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| Kaitlyn Ouverson Summary Experienced user researcher focused on bringing psychology and user needs to the forefront of design and development. Education **Iowa State University**  August 2019 – May 2022 (Expected)  Ph.D. in Human Computer Interaction  GPA: --/4.00  **Iowa State University**  Jan 2017 – July 2019  M.S. in Human Computer Interaction  Minor: Industrial Engineering  GPA: 3.93/4.00  **Iowa State University**  Aug 2013 – Dec 2016  B.S. in Psychology  Minor: Statistics  GPA: 3.91/4.00 Honors and Awards RADM Fred Lewis Postgraduate Scholarship | Summa Cum Laude | Phi Beta Kappa member | Psi Chi member | University Honors CONTACT @kaitlyndoesresearch  PORTFOLIO WEBSITE:  kaitlyndoesresearch.github.io  EMAIL:  [kmouver@gmail.com](mailto:kmouver@gmail.com) |  | Professional Experience |
|  | **ISU Information Technology |** **User Experience Researcher**  Spring 2019 – Present   * Gathered user opinions of current and proposed IT webpages * Collected user interview data on accessibility and usability * Prototyped solutions to information architecture concerns   **The Boeing Company |** **Project Management Intern**  Summer 2019   * Facilitate design thinking exercises for five three-person groups * Advise 15 Student Career Development Program interns on project direction, scope * Teach User Experience and HCI principles to engineer-minded young professionals * Advocate for user via interviews, personas, HCI expertise   **ISU-Translational Research Network (U-TuRN) |** **Graduate Assistant**  Spring 2018 – Spring 2019   * Synthesize data from 99 Iowa counties on public health topics * Prototyped infographics of the data for ISU extension and Iowa Dept. Public Health * Generate usability suggestions for PiLR:Health research tool |
|  | **Selected Projects** |
|  | **Usabilathon ISU: UX-Hackathon Organization**  Fall 2018 – Present   * Delegated tasks with co-organizers, ensuring even workload and efficient use of time * Prepared schedule of events for welcome and main events * Organized participants into team workspaces   **Voting Machine Usability Research**  Spring 2017   * Worked with diverse participants to uncover usability issues * Prepared and submitted reports to the Federal Electoral Assistance Commission |
|  | SKILLS |
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