



# CRM APPLICATION THAT HELPS TO BOOK A VISA SLOT

## INTRODUCTION

### 1.1 Overview

A visa slot management project a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applications.

### 1.2 purpose

A visa slot project could refer to a project that aims to facilitate the process of scheduling visa appointments for individuals seeking to travel to another country. This could involve the creation of an online system or platform where individuals can book appointments for visa interviews, submit required documents, and receive updates on the status of their application. The purpose of such a project could be to streamline the visa application process, reduce wait times, and improve the overall experience for applicants.

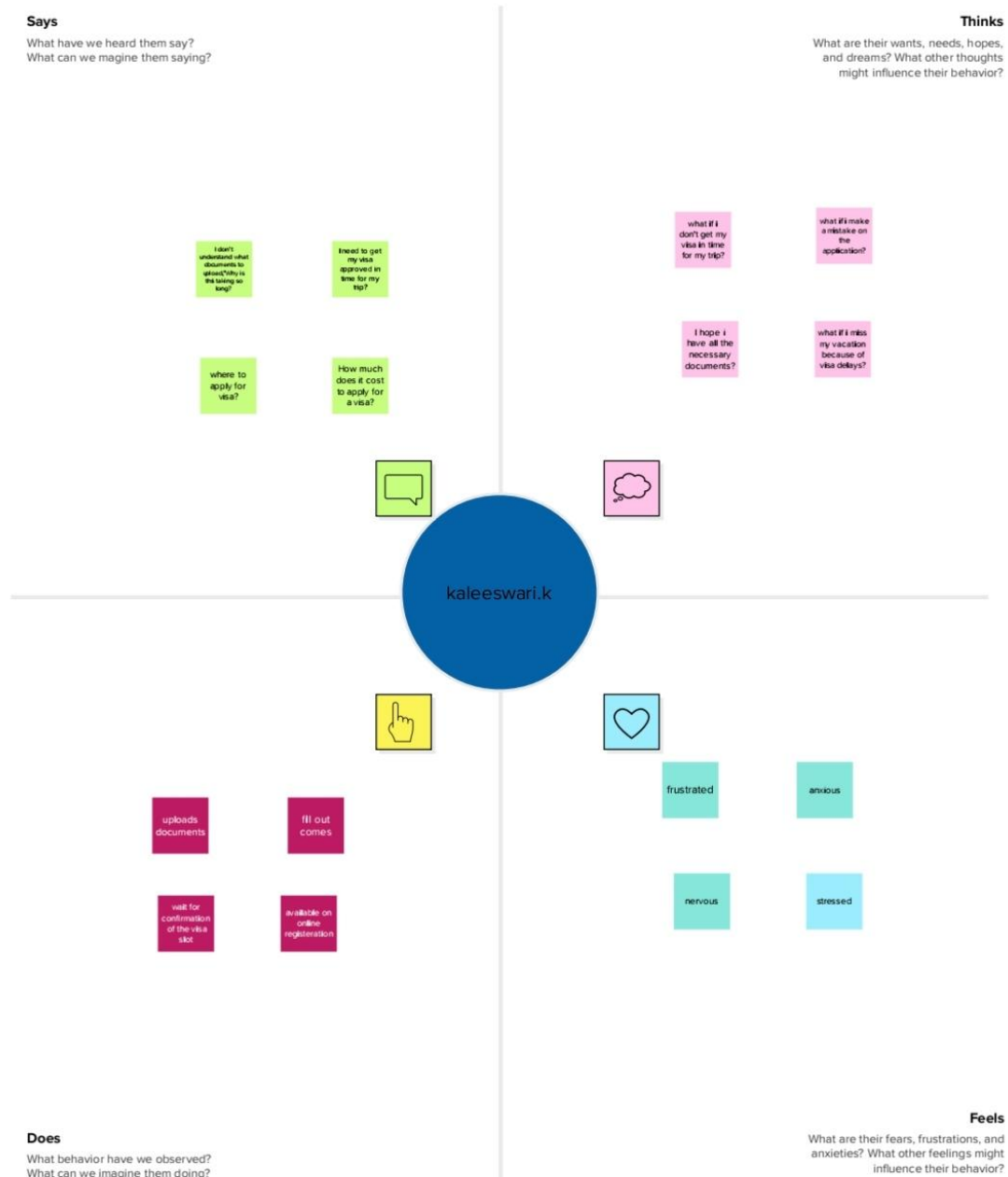
## Problem Definition & Design Thinking

## 2.1 Empathy map



### Build empathy

The information you add here should be representative of the observations and research you've done about your users.



