

# KAIYI ZHU

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Ambitious, performance-driven with many all-around skills and talents. Seeking to gain experiences in various positions to continue the trend of being the jack of all trades, master of all.

## SUMMARY

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Highly proficient in computer applications, with experience in many development tools and languages. Creative and analytical, with high attention to detail while maintaining both a positive and professional attitude. Strong ability to work well within a team and as an individual with minimal supervision.

## EDUCATION

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### University of Waterloo

Bachelor of Mathematics and Business Administration (Double-Degree)

Waterloo, ON

Sep 2019 - Present

## WORK EXPERIENCES

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### TD Securities

*Business Systems Analyst*

Toronto, ON

January 2022 - April 2022

- Coordinated with multiple security development teams with weekly releases and created over 50 dev/pat/prod change orders on ServiceNow
- Constructed dashboards for higher visibility using Tableau and MS Excel data
- Translated and documented official business, and technical reports for front and back office
- Ensured quality utilizing regression, functional and automated testing through VMs and Jenkins
- Demonstrated excellent project management and communication skills to procure and coordinate human resources to ensure timelines are being met

### NetDynamic Consulting Inc.

*Developer*

Mississauga, ON

January 2021 - April 2021

- Created multiple custom SuiteScripts and implemented a system allowing administrators the option to view a pdf with audio features in NetSuite
- Programmed an excel macro for a client which allowed them to sort financial data efficiently
- Documented company's new Applicant Tracking System software integration with NetSuite
- Maintained company website using Elementor and WordPress

### Deloitte

*Consulting Analyst*

Toronto, ON

August 2020 - October 2020

- Participated in a 3 month virtual work experience placement through York University's Asian Business Management Program
- Conducted research on the impact of people, technology, process, while recommending high level IT solutions to current trends
- Strong interpersonal skills were critical to success in working with 15 other team members to develop recommendations to identify emerging priorities on the government citizen and social servicing in a post-COVID world
- Used insights to identify opportunities to apply technology using AI, automation, and data science to address gaps in the technological industry

### Nanjing Dongqi Intelligent Manufacturing Research Institute

*Software Developer*

Nanjing, Jiangsu

July 2019 - August 2019

- Validated data entries and reports on applications via MySQL database
- Created test plans for enhancements and fixes on Java web applications
- Developed Java applications using Selenium framework for automation testing of web applications

### Bee-nies Apparel

*Co-founder, Financial Analyst*

Newmarket, ON

October 2018 - June 2019

- Managed and analyzed company financial records using Excel
- Contacted and bartered with suppliers to outsource products from foreign countries
- Implemented a strategy exceeding initial sales goal and increased the return on investment in shares by 200% with over \$2500 in sales in the span of 3 months