KHAIRUL ANNUAR BIN MD YATIM

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📍 Kuala Lumpur (Malaysia)

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○ https://kaispg.github.io/cloud-resume

👤 PROFESSIONAL SUMMARY

IT and operations professional with over 10 years of experience in IT support, system integration, logistics technology, and project management across Malaysia and the Middle East. Proven track record in driving digital transformation within postal and e-commerce logistics sectors. Certified in CEH, Lean Six Sigma Green Belt, and AWS re/Start. Skilled in cybersecurity, cloud technologies (AWS), process optimization, stakeholder collaboration, and cross-cultural team leadership. Seeking to leverage technical expertise and operational leadership in technology-driven roles within IT, logistics, or digital transformation.

🎓 EDUCATION

Bachelor of Information Technology (Hons) – Computer System Security,
Universiti Kuala Lumpur (UniKL MIIT)
2010
CGPA: 2.94

Diploma in Computer Networking,
Universiti Kuala Lumpur (UniKL MIIT)
2007
CGPA: 3.00

🏠 LEADERSHIP & COMMUNITY ENGAGEMENT

UNIKL MIIT ALUMNI CHAPTER, President
2024 – Present | Malaysia

POS MALAYSIA EXECUTIVE UNION, President
2019 – 2021 | Malaysia

DEWAN PERNIAGAAN ALUMNI UNIKL,
Deputy President
2015 – 2017 | Malaysia

Malaysia Youth Parliament, Member
2014 – 2017 | Malaysia

Perdana Leader Fellowship, Fellow
2012 – 2013 | Malaysia

ASEAN+ Youth Leadership Summit, Delegate
2015 | Malaysia

💼 PROFESSIONAL EXPERIENCE

Glocal Nexus Express Sdn Bhd, Hub/Transhipment Manager
04/2024 – 08/2024 | Medina, Saudi Arabia
- Optimized parcel processing workflows during peak Umrah and Hajj seasons, improving throughput and accuracy.
- Provided operational feedback to enhance functionality of MyGdex/GdexGo systems.
- Strengthened coordination with local logistics partners and customs authorities to ensure smooth clearance and delivery.

Sepinang Analytica Solutions Sdn Bhd, Chairman / Co-Founder
02/2022 – 12/2023 | Malaysia
- Founded and led a logistics analytics startup focused on transport optimization and fulfillment services.
- Spearheaded digital transformation initiatives to streamline operations, reduce costs, and improve service delivery.

Pos Malaysia Berhad, IT Business Support / IT Commercial Support
11/2013 – 12/2021 | Malaysia
- Led system improvement initiatives for Ezisend and Ezifulfilment platforms based on user feedback and operational needs.
- Conducted training sessions for internal teams and clients on the Ezifulfilment platform.
- Coordinated nationwide deployment of printers and handheld devices for e-commerce fulfillment.
- Played a key role in end-to-end setup of a fulfillment center, including IT infrastructure, racking, and system integration.
- Collaborated with vendor Anchanto for system customization, troubleshooting, and feature enhancements.
- Developed server monitoring scripts to ensure data synchronization and integrity.
- Supported system testing for the 1Pittis courier system to maintain operational reliability.

🛠 CORE SKILLS

IT Support | System Integration | Project Management | Process Optimization | Vendor Coordination | Requirements Gathering | Training & Change Management | Fulfillment Systems (Ezifulfilment, Ezisend) | Cybersecurity | AWS Cloud | Stakeholder Engagement | Cross-Cultural Operations

🏛 CERTIFICATIONS & TRAINING

Graduate Technologist, MBOT
2024

AWS re/Start Graduate, Amazon Web Services
2024

IASSC Certified Lean Six Sigma Green Belt, IASSC
2016

Certified Ethical Hacker (CEH) v6, EC-Council
2010

CompTIA Security+ Training, Peoplelogy (MDEC)
2023

Linux System Administration, MDEC
2010

Cybercrime & Incident Handling Workshop, DigiCert
2009

☣ REFERENCES

Mohd Effendi Mamat, *Chief Executive Officer*,
Glocal Nexus Express Sdn Bhd
+6016-263 2770

Mohd Zaki Bin Abd Halim, *Deputy President Director & Finance Director*,
Pandu Logistics
+6011-655 61305