



## KAJAL SAHU

Salesforce Developer

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## CAREER OBJECTIVE

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A highly skilled and dynamic Salesforce Developer with 3.8 years of Salesforce.com development and administration experience. Known for expertise in cutting-edge technologies, specializing in Salesforce customization and automation using Triggers, Apex Classes, Lightning Flow, and Process Builder. Recognized for innovative solutions, strong analytical and communication skills, and holds a **Salesforce Platform Developer 1** certification.

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## WORK EXPERIENCE

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Tata Consultancy Services (TCS)

Feb 2020 - Till present

## PROJECTS

**Project Name:** JAPAC (From SEP 2022 To till)

**Customer :** Amgen Inc, Headquarter : Thousand Oaks, California (U.S)

**Environment :** Developer Sandbox, QA sandbox, SIT, UAT, Production.

**Role:** Salesforce Administrator & Developer

- Demonstrated expertise in creating and configuring profiles, roles, and field-level security, ensuring appropriate data access and user permissions aligned with organizational requirements.
- Implemented robust workflow rules, process builders, approval processes, validation rules, Apex Trigger and Lightning Flow for automating critical business processes and ensuring data integrity and compliance with business rules.
- Collaborated closely with the deployment team, utilizing Copado tools to facilitate smooth and efficient deployment of Salesforce customizations, ensuring proper version control and minimizing deployment risks.
- Played a key role in release management activities, coordinating and implementing seamless deployments of Salesforce enhancements and updates, while adhering to best practices and minimizing disruption to business operations.

**Project Name:** CST (From MAR 2021 To AUG 2022)

**Customer :** Amgen Inc, Headquarter : Thousand Oaks, California (U.S)

**Environment :** Developer Sandbox, QA sandbox, SIT, UAT, Production.

**Role:** Salesforce Administrator & Developer

- Good Knowledge on Sales and Service Cloud, Expertise in Configuration and Customization in Salesforce CRM Application
- Demonstrated expertise in Salesforce administration, including creating custom objects & fields, Record Types, Page Layouts , Validation rules, Custom Settings & Custom Metadata Types.
- Proficiently manage and execute administrative activities and deployment operations using Copado Pipeline .
- Worked on Workflows, Process Builder, Flows, Approval Process, User Management & Salesforce Data Security Model (Profiles & Roles, OWD, Sharing Rules, Permission Sets).
- Developed and maintained the email templates to meet CRM needs and worked on dynamics

pages. Worked on Relationships in Salesforce, Capable of writing and debugging efficient SOQL queries on standard and custom objects, and able to understand and develop for complex data models.

- Have basic knowledge of lightning web component, Apex class, Apex Test classes, Apex SOQL, Apex SOSL and application to host the component.

**Project Name:** STAR (From APR 2020 To FEB 2021)

**Customer :** Amgen Inc, Headquarter : Thousand Oaks, California (U.S)

**Environment :** Developer Sandbox, QA sandbox, SIT, UAT, Production.

**Role:** Salesforce Support

- Responsible for Admin Activities and deployments.
- Managed all Testing Activities & worked as Test Lead.
- Managed Testing team for ten months which consisted of 18 employees.
- Create custom objects, Fields, Flow, Process Builder, Public Group, Sharing Rule, Validation Rules & Workflow rules.
- Worked on JIT Provisioning & Active Directory.
- Leadership on the Testing.
- Involved in Unit Testing and prepared Unit Test case documents.
- Worked on the Security model using Profiles, Roles and Sharing Model (Organizational- wide-defaults & Sharing rules) settings.
- Refreshed and prepared Sandboxes for Deployment activities.
- Communicating with the client for understanding and finalizing requirements. Working with process builder and lightning flows.
- Creation of custom Application in lightning experience.
- Create testing and implementation plans, including user training and documentation.

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## TECHNICAL SKILLS SUMMARY

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Apex

LWC

SOQL

Flow

COPADO

Triggers

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## EDUCATION DETAILS

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COURSE	INSTITUTION	YEAR	CGPA/ PERCENTAGE
Bachelor Of Engineering ( Electronics and Telecommunication)	Bhilai Institute of Technology	2015-19	75
12th (Higher Secondary Examination)	Central Board of Secondary Education	2014-15	70
10th ( Senior Secondary Examination)	Central Board of Secondary Education	2012-13	8.4

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## CERTIFICATIONS AND AWARDS

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- Salesforce Certified Administrator I
- Salesforce Platform Developer I
- Salesforce Platform App Builder
- COPADO Certified Fundamentals I
- Certified SAFe 5 Practitioner

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I hereby declare that the above information is true to the best of my knowledge .

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**Kajal Sahu**

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