zones' that flag higher-risk areas. The app also integrates real-time updates and community feedback for up-to-date safety information. SAFESTEP design fosters a sense of security and community, aiming to make late-night walks more reassuring.