## 2.2 Ideation & Brainstorming Map



### Before you collaborate

A little bit of preparation goes a long way with this session. Here's what you need to do to get going.

🕒 10 minutes



#### Team gathering

Define who should participate in the session and send an invite. Share relevant information or pre-work ahead.



#### Set the goal

Think about the problem you'll be focusing on solving in the brainstorming session.



#### Learn how to use the facilitation tools

Use the Facilitation Superpowers to run a happy and productive session.

[Open article](#) →



### Define your problem statement

What problem are you trying to solve? Frame your problem as a How Might We statement. This will be the focus of your brainstorm.

🕒 5 minutes



### Key rules of brainstorming

To run an smooth and productive session



Stay in topic.



Encourage wild ideas.



Defer judgment.



Listen to others.



Go for volume.



If possible, be visual.

2

**Brainstorm**

Write down any ideas that come to mind that address your problem statement.

🕒 10 minutes

**TIP**

You can select a sticky note and hit the pencil [switch to sketch] icon to start drawing!

**kaleeswari.k**

<p>1. I will create a new user profile for each user.</p> <p>2. I will create a new user profile for each user.</p> <p>3. I will create a new user profile for each user.</p>	<p>4. I will create a new user profile for each user.</p> <p>5. I will create a new user profile for each user.</p> <p>6. I will create a new user profile for each user.</p>	<p>7. I will create a new user profile for each user.</p> <p>8. I will create a new user profile for each user.</p> <p>9. I will create a new user profile for each user.</p>
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**Madhumitha.E**

<p>1. I will create a new user profile for each user.</p> <p>2. I will create a new user profile for each user.</p> <p>3. I will create a new user profile for each user.</p>	<p>4. I will create a new user profile for each user.</p> <p>5. I will create a new user profile for each user.</p> <p>6. I will create a new user profile for each user.</p>	<p>7. I will create a new user profile for each user.</p> <p>8. I will create a new user profile for each user.</p> <p>9. I will create a new user profile for each user.</p>
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**karuppusamy.k**

<p>1. I will create a new user profile for each user.</p> <p>2. I will create a new user profile for each user.</p> <p>3. I will create a new user profile for each user.</p>	<p>4. I will create a new user profile for each user.</p> <p>5. I will create a new user profile for each user.</p> <p>6. I will create a new user profile for each user.</p>	<p>7. I will create a new user profile for each user.</p> <p>8. I will create a new user profile for each user.</p> <p>9. I will create a new user profile for each user.</p>
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**kokila priya.M**

<p>1. I will create a new user profile for each user.</p> <p>2. I will create a new user profile for each user.</p> <p>3. I will create a new user profile for each user.</p>	<p>4. I will create a new user profile for each user.</p> <p>5. I will create a new user profile for each user.</p> <p>6. I will create a new user profile for each user.</p>	<p>7. I will create a new user profile for each user.</p> <p>8. I will create a new user profile for each user.</p> <p>9. I will create a new user profile for each user.</p>
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**Person 5**


**Person 6**


**Person 7**


**Person 8**


3

### Group ideas

Take turns sharing your ideas while clustering similar or related notes as you go. Once all sticky notes have been grouped, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you can break it up into smaller sub-groups.

⌚ 20 minutes

**TIP**  
Add customizable tags to sticky notes to make it easier to find, browse, organize, and categorize important ideas as themes within your mural.

