Rockbuster Stealth Data Points

Context

To aid in the creation of Rockbuster's 2020 company strategy and launch strategy of the online video service

Questions

- What was the average rental duration for all videos?
- Which movies contributed the most/least to revenue gain?
- Which countries are Rockbuster customers based in?
- Where are customers with a high lifetime value based?
- Do sales figures vary between geographic regions?

What was the average rental duration for all videos?

Genre (top 10)	Average Rental Duration	
Thriller	6 days	
Travel	5.4 days	
Music	5.2 days	
Family	5.2 days	
Foreign	5.1 days	
Drama	5.1 days	
Classics	5.1 days	
Games	5.1 days	

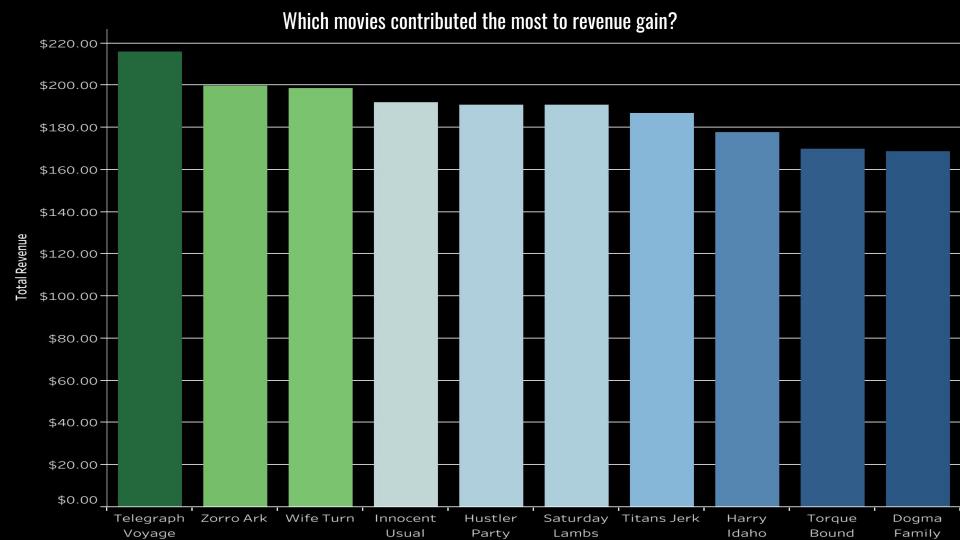
5 days

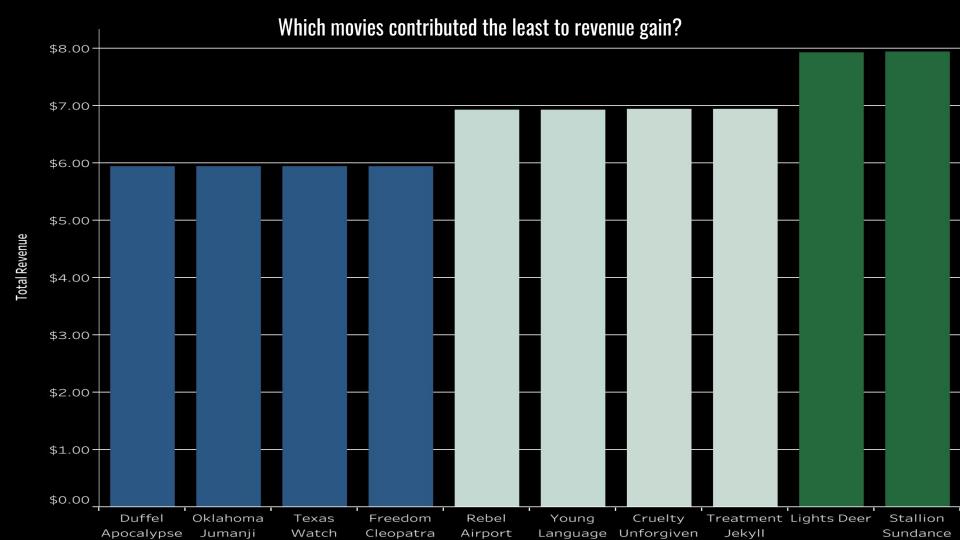
5 days

Children

Action

Rental Duration	Average Rental Cost
7 days	\$3.02
6 days	\$2.90
5 days	\$3.20
4 days	\$2.97
3 days	\$2.83



