

ERIKA MAE BALDOVE

Systems Engineer | Full Stack Developer

INFORMATION

Erika Mae B. Baldove

March 16, 2000

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Balandra, Banate, Iloilo, Philippines 5000

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EDUCATION

BS in Computer Science Iloilo Science and Technology University 2018 - 2022 Iloilo, Philippines

ABOUT ME

I'm a passionate and detail-oriented System Engineer with a solid background in **SQL Server**, **Visual Studio**, **VS Code C#**, **ASP.NET**, **JavaScript**, and **jQuery**. I specialize in building reliable, efficient, and interactive web applications that solve real business problems.

With hands-on experience designing, developing, and maintaining systems across various platforms, I bring a strong understanding of back-end logic and front-end performance. From optimizing databases to crafting seamless user interfaces, I strive to deliver high-quality results that align with your goals.

I love collaborating with teams, staying up-to-date with the latest tech trends, and always aim to meet deadlines without compromising quality. Whether you're a startup or an established company, I'm excited to contribute and make a meaningful impact.

REFERENCES

Jose Capistrano

President
Network Economics Service Ventures Philippines, Inc. +63 998 966 6328
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SKILLS

UI/UX Design)

SQL Server 80%
 C# / ASP.NET 87%
 JavaScript / jQuery 85%
 .git 84%
 OAuth 75%
 HTML/CSS 80%

78%

TECH STACK

Frontend

JavaScript / jQuery	(2 yrs)
HTML/CSS	(2 yrs)
UI/UX Design	(2 yrs)

Backend

SQL Server	(2 yrs
C# / ASP.NET	(2 yrs
.git	(2 yrs
OAuth	(2 yrs

WORK EXPERIENCE

DENR 2022

OJT TRAINEE

WNS 2023

JR. DESKTOP SUPPORT ENGINEER

NESV Philippines, Inc. 2023 - Present SYSTEMS ENGINEER II

- Responsible for enhancing images for special events.
- Responsible for updating and editing documents.
- Provided IT solutions with a focus on desktop support, network management, and technical troubleshooting, including the deployment, configuration, and repair of PCs and laptops.
- Delivered Level 1 and 2 support, performed routine system maintenance, and ensured timely issue resolution within SLAs, escalating when necessary.
- Helps companies identify and respond to new opportunities by designing, architecting, and deploying scalable, secure systems in collaboration with cross-functional teams.
- Ensures optimal system performance and compliance through infrastructure maintenance, technical support, documentation, and continuous alignment with industry trends.