

Kai Roberts

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Hard working and self-motivated Computer Science Graduate with a refusal to give up until the task at hand is complete to an excellent standard, looking for employment within IT. I have a passion for technology, I am always aiming to improve my skillset and pride myself on working hard to achieve what I want from life. I possess knowledge in Cyber Security, Networking, Programming, Software Engineering Practices, Web Development and Databases. I have excellent written and verbal communication and have worked numerous customer-based roles.

Education

2017 – 2020

BSc (Hons) Computer Science (2:1 – 68%), York St. John University

- Dissertation title: An investigation into whether force sensitive resistors can improve the accuracy of landed punches within boxing (Grade 2:1).
- Extensive technical understanding of Cyber Security shown through Cybercrime Security module in which I learned how to execute attacks on TCP, reverse shell hijackings, create my own VPN, bypass firewalls and run DNS attacks, whilst packet sniffing through Wireshark. All carried out locally between two virtual machines using Kali Linux. (Grade 1st).
- Strong understanding in computer networks shown through networking module where I learned such things as TCP/IP, DNS, UDP, DHCP, Switches, Routers, Firewalls, WAN, MAN, LAN, PAN and more (Grade 2:2).
- Enhanced research and analytical ability through the completion of Philosophies in Technology module, in which I created a research paper titled 'A study into social media and loneliness in University students' (Grade 1st).
- Effective team working shown through Human Computer Interaction (HCI) module, involving working in a team of two to produce an Association for Computing Machinery (ACM) research paper. Workload was handled via allocating tasks based upon strengths within the group, clear communication and strict time management (Grade 2:1).
- Strong foundation within the Internet of Things (IoT), where I programmed a light sensitive motor in Arduino to open and close bedroom curtains dependent on the level of light in the room (Grade 2:1).
- In depth understanding of HTML and CSS along with fundamentals in Python Flask and JavaScript. My final year Advanced Web Development project was aimed around personal training during a pandemic (Grade 2:1).
- Ability to effectively mock-up then implement Database design through phpMyAdmin and MySQL (Grade 2:1).
- Core knowledge of programming in Java, achieving grades of 2:1 and 1st in these modules.

2009 – 2016

Walbottle Campus, Newcastle Upon Tyne

- **A Levels:** IT (Triple Distinction*) English Language (B)
- **GCSEs:** 1 B, 6 C's, 1 D (Including English – B, Maths and Science – C)

Work Experience

Sept 2019 – Present

**Food delivery rider - Deliveroo
York**

- Strong work ethic and self-discipline shown through self-employment and having the ability to choose own working hours.
- Resilience to meet daily targets set by myself in order to make enough earnings to cover the rent for my student accommodation.
- Excellent communication skills used when customers are not happy with their orders, knowing the protocol to follow to resolve the issue.
- Competent at making delivery schedules on time.

Jan 2018 – Feb 2019

**Barista/Waiter/Bartender – Principal Hotel
York**

- Fully trained barista.
- Worked under high pressure situations which involved a high degree of multitasking when the restaurant was at full capacity.
- A trustworthy employee granted the responsibility of opening and closing the tills.
- Flexibility shown on several occasions when asked to stay later or start earlier to help out.

- Confident controlling the room alone on days when other employees did not show up through illness.
- Adaptability shown when asked by management to move onto the bar during busy periods.
- Excellent ability to memorise information, such as dinner and drinks menus, or room directions for guests.
- Aptitude to resolve problems guests may have regarding issues in the overall hotel and knowing which departments management to call for if something was out of my control.

Apr 2017 – Sep 2017

Dry liner & Labourer – R.A.W Newcastle upon Tyne

- Gained an understanding into how to effectively measure and cut plasterboards, ready to be sealed against the wall.
- Ability to listen and take instructions in order to complete the task given.
- Showed versatility by adapting to a new working environment without any previous experience in the field of construction.

Oct 2016 – Apr 2017

Telemarketer – Utilita Newcastle upon Tyne

- Learnt to build up rapport with customers over the telephone in order to achieve sales.
- Objection handling through deep product knowledge to reduce any potential loss of sales.
- Ability to actively listen to customers queries regarding the product in order to keep hang up percentages low.

May 2014 – Oct 2016

Market Researcher – Populus Data Solutions Newcastle upon Tyne

- Learnt how to effectively communicate with people over the phone in order to fulfil targets
- Strong reliability as had to handle private information regarding the customer
- Strong analytical ability shown through remembering everything the customer mentioned to type out later

Nov 2013 – May 2014 Park

Waiter – Sodexo, St James Newcastle upon Tyne

- Learned how to effectively display and hand out food for customers
- Know how to put the customer first through taking care of their needs

University Experience Online Courses:

The Creative React and Redux Course – Dev Ed React Front to Back Course – Brad Traversy

May 2019 (Two Weeks)

Web Developer – York St. John University York

- Strengthened understanding of Software Engineering practises shown through agile software development.
- Strong knowledge of UX Design, creating a methodological document for a client.
- Held 1 to 1 meetings with client to gain an understanding of the requirements for the website's aesthetic.
- Developed ability to work independently by remotely completing the project, whilst also knowing when to ask for advice from my supervisor regarding any issues encountered.
- Improved time management by working to a two-week deadline.

Achievements

- Award of recognition from Principal Hotel for managing the room alone when employees were ill.
- Awarded a free Deliveroo kit worth £50 for being one of York's top riders.

Interests

- Self-Education, Programming, Cyber Security, Boxing, Mixed Martial Arts, Cycling, Running, Strength Training, Reading and Cooking.

References

- Available upon request.