

## Says

What have we heard them say?
What can we imagine them saying?

Thinks
What are their wants, needs, hopes, and dreams?



Expenses are usually recurring payment needed to operate a business.

Set up your business needs to be estimated as an ongoing expenses.

What other thoughts might influence their behavior?

Expenses are deducted from revenue to arrive at profit.

Expenses are either one-time costs or ongoing expenses required to keep operation going.

An expenses must be considered as ordinary and necessary by the IRS to be tax deductible.

Business expenses are incurred as part of a company operations.



## Kalaiselvi

Short summary of the persona

Official, legal
business means
estimating the one
time expenses of
obtaining business
license.

Provide valuable insights into business operation.

How much money you need to start and keep your business running without encountering cashflow problem.

It helps to set a profit margin and sales price.

It helps how to maintain our financial status in business.

It helps to know about business financial status.



## **Does**

What behavior have we observed? What can we imagine them doing?



See an example

**Feels** 



