# **Customer Satisfaction Feedback Questionnaire**

1. How likely is it that you would recommend this company to a friend or colleague?

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| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |

2. Overall, how satisfied or dissatisfied are you with our company?

* Very Satisfied
* Somewhat satisfied
* Neither satisfied nor dissatisfied
* Somewhat dissatisfied
* Very dissatisfied

3. How well do our products meet your needs?

* Extremely well
* Very Well
* Somewhat well
* Not so well
* Not at all well

4. How would you rate the quality of the product?

* Very high quality
* High quality
* Neither high nor low quality
* Low quality
* Very low quality

5. How would you rate the value for money of the product?

* Excellent
* Above average
* Average
* Below average
* Poor

6. How responsive have we been to your questions or concerns about our products?

* Extremely responsive
* Very responsive
* Somewhat responsive
* Not so responsive
* Not at all responsive
* Not applicable

7. How likely are you to purchase any of our products again?

* Extremely likely
* Very likely
* Somewhat likely
* Not so likely
* Not at all likely

10. Do you have any other comments, questions, or concerns?

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