



How to Configure and Invoke GPTfy via REST API

This document provides step-by-step instructions on how to configure and invoke GPTfy. The process involves invoking GPTfy through the REST API using a JSON-based callout, specifically targeting a particular record.

REST API Overview

The REST APIs that are developed for this requirement are as follows:

POST Request: This is the API that is used to execute GPTfy via REST.

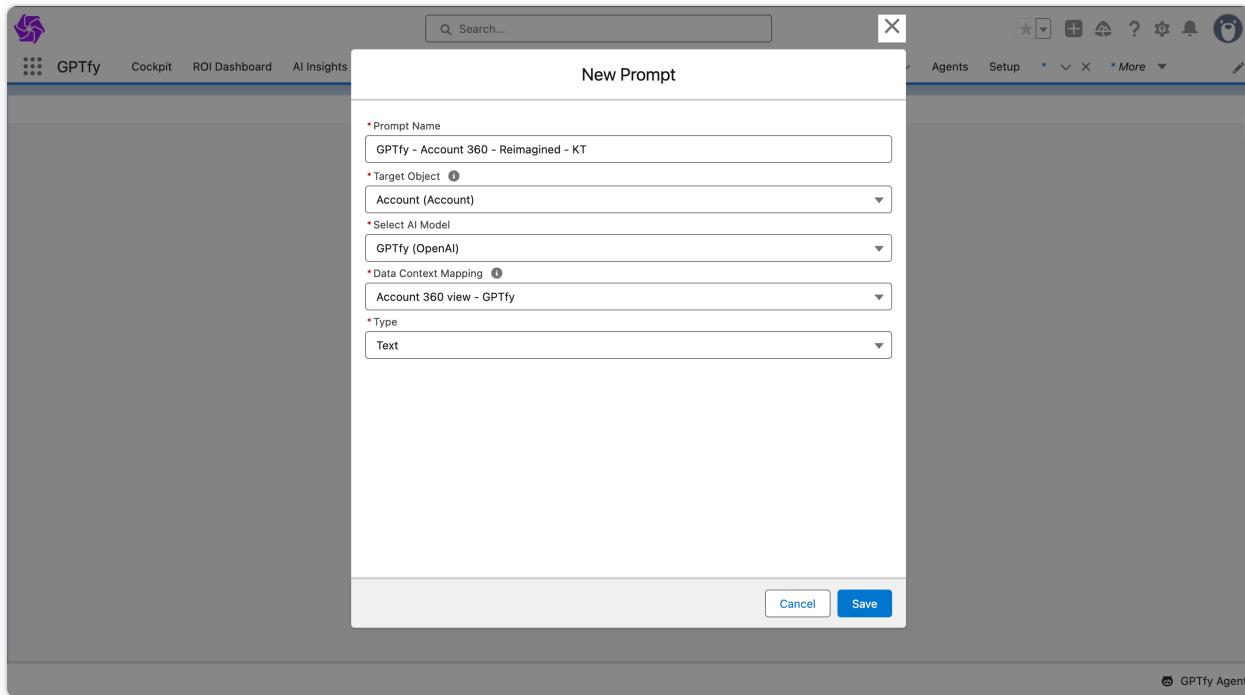
Step 1: Navigate to the Prompt tab of GPTfy

- Click on the “**Prompts**” tab.
- Click **New**.

Step 2: Create a New Prompt

- Provide a suitable name for the prompt.
- Select the target object on which the prompt will be invoked.
- Specify the connection details.
- Define the mapping created for the prompt.
- Choose the prompt type (JSON or Text).

- Click on the “Save” button to save the prompt configuration.



- Once the prompt is created, PromptRequestId (1) gets generated.
- Click on Allow user Input checkbox (2), if we need to give personalised input at time of running.
- Activate the Prompt by clicking on the Activate button (3).

Prompt
GPTfy - Account 360 - Reimagined - KT

Object: Account Type: Text Prompt Version: AI Model: GPTfy (OpenAI) Status: Draft Last Modified By: Karthick.Thangadurai, 05/01/2026, 14:...

