KAITLYN OUVERSON

SUMMARY

Experienced user researcher focused on bringing psychology and user needs to the forefront of design and development.

EDUCATION

Iowa State University

August 2019 - May 2022 (Expected)
Ph.D. in Human Computer Interaction
GPA: --/4.00

Iowa State University

Jan 2017 - July 2019

M.S. in Human Computer Interaction

Minor: Industrial Engineering

GPA: 3.93/4.00

Iowa State University

Aug 2013 - Dec 2016 B.S. in Psychology Minor: Statistics GPA: 3.91/4.00

HONORS AND AWARDS

RADM Fred Lewis Postgraduate Scholarship | Summa Cum Laude | Phi Beta Kappa member | Psi Chi member | University Honors

CONTACT

@kaitlyndoesresearch

PORTFOLIO WEBSITE:

kaitlyndoesresearch.github.io

EMAIL:

kmouver@gmail.com

PROFESSIONAL EXPERIENCE

ISU Information Technology | User Experience Researcher Spring 2019 - Present

- Gathered user opinions of current and proposed IT webpages
- Collected user interview data on accessibility and usability
- Prototyped solutions to information architecture concerns

The Boeing Company | Project Management Intern Summer 2019

- Facilitate design thinking exercises for five three-person groups
- Advise 15 Student Career Development Program interns on project direction, scope
- Teach User Experience and HCI principles to engineer-minded young professionals
- Advocate for user via interviews, personas, HCI expertise

ISU-Translational Research Network (U-TuRN) | Graduate Assistant Spring 2018 - Spring 2019

- Synthesize data from 99 Iowa counties on public health topics
- Prototyped infographics of the data for ISU extension and Iowa Dept. Public Health
- Generate usability suggestions for PiLR:Health research tool

SELECTED PROJECTS

Usabilathon ISU: UX-Hackathon Organization

Fall 2018 - Present

- Delegated tasks with co-organizers, ensuring even workload and efficient use of time
- Prepared schedule of events for welcome and main events
- Organized participants into team workspaces

Voting Machine Usability Research

Spring 2017

- Worked with diverse participants to uncover usability issues
- Prepared and submitted reports to the Federal Electoral Assistance Commission

SKILLS