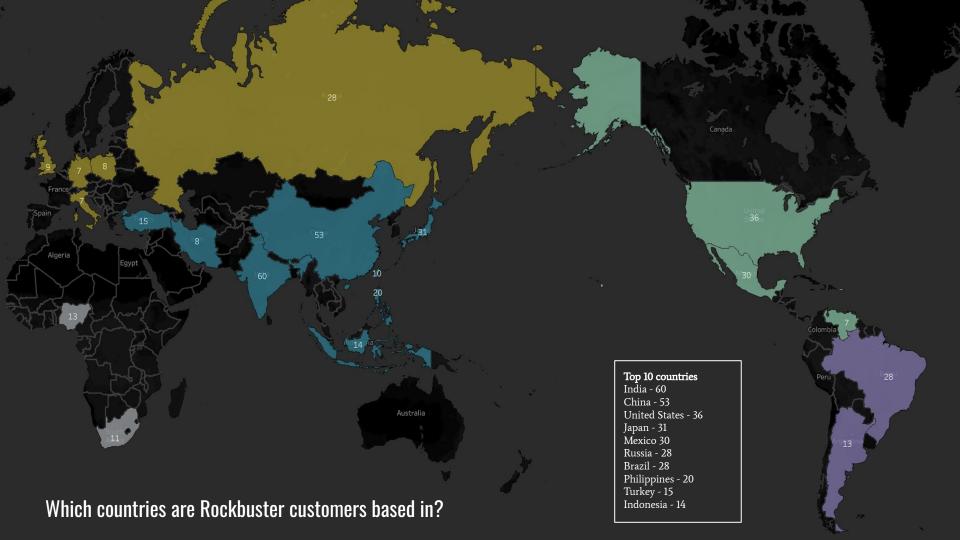


Top 10 Genres

Sports, Sci-Fi, and Animation are the top three genres and should be expanded.

Genre	Total Revenue	
Sports	\$4,892.19	
Sci-Fi	\$4,336.01	
Animation	\$4,245.31	
Drama	\$4,118.46	
Comedy	\$4,002.48	

Genre	Total Revenue
New	\$3,966.38
Action	\$3,951.84
Foreign	\$3.934.47
Games	\$3,922.18
Family	\$3,782.26

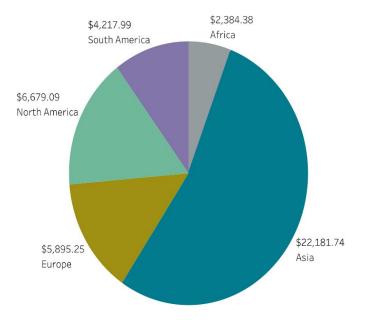


Where are customers with a high lifetime value?

Although the Philippines,
Taiwan, and Iran have a
smaller customer base
than other countries, those
customers spend a higher
average amount. It would
make sense to continue
creating growth in these
countries to increase
revenue.

Country (customers)	Total Revenue Earned	Average Paid per Customer
India (60)	\$6,034.78	\$100.58
China (53)	\$5,251.03	\$99.08
United States (36)	\$3,685.31	\$102.37
Japan (31)	\$3,122.51	\$100.73
Mexico (30)	\$2,984.82	\$99.49
Brazil (28)	\$2,919.19	\$104.26
Russia (28)	\$2,765.62	\$98.77
Philippines (20)	\$2,219.70	\$110.99
Turkey (15)	\$1,498.49	\$99.90
Indonesia (14)	\$1,352.69	\$96.62
Nigeria (13)	\$1,314.92	\$101.15
Argentina (13)	\$1,298.80	\$99.91
Taiwan (10)	\$1,155.10	\$115.51
South Africa (11)	\$1,069.46	\$97.22
Iran (8)	\$877.96	\$109.75

Do sales figures vary by region?





It is clear that Rockbuster's largest market is Asia, followed closely by North America.

Conclusions

- Average rental duration is between 5 and 6 days
- Telegraph Voyage has brought in the most revenue and Duffel Apocalypse has brought in the least
- Sports, Sci-Fi, and Animation are the most popular genres
- Asia is the most lucrative market for Rockbuster, followed by North America.

Recommendations

- Remove low performing films from inventory to add additional high performing films
- Expand selections in the genres of Sports, Sci-Fi, and Animation
- Focus growth efforts in the Philippines,
 Taiwan, and Iran
- The market focus should in in Asia as they are already the strongest base. If the online system is rolled out there first it is likely to be successful

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<u>Map</u> High Revenue Films

Tableau Links:

<u>High Revenue Films</u> <u>Low Revenue Films</u>

Sales by Region