An online visa application system could streamline the visa application process and make it easier for applicants to apply for visas

A priority visa services could be introduced to help those who need to travel urgently

Customers can book appointments online or via a call center, and visa officers can view and manage appointments in real-time, reducing wait times and improving customer satisfaction.

A CRM application can help reduce waiting times and make it easier for customers to schedule and manage their visa appointments.

A CRM application can help reduce waiting times and make it easier for customers to schedule and manage their visa appointments.

The application would provide a way to schedule visa appointments for customers, either online or via a call center

increase the number of visa slots available each day to reduce wait times and accommodate more applicants

visa slot refers to a specific time and date that has been allocated for an individual to attend an appointment at a visa application center or embassy to submit their visa application

offer expedited visa appointments for applicants who have urgent travel needs

Customers can book appointments online or via a call center, and visa officers can view and manage appointments in real-time, reducing wait times and improving customer satisfaction.

By automating many of the tasks involved in scheduling and managing visa appointments, a CRM application can help reduce manual effort and errors, and streamline the process overall.

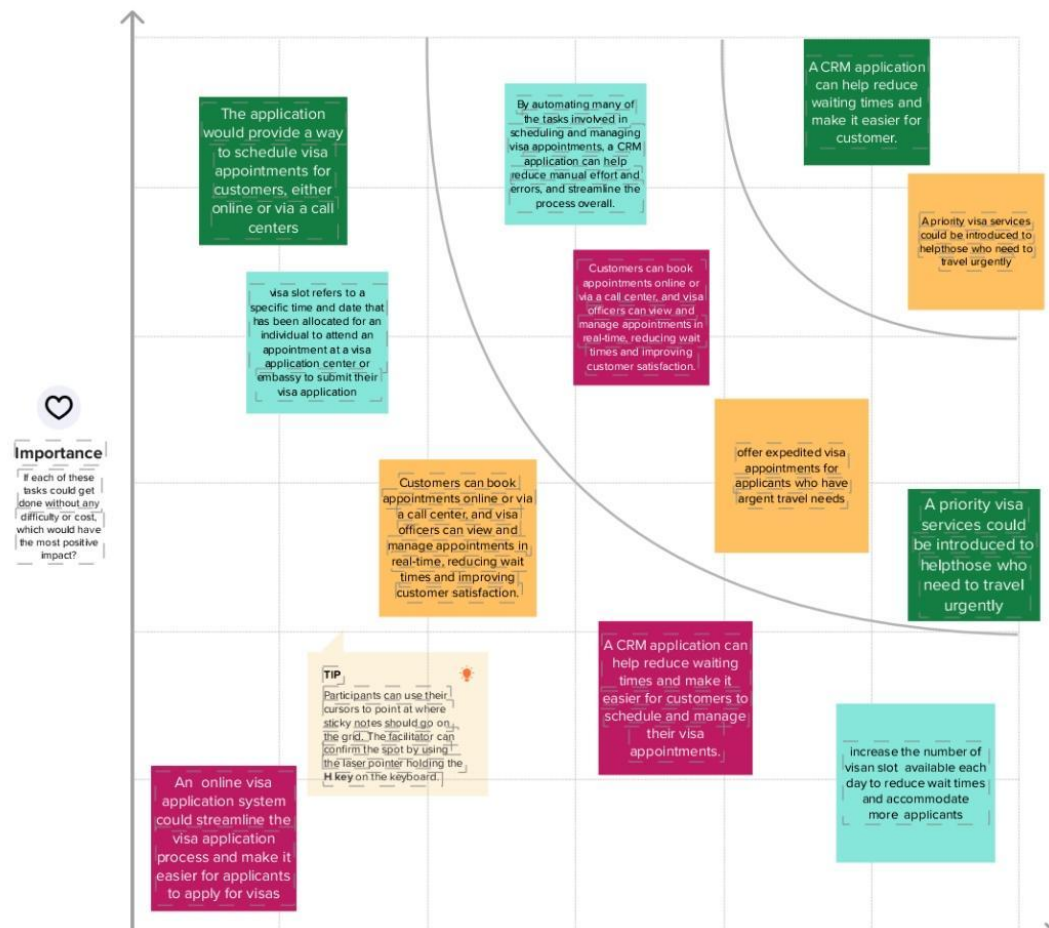
A priority visa services could be introduced to help those who need to travel urgently

4

### Prioritize

Your team should all be on the same page about what's important moving forward. Place your ideas on this grid to determine which ideas are important and which are feasible.

