CoGen AI (Kalavai) Privacy and Data Policy

Last Updated: August 2025

Quick Summary: What This Policy Means for You

1. ✅ **Your data is never stored**: We do not save, log, or retain any inputs (prompts) or outputs (AI responses) from your use of our service.
2. ✅ **We don't train on your data**: Your queries and results are never used to improve or retrain our models—your data stays private.
3. 📊 **Only anonymized usage stats are tracked**: We collect only aggregate, non-identifiable metrics like number of requests, tokens used, and models deployed—used solely to improve performance and detect abuse.
4. 🔒 **Your data stays private during computing**: Inference happens on third-party infrastructure (e.g., cloud providers, community users), but your data is isolated using virtualization and containerization—no exposure to other users.
5. 🌍 **Secure global operations**: Data transfers follow strict privacy standards (e.g., GDPR, CCPA), with legal safeguards in place for international processing.
6. 🛡️ **Zero data retention by design**: Everything is processed in real-time and wiped immediately—no long-term storage, ever.

   In short: You use CoGen AI with confidence—your data is never stored, never used to train models, and never exposed, even during processing.

Introduction

This Privacy and Data Policy ("Policy") outlines how CoGen AI (Kalavai), a Delaware-based company, collects, uses, processes, and protects your data when you use our AI inference services. By accessing or using CoGen AI, you agree to the terms of this Policy.

We are committed to protecting your privacy and ensuring transparency in how your data is handled. This Policy applies to all users of our platform, including individuals, developers, and organizations.

1. Data We Do Not Collect or Store

1. **No Inference Data Storage**: We do not store, retain, or log any user-provided inputs (e.g., prompts, queries) or outputs (e.g., generated text, responses) from your use of our inference services.
2. **No Data Retention**: All user data and inference data are processed in real-time and discarded immediately after use. We do not maintain copies of your data on our servers or in our systems.
3. **No Training on User Data**: We do not use any inference data—whether input or output—for training, fine-tuning, or improving our models. Your data is never used to enhance our AI systems.

2. What We Do Log: Aggregated and Anonymized Statistics

To ensure service reliability, performance, and transparency, we collect **non-personal, aggregated, and anonymized statistics** from your inference requests. This includes:

1. Number of inference requests made
2. Input and output token counts (e.g., total tokens processed per request)
3. Model versions and types used
4. Request timestamps and processing duration
5. Geographic region (based on IP location, without identifying individual users)

These logs are used solely for:

1. Monitoring system health and performance
2. Capacity planning and resource allocation
3. Detecting and preventing abuse or misuse
4. Providing aggregate reports to users and partners

All logs are automatically anonymized and cannot be traced back to individual users or specific requests.

3. Where and How Computing Occurs

CoGen AI leverages distributed computing infrastructure provided by third-party entities, including:

1. Community users (via decentralized compute networks)
2. Cloud data centers
3. Academic and research institutions

To protect your data and ensure privacy:

1. **Virtualization and Containerization**: All inference workloads are isolated using secure virtual machines and containerized environments (e.g., Docker, Kubernetes). These technologies ensure that your data remains isolated from other users' workloads.

2. **Zero Data Exposure**: No raw user data is shared with third-party providers. Inputs and outputs are processed in ephemeral environments that are destroyed immediately after inference completion.
3. **Data Minimization**: Only the minimal necessary data is transmitted to the compute provider for execution. No personal or sensitive information is exposed.

We require all third-party providers to adhere to strict data protection standards and confidentiality agreements.

4. Security Measures

We implement robust technical and organizational safeguards to protect your data and ensure privacy:

1. End-to-end encryption for data in transit
2. Secure authentication and access controls
3. Regular security audits and penetration testing

While no system is 100% secure, we take all reasonable steps to prevent unauthorized access, disclosure, or loss of data.

5. Your Rights and Choices

As a user, you have the right to:

1. Access, correct, or delete your account information (if applicable)
2. Request anonymized usage reports (e.g., token usage history) via your dashboard
3. Opt out of non-essential analytics (if applicable)

To exercise these rights, contact us at **support@kalavai.net**.

6. Data Transfers

Our services may involve data processing across international borders. We ensure that any data transfers comply with applicable privacy laws, including the GDPR and CCPA. We use standard contractual clauses and other legal mechanisms to safeguard data when transferred outside your jurisdiction.

7. Changes to This Policy

We may update this Policy periodically to reflect changes in our practices or legal requirements. We will notify users of material changes via email or a notice on our website. The updated Policy will be effective upon posting.

8. Contact Us

If you have questions about this Policy, your data, or your privacy rights, please contact us:

1. **Email**: support@kalavai.net
2. Website: https://kalavai.net

Thank you for trusting CoGen AI with your AI needs. We are committed to privacy, transparency, and security.