

# Introduction to Information and Communication Technology

IT in Supply Chain Supply Chain Management, MSc

#### **Details**



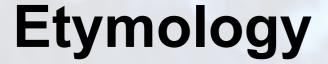
Lecturer: Laszlo Kajdocsi /laːslɔː kʌjdotʃi/

Department: Dep. of Information Technology

Room: A-602 (A-building, 6<sup>th</sup> floor)

Email: kajdocsi.laszlo@sze.hu

Web: https://github.com/kajdocsilaszlo/ITinSC





- INFORMATION: Information represents a new knowledge which is obtained from an acquisition process (e.g. reading, learning, research) and helps people to fulfill everyday tasks.
- COMMUNICATION: Advertise the information to publicity
- TECHNOLOGY: Technology is a tool which enables the design of devices that ease people's everyday life. The knowledge behind the technology is based on science, research and experience.





#### **Phylogeny of Information Technology:**

- Pre-mechanical era (B.C.E. 3000 C.E.1450)
- Mechanical era(1450 1840)
- Electro mechanical era (1840 1940)
- Electronic era (1940 till now)

## **Pre-mechanical era** (B.C.E. 3000 – C.E.1450)



- Rock carvings
- Writing and alphabets
- Paper and pens
- Books and libraries
- The first numbering system
- The first calculator (Abacus)

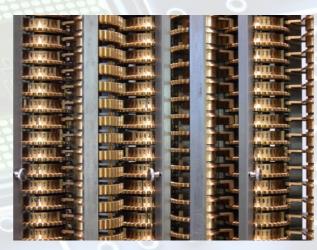


## **Mechanical era** (1450 - 1840)

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#### Slide rule





Difference engine

#### Pascaline

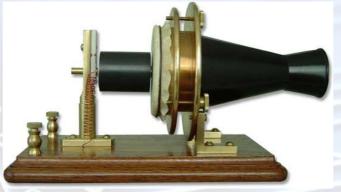


## Electro mechanical era (1840 - 1940)



- Telegraph
- Morse code







- Telephone
- Radio
- Harvard Mark 1 (weighted 5 tons)



## Electronic era - beginning (1940 - present)



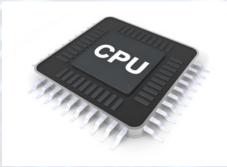
- vacuum tubes and rotating magnetic drums (ENIAC & Mark 1)
- transistors, magnetic tape and magnetic cores (FORTRAN & COBOL)
- integrated circuits and semiconductors (BASIC)
- CPU, memory, logic and control circuits (Apple II)











## Electronic era - present (1940 - present)



- ICT
- e-Marketing
- e-Commerce
- e-Learning
- e-Health Care
- e-Governance

- Smart devices
- Smart homes
- Smart cities
- Internet of Things
- Global and indoor positioning
- Autonomous systems

#### Data vs. information



#### Data

Unorganizedfacts that need tobe processed

Useless until they will be organized

#### Information

Processed and organized data

Have a meaningful value for the receiver

#### **Basic types of data**



- Numeric
- Text
- Image
- Voice
- Video















Input Output I/O

Memory

Arithmetic and logic Control Processor

#### PC inputs

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- Keyboard
- Mouse
- Touch pad
- Scanner
- Touchscreen
- Microphone
- Joy-stick
- Code readers
- Drawing table etc.













#### PC outputs

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- Monitor or projector
- Plotter
- Printer







#### **Data Processing Workflow**



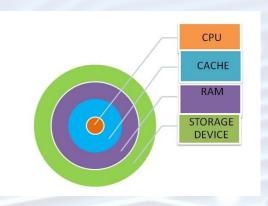
- ✓ Acquisition
- Preparation
- ✓ Input
- Processing
- ✓ Output and utilization
- √ Storage



#### **Data Storage**



- Primary storage (CPU registers, cache)
- Secondary storage (HDD, SSD, flash memory, CD,
- Nearline (Near-Online) storage (cassette library)













#### Neumann's 6 concepts:

- 1. Fully electronic device.
- 2. Sequential commands one command at once
- 3.Binary scale
- 4. Memory utilization
- 5.Stored-program concept
- 6.Universal utilization





#### 1<sup>st</sup> GENERATION:

- Vacuum tubes, processor-centric
- Speed: ~100 operations/sec
- Enormous size, very high power consumption, expensive
- Few prototypes





#### 2<sup>nd</sup> GENERATION:

- Semiconductors, transistors, storage-centric
- Speed: measured in micro seconds
- Decreased size, decreased power consumption, lower price
- From binary to Assembly
- First high-level programming languages
- First operating systems
- Batch processing





#### 3<sup>rd</sup> GENERATION:

- Integrated Circuits, Operative Memory (RAM)
- Speed: measured in nano seconds
- Modular structure, smaller size
- Multi-programming, time-divisional operation
- Highly reliable





#### 4<sup>th</sup> GENERATION:

- Microprocessors, Multiprocessors
- LSI (Large Scale Integration) and VLSI (Very LSI)
- Speed: measured in picoseconds
- Increased role of software
- Computer Networks (Internet)





#### 5<sup>th</sup> GENERATION (present and beyond):

- Cognitive structure for special tasks
- Parallelism
- Logical Programming Language
- Human Machine Interface (HMI) for recognition (voice, image, handwriting)
- Separate problem-solving module
- Artificial Intelligence (AI)

#### Computer Software



#### **Operation Systems:**

- · DOS
- Windows
- Unix
- Linux
- MAC OS
- RTOS

#### **Programming Languages:**

- Ada
- Basic
- C, C++, C#
- Cobol
- Fortran
- Java
- Pascal
- Python
- PHP, etc.

#### ICT



Information and Communication Technology covers any technology that assists in developing, manipulating, storing and forwarding information.

#### ICT: the fastest growing field



#### **Present and future**



- ICT
- e-Marketing
- e-Commerce
- e-Learning
- e-Health Care
- e-Governance

- Smart Devices
- Smart Homes
- Smart Cities
- Smart Security
- Global and Indoor Navigation
- Autonomous systems, etc.

#### **Future ICT Research Fields**



- E-Commerce, Intelligent Commerce
- Intelligent Business Control
- Intelligent Supply Chain Management
- Intelligent Human Resource Management
- IT Outsource Management
- Data Mining, Data Modeling
- E-Governance
- Recommender Systems
- Virtual Reality, Extended Reality and 3D internet
- Navigation and autonomous systems
- Intelligent Networking (Mesh)

## Thank you for your attention!