20 minutes



## 3. Result

### 3.1 Data model:

Object name

Fields in the objects

## Object1

passport

Field label	Data type
check	checkbox
Full name	Text
Passport number	Text
Contact number	Number
Permanent address	Text

## Object2

Visa slot

Field label	Data type
Location	Giolocation
Time	Time
Passport number	Master detail relationship
Visa slot number	Text

## Object3

Payment

Field label	Data type
Payment mode	picklist
Card number	Text
Transaction id	Auto number
Cancel Transaction	Text
Visa slot number	Master detail relation

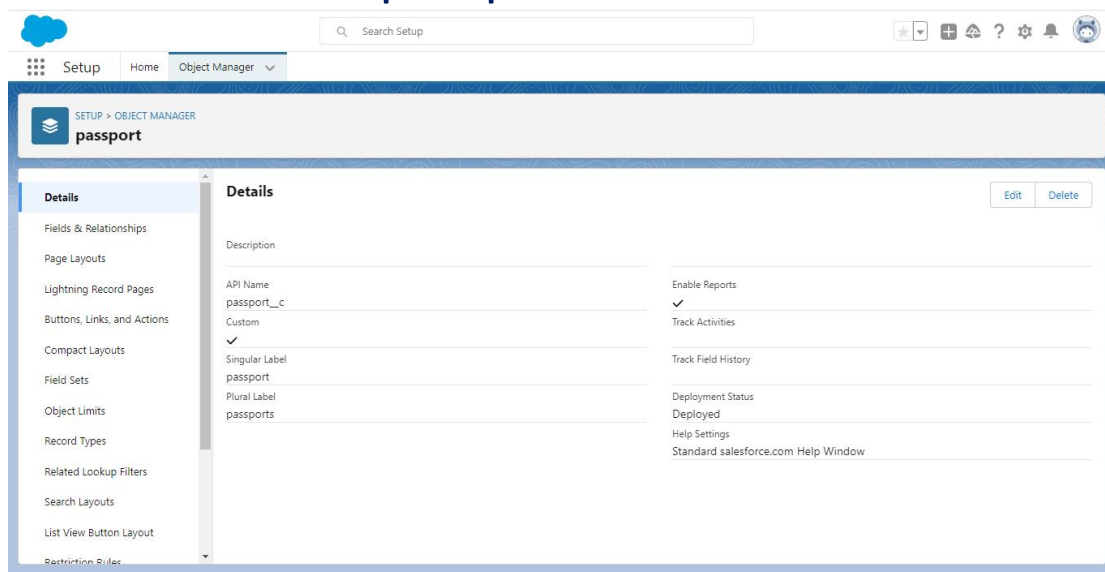
## Object4

Reschedule/cancel

Field label	Data type
Passport number	Master detail relationship
Location	giolocation
Time	Time
Cancel	Text
status	Text

