

AREA VI

PENINGKATAN KUALITAS PELAYANAN PUBLIK



6.IV. Penilaian Kepuasan Terhadap Pelayanan

6.IV.b. Hasil Survey Kepuasan Masyarakat

Dapat Diakses Secara Terbuka

6. iv. b. 1. Hasil Survei Dapat Diakses di Website

The screenshot shows the website for Pengadilan Agama Sekayu. The main heading is "SURVEY PELAYANAN PUBLIK PENGADILAN AGAMA SEKAYU". Below this, there is a table with three rows, each with a link to a survey result:

TITLE	LINK
TINDAK LANJUT SURVEY KEPUASAN MASYARAKAT TAHUN 2021	LINK
SURVEY KEPUASAN MASYARAKAT TAHUN 2021	LINK
INDEKS PRESEPSI ANTI KORUPSI TAHUN 2021	LINK

To the right of the table, there is a section titled "JAM KERJA PELAYANAN" with a table showing operating hours for Monday-Friday and Saturday-Sunday. Below this is a "ZONA INTEGRITAS" button. On the left side, there are social media icons and a "Hubungi kami" button at the bottom right.

6. iv. b. 2. Hasil Survei Dapat Diakses di Facebook Pengadilan Agama Sekayu

The screenshot shows the Facebook page for Pengadilan Agama Sekayu. The page features a post with two survey results. The first survey is titled "INDEKS PRESEPSI ANTI KORUPSI" with a score of 3,77. The second survey is titled "SURVEY KEPUASAN MASYARAKAT" with a score of 87,35 (BAIK). The post includes a "Promosikan Postingan" button and a "Promosikan Postingan" button. The page also shows a "Fitur Facebook Business Gratis" section with options like "Jual Produk Anda" and "Tambahkan Pembuatan Janji Temu".

6. iv. b. 2. Hasil Survei Dapat Diakses di Instagram Pengadilan Agama Sekayu

