

KSHATRAPKHEWALE730@GMAIL.COM

# KHEWALE, KSHATRAP AVINASH

# **OBJECTIVE**

Results-driven professional with a Master's in Business
Administration dedicated to leveraging AI technologies for transformative business outcomes. Seeking a role where strategic planning, data analysis, and leadership converge to drive innovation and enhance customer experiences.

# **EDUCATION**

**MASTER OF BUSINESS ADMINISTRATION** 

CARDIFF METROPOLITAN UNIVERSITY SEPTEMBER 2023 - PRESENT

BACHELOR OF ARTS IN ECONOMICS, PSYCHOLOGY, AND ENGLISH LITERATURE
GOVERNMENT VIDARBHA INSTITUTE OF SCIENCE AND HUMANITIES
JUNE 2016 - JANUARY 2020

### **SKILLS**

Communication Skills Problem-Solving Leadership Data Analysis Project Management Customer Relationship Management (CRM) Strategic Planning Market Research Innovation Trilingual Adobe Dreamweaver Microsoft Project **Advanced Office Suite** Search Engine Optimization Financial Modeling **Business Development Technology Advancement** 

# **EXPERIENCE**

CAFÉ MANAGER UMBRELLA CAFÉ 2021 – 2022:

**Strategic Planning & Business Development**: Drove growth, managed budgets, and fostered customer satisfaction through strategic initiatives.

**Data Analysis & Market Research**: Analyzed sales trends, customer preferences, and market dynamics to inform business strategies and identify growth opportunities.

**Project Management & Leadership:** Led cross-functional teams in marketing campaigns and operational initiatives, ensuring alignment with objectives. Provided leadership and guidance to foster teamwork and collaboration.

Budget Management
Training and Development
Adaptability
Decision-Making
Stakeholder Management
Analytical Thinking
Time Management
Creative Thinking

Customer Relationship Management & Problem-Solving: Cultivated strong customer relationships, addressing needs and resolving issues promptly. Employed problem-solving skills to overcome operational challenges and ensure satisfaction.

**Financial Modeling & Budget Management:** Developed financial models to forecast revenues and optimize budget allocation. Managed budgeting and financial reporting processes to maximize profitability.

TELECOM REPRESENTATIVE KALP SOLUTION, 3 MONTHS:

#### Communication Skills & Customer Relationship Management:

Effectively communicated with customers to understand needs and resolve technical issues, ensuring satisfaction and retention. Managed customer relationships to foster loyalty.

**Analytical Thinking & Problem-Solving:** Applied analytical thinking to diagnose and troubleshoot technical issues, resolving them efficiently. Employed problem-solving skills to adapt to changing needs and technological advancements.