Configuration

Prompt Configuration

AI Prompt Name: GPTfy - Account 360 - Reimagined - KT
Description:

Prompt Request Id: **1** 0a847cc...
Allow User Input: **2**

Purpose: Available
Available: Improve Service..., Facilitate Cust..., Manage Stake..., Optimize Ren...
Chosen:

Context Mapping

Object Name: Account
Relationship Field: WHERE Clause: Fields:
ContentVer... FirstPublishLocation...
Opportunity AccountId

Prompts with same Mapping (5)

AI Prompt Name	Description	Type	AI Model
Account 360 Canvas...	Canvas	GPTfy (OpenAI)	
Account Piyush RAPI...	Text	GPTfy (OpenAI)	
GPTfy - Account 360...	Text	GPTfy (OpenAI)	
Karthick Test Acoustic...	Acoustic	Responses API	

The screenshot shows the Salesforce Lightning interface for the 'Edge Communications' account. The URL in the browser's address bar is highlighted with a red arrow and shows the record ID '001QH000001h8eXYAQ/view'. The page displays various account details such as Type (Customer - Channel), Phone (8787878), Website (www.edgecomm.com), Account Owner (rahul gupta), Industry, and Annual Revenue (USD 139,000,000.00 (INR 11,120,000,000.00)). On the right, there is a sidebar titled 'GPTfy' with a 'Run GPTfy' button. Below it, there are sections for 'Open Activities (3+)' and a list of tasks: 'Conduct time management training before the end of the month.', 'Update the marketing plan by December 10.', and 'Prepare a customer retention strategy by December 15.' Each task has fields for Name, Related To (Edge Communications), and Task status.

Step 3: Access a REST Tool for API Invocation

To proceed with the invocation, access any REST tool, such as **Salesforce Developer Workbench** or **Postman**. (This example uses Salesforce Developer Workbench.)

The screenshot shows the Salesforce Developer Workbench login page. It features a header with the word 'workbench' and a blue cube icon. Below the header are two dropdown menus: 'Environment' set to 'Production' and 'API Version' set to '58.0'. There is also a checkbox labeled 'I agree to the terms of service' with a checked box. At the bottom right of the page is a 'Login with Salesforce' button.

Step 4: Use the REST Explorer in Salesforce Developer Workbench

- Within the workbench, navigate to the “**Utility**” tab and select “**REST Explorer**.”
- In the REST Explorer, select the “**POST**” method as we are making a POST request to execute GPTfy via REST.

Step 5: Enter the GPTfy REST Call URL

In the **POST** method, input the GPTfy REST call URL for the API invocation:

API Endpoint:

```
/services/apexrest/ccai/v1/executePrompt
```

Body

```
{  
  "promptRequestId": "0a847ccca6a5ede750d7c8d1e56a2a008e71ec",  
  "recordId": "001QH000001h8eXYAQ",  
  "customPromptCommand": ""  
}
```

Step 6: Prepare the Request Body in JSON Format

1. Copy the **PromptRequestId** and **RecordId** from the previous prompt creation step.
2. Paste the collected data into the appropriate fields within the JSON format of the request body.
3. Insert the custom prompt command if any.

The screenshot shows the Workbench REST Explorer interface. At the top, there's a navigation bar with links for workbench, info, queries, data, migration, and utilities. Below that, it says "GPTFY ADMIN AT CLOUD COMPLIANCE ON API 58.0". The main area is titled "REST Explorer" and has a red banner at the top with the text "Try the Salesforce APIs for Postman.". It asks to choose an HTTP method (POST is selected) and provides a URI field containing "/services/apexrest/ccai/v1/executePrompt". There are "Headers", "Reset", and "Up" buttons. A "Request Body" section contains a JSON object:

```
{
  "promptRequestId": "eb9ac1a149a89f91109301f4ac227630173d1",
  "recordId": "500Wd000006F9r8IAC",
  "customPromptCommand": ""
}
```

An arrow points to the "Execute" button.

Step 7: Execute the REST API

Click the **Execute** button in the REST Explorer to invoke the GPTfy REST API.

The screenshot shows the same REST Explorer interface after the "Execute" button was clicked. The "Request Body" and other UI elements are identical to the previous screenshot. Below the "Request Body" is a "Response" section with "Expand All" and "Collapse All" buttons. The "Collapse All" button is highlighted. Under "responseBody", there is a detailed message about a customer case regarding price discrepancies:

responseBody: The case involves a customer, Cherlyn Smalman, who has raised concerns about discrepancies between the Platts price assessments for crude oil on the company's platform and the actual market prices. She is seeking clarification on the methodology used for these assessments and the frequency of their updates. The case has been addressed by the support team, who have acknowledged the issue and are investigating the discrepancies. The case is now closed.

At the bottom, it says "Requested in 4.265 sec" and "Workbench 62.0.0".

Step 8: Review the API Response

The REST API will return a **Success** status code (200) upon successful execution. The response will include important details such as:

- **Status**
- **Success**
- **responseId**
- **responseBody**