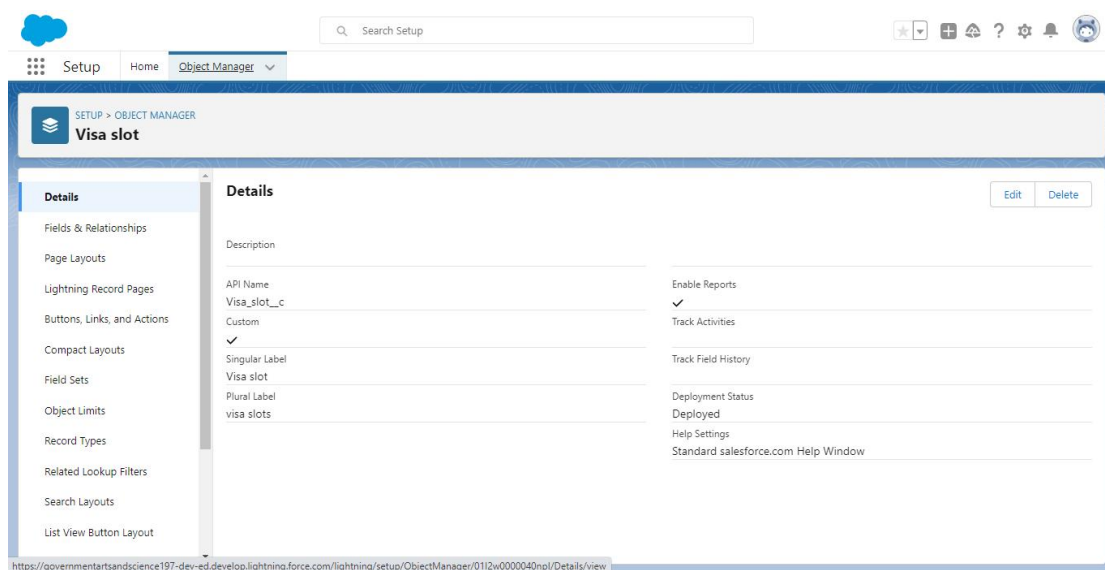
## Milestone-2:object: ACTIVITY 1

### CREATION OF CUSTOM OBJECT passport



The screenshot shows the Salesforce Object Manager interface for a custom object named 'passport'. The left sidebar lists various configuration options under the 'Details' section, including Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, and Restriction Rules. The main area displays the 'Details' for the 'passport' object, including its API Name (passport\_\_c), Custom status, and Singular/Plural Labels (passport/passports). It also shows configuration options for Enable Reports, Track Activities, Track Field History, Deployment Status (Deployed), and Help Settings (Standard salesforce.com Help Window).

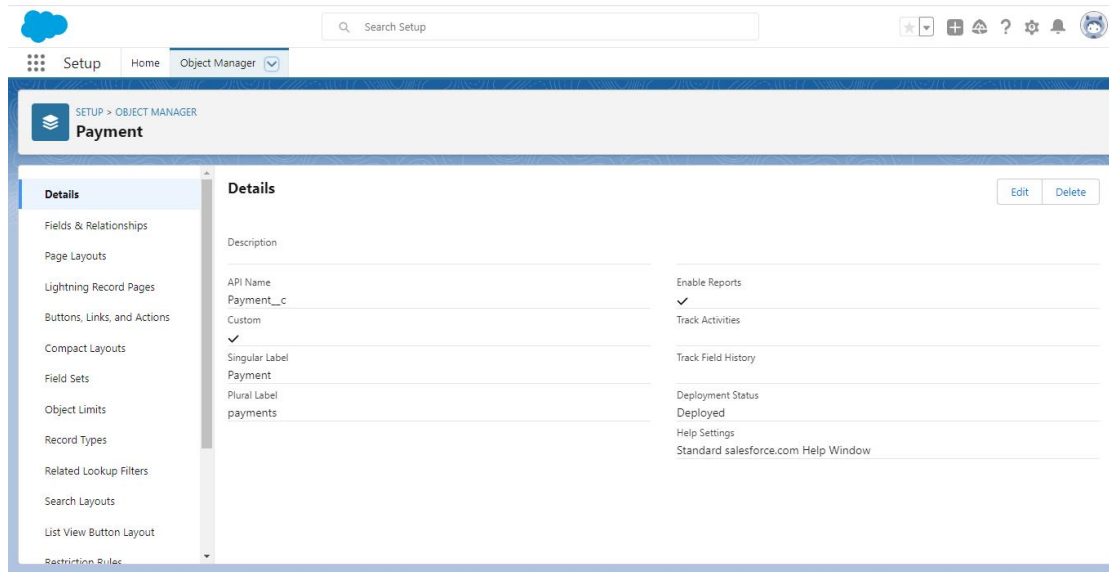
### Visa slot



The screenshot shows the Salesforce Object Manager interface for a custom object named 'Visa slot'. The left sidebar lists various configuration options under the 'Details' section, including Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, and Restriction Rules. The main area displays the 'Details' for the 'Visa slot' object, including its API Name (Visa\_slot\_\_c), Custom status, and Singular/Plural Labels (Visa slot/visa slots). It also shows configuration options for Enable Reports, Track Activities, Track Field History, Deployment Status (Deployed), and Help Settings (Standard salesforce.com Help Window).

