



Patient Code of Conduct

At Prestige Medical Group / Prestige Pediatrics, we are committed to providing a welcoming, respectful, and safe environment for all our patients and staff. In order to maintain the highest standard of care, we kindly ask patients, parents and guardians to adhere to the following code of conduct:

Respect and Courtesy

Treat all staff, other patients, and families with kindness, respect, and understanding. Any form of aggression, harassment, or inappropriate behavior will not be tolerated.

Timeliness

Arrive on time for all appointments. If you are unable to attend, please notify the office at least 24 hours in advance to reschedule.

Communication

Open and honest communication is essential for you or your child's care. Share important health information, concerns, and changes in your child's condition with our medical team.

Confidentiality

Respect the privacy and confidentiality of all other patients. Any discussion of medical care or personal information should only pertain to you or your child and treatment.

Parent/Guardian Presence of any patient under the age of 18

A parent or legal guardian must be present for all appointments. If someone else is bringing your child, please notify the office ahead of time.

Respect for Office Policies

Abide by our office policies, including billing, appointment scheduling, and after-hours care. This ensures smooth operations and helps us provide quality care to all our patients.

Safety and Health

If you or your child is feeling ill or has a contagious condition, please notify our office prior to the appointment so we can take appropriate precautions.

Non-Violence

Physical violence or verbal threats toward our staff, patients, or visitors will not be tolerated and may result in dismissal from our practice.

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Payment and Financial Responsibility

Ensure timely payment of bills and notify us of any changes in insurance or billing information. Please let us know if you have questions about your financial responsibilities.

By following this Code of Conduct, you help us create a positive and supportive environment that ensures the best care for your or your child. Thank you for your cooperation!

The Prestige Medical Group Team

Printed Name

Signature

Date