



Avg Speed of Ans in sec

68

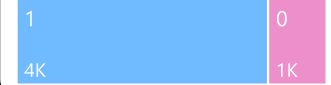
Sum of Satisfaction rating

14K

Avg satisfaction rating

3

Count of Call Id by Answered (Y/N)



HR ANALYTICS

Agent

All

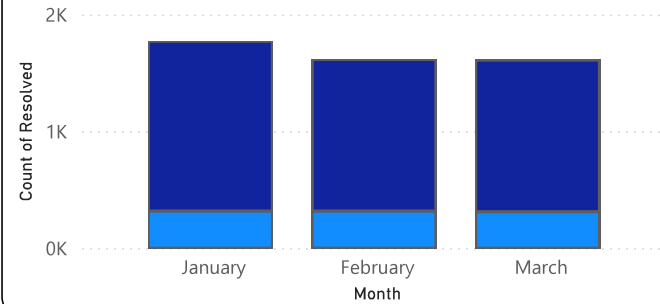
Date

1/1/2021

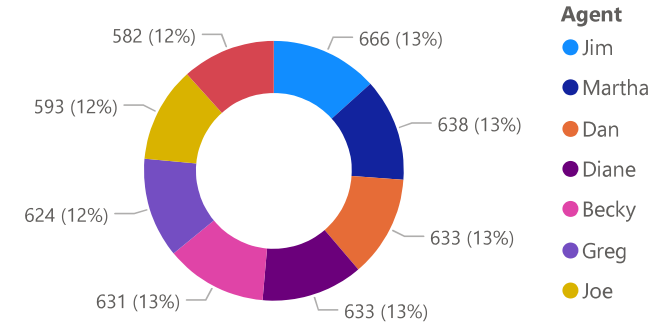
3/31/2021

Count of Resolved by Month and Answered (Y/N)

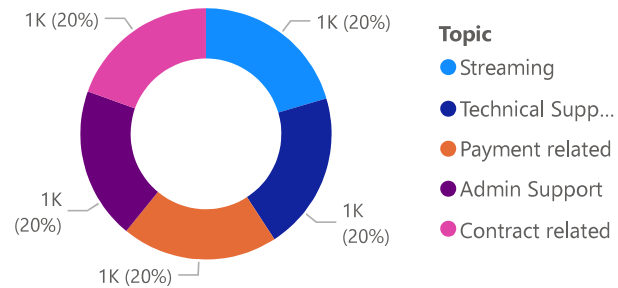
Answered (Y/N) ● 0 ● 1



Count of Resolved by Agent



Count of Call Id by Topic



Count of Call Id by Month

