

Project Title: Stay Sharp

Project Description: The provision of premier and modern platform for Barbershops to offer their service to modern customers to book those service at their discretion. The web application encompass the ability to create and register Barbershops, Barbers and Customers. The creation and addition of service and the ability of the customer to book those services offered by the Barbers within the registered BarberShop.

Worthy of mention: The goal is to bring the customers closer to the Barbers themselves and not just the barberShop. Website should be very **mobile friendly**. Ability to change Languages (especially Danish)

Under Construction Page:

Appearance:

To inform user the sight will soon be up and running as according to the allotted time.

Email section to get notification when the site is up.

Welcome Page Requirements:

Appearance:

Welcome page images should be customizable by the Admin

Welcome page should have a photo album of the picture uploaded by the barbershops. It should scroll through automatically. And can be activated and deactivated and also in a situation where sensitive pictures are uploaded it can be removed

Customer Requirement:

Login/Registration:

The customer can create an account (Social media authentication also Facebook, Twitter, Google)

Profile picture (very important)

First name

Last name

email

Mobile Number

Address

Age

Gender

Bank account

Card details

Booking:

The customer should have a map view of all the nearest Barber Shops

Search for nearest Barbers.

Search for nearest Services.

Search for nearest Barbershop.

The customer should be able to pay with a credit card, MobilePay or cash

The customer can create a booking and cancel a booking at his or discretion. As a customer you can cancel a booking up to 24 hours before departure without charge.

If you cancel as a customer between 24 and 3 hours before the booking, you pay 50% of the price of the booking at the cost of the Barber. Also provide feedback and reason for cancellation.

The customer should be able to upload a picture of a style they like or even select a picture from the Barbershop photo album.

The customer should receive a reminder text message and email an Hour to the time and also 30 minutes to the time and also when is time.

The customer should be able to see when a barber is fully booked.

The customer should be able to see pictures uploaded by Barbers of the various customer they cut.

The customer must be able to see when a barber or Barber Shop is on holiday or Short Break.

The customer should receive text message and email confirmation when a booking is completed. In other to provide feedback of the service rendered.

Default Process of Booking except when a search is carried out.

Select Date and Time => Select Barber (single or Multiple) => Select service (single or Multiple)
=> Upload pic and give description (optional) => See shopping Cart => Select method of
Payment => Pay => Receive email and Text confirmation

Select Date and Time => Select service (single or Multiple) => Select Barber (single or Multiple)
=> Upload pic and give description (optional) => See shopping List => Select method of
Payment => Pay => Receive email and Text confirmation

The shopping list should show an additional percentage charge on whatever service chosen which will be determined from the admin.

Booking Logs

The customer should be able to view all his transaction made.

The customer should be able to view a history of all his transaction made.

The customer should be able to view a history of all his transaction cancelled after payment due to unforeseen circumstance.

Profile

The customer should be able to change his personal information like name age etc

Rating and Comments

The customer should be able to rate and comment on a service, Barber and barberShop

The customer must be able to see BarberShop and Barber Rating and Comments by other customers.

BarberShop Requirement

Login/ Registration

The Barber Shop can create an account

Company Logo (very important)

Company name

Shop owner first name

Shop owner last name

Mobile Number

email

Address

Age

Gender

Account number

Card details

Also request to use Social media authentication also Facebook, Twitter, Google to pull all his contacts.

Barbershop can create a Barber or Barbers

Barbershop can create service or Services

Barbershop can connect a Barber to a service he would offer

Barber Shop can create a limit of 10 Barbers. (Special request to get more)

Profile:

Barbershop possesses an opening and Closing

Barbershop possesses a break time or coffee time to take a break during the day

Barbershop can make itself visible to customers or not

Barbershop can decide to be closed for certain periods like Holidays or special occasion for a specific period of time

Barbershop can decide when barbers can be available to be booked or not, and on Holidays or special occasion for a specific period of time.

Barbershop can change personal account details

The Barbershop should be able to upload photos of the customers they cut to their photo album as references.

Booking Logs:

BarberShop will view all transaction with a deduction of the percentage set by the admin for using the platform.(Very important)

Barbershop can view history transaction either daily, weekly, monthly and yearly.

Barbershop can view history transaction by Barbers and Services.

Barbershop can view cancelled bookings

BarberShop can view upcoming bookings

Booking:

Barbershop can rate a customer.

Barbershop can accept or decline a booking. The amount paid should be refunded with a deduction of percentage charge.

A booking cancelled by the user cannot be accepted or declined by the BarberShop or Barber.

Payout:

This section should show the amount they made from their transaction weekly (Credit cards and Mobile Pay except cash) with deduction of the percentage for service rendered as determined by the admin.

It should show if the amount has been deposited in the account provided during registration.

Barbers

Login/Registration:

Barbers will receive an email when they created by the BarberShop.

Booking:

Barbers can accept or decline a booking.

Barbers can request a change of password.

Barbers can rate a customer.

Profile:

Barber can view their profile details like

Profile picture (very important)

First name

Last name

email

Mobile Number

Address

Age

Gender

However the Barber cannot edit or change any of this information shown.

Admin:

This section is for we the owners of the web app or platform. (Us)

Registration:

Admin can create other admin users with level of access to sensitive information.

Sensitive section like password and card details so only available to director and IT.

Bookings and Transaction:

Admin can view all transaction from each and every barbershop and it barbers.

Admin can edit all transaction from each and every barbershop and it barbers.

Admin can accept a booking on behalf of a Barber Shop.

Admin can cancel a booking on behalf of a Barber Shop.(rules of refund would still apply)

Personal details:

Admin can edit and change all personal details of customers, Barbers and Barber Shop

Admin must be able create accounts for barberShops and Customers.

Admin must be able to change and view users passwords.

Admin must be able to view Barbershop, Barbers and Customer locations

Emails:

Admin must be able to send promotional emails from the platform to users

Admin must be able to send promotional emails to barbershop customers upon request from the BarberShop.

Payout:

By payout we refer to paying back the money earned by the Barber shop with a deduction of a specified amount determined by admin. The section only covers transactions made with credit cards or MobilePay.

Admin must able to set and edit the percentage on customers and Barbers for using the platform. Either for everyone for specific customer or Barber Shops.

Admin should be able to view transaction weekly amount for every barbershop since the date of creating account. With and without the percentage charge.

Day to day Barber Shop Exceptions:

Admin must be able to hide and unhide BarberShop and Barbers

Admin must be able to control the amount of Barbers a Barbershop can create

Admin must be able chat directly with customers (Both customers and BarberShops) for easy provision of customer care services.

Admin must also be able to send text messages to customers as reminders for booking if they missed it.

Admin must be able to activate and deactivate accounts for customers, Barbershop and Barbers.

Online Payment System of Choice:

We have already have a registered account with QuickPay online payment system and Clearhaus clearing house for the payment system of choice.

Database:

Firebase realtime database should be the database of choice.

.