# KAREN WONG

# UX/UI DESIGNER | DEVELOPER

## **EXPERIENCE**

# SPORTS PLAYERS GUIDE | UX/UI Designer, Freelance

2017 - Present

Led redesign of sports app to support strategic brand initiatives and translated user goals into clear product specifications

- Created optimal user experience that minimizes cognitive overhead for novice, casual, and expert sport fans during live games across mobile platforms
- Ideated user task flows, interactions and wireframes with regular feedback and collaboration with Players Guide stakeholders
- Developed branding guidelines to mockup visuals and user interface design
- Collaborated directly with stakeholders in creating presentation materials for pitch meeting

# F5 NETWORKS | Software Engineer

2015 - Present

Main front-end developer that led design and implementation of the team GUI automated testing tool that is used by product engineers and testers company wide

- Creator of web analytics dashboards that helps identity failures across different platforms, run suites, branches and builds
- Collaborate across teams to develop new process, design and standards on internal infrastructure tools

# **EDUCATION**

#### DESIGNLAB UX ACADEMY | UX/UI Design

2017

Immersive 24 week program aimed at developing knowledge base and applied skills in user experience design

 Completed 480 hours of coursework to learn the design thinking process from user research to usability testing and UI design

## **UNIVERSITY OF WASHINGTON**

2009-2013

B.A., Political Science Major GPA:3.6/4.0; Minor in Japanese



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Github

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## **SKILLS**

# **UX** Design

Interface Design

Interaction Design

Persona

Prototyping

Responsive Design

Sketching

Storyboard

Wireframing

### **UX Research**

Contextual Inquiry

Competitve Analysis

Survey

**Usability Testing** 

User Flows

User Research

#### **Productivity Tools**

Git

Illustrator

InVision

Marvel

Principle

### Programming

Sketch

Django

HTML/CSS

JavaScript

Linux

Python