

Kshatrap Khewale



Al-savvy Economics and Business Administration graduate, passionate about integrating Al into business operations and enhancing customer support through telecom expertise.

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Skills

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Education

Master in Business administration.

Cardiff Metropolitan University, September 2023- present.

BA in Economics

Government Vidarbha institute of Science and Humanities. June 2016- January 2020

Work Experience

- Café management for umbrella café (2021-2022)
 As a Café Manager, I developed strong leadership and financial management skills, overseeing team performance, budgeting, and inventory control. I excelled in customer service, resolving issues promptly, and implemented marketing strategies to boost sales and foster customer loyalty.
- Telecom representative for KALP solution (3 months)
 As a Telecom Representative, I honed my communication and problem-solving skills by effectively handling customer inquiries and resolving technical issues. I gained expertise in technical support and customer relationship management, ensuring high levels of customer satisfaction and retention.

Hobbies

- Large language models.
- Artificial intelligence
- Chess
- Reading