### Payment





Setup > OBJECT MANAGER

### Payment

Details

- Fields & Relationships
- Page Layouts
- Lightning Record Pages
- Buttons, Links, and Actions
- Compact Layouts
- Field Sets
- Object Limits
- Record Types
- Related Lookup Filters
- Search Layouts
- List View Button Layout
- Restriction Rules

**Details**

Description

API Name: Payment\_\_c

Custom: ☒

Singular Label: Payment

Plural Label: payments

Enable Reports: ☒

Track Activities: ☐

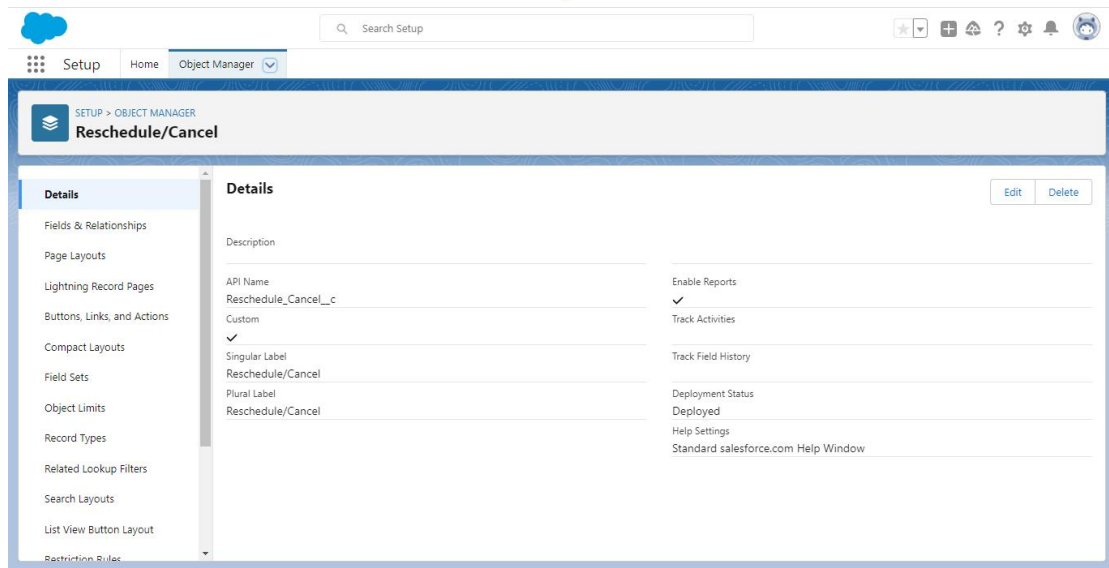
Track Field History: ☐

Deployment Status: Deployed

Help Settings: Standard salesforce.com Help Window

Edit Delete

Reschedule\cancel



Setup > OBJECT MANAGER

### Reschedule/Cancel

Details

- Fields & Relationships
- Page Layouts
- Lightning Record Pages
- Buttons, Links, and Actions
- Compact Layouts
- Field Sets
- Object Limits
- Record Types
- Related Lookup Filters
- Search Layouts
- List View Button Layout
- Restriction Rules

**Details**

Description

API Name: Reschedule\_Cancel\_\_c

Custom: ☒

Singular Label: Reschedule/Cancel

Plural Label: Reschedule/Cancel

Enable Reports: ☒

Track Activities: ☐

Track Field History: ☐

Deployment Status: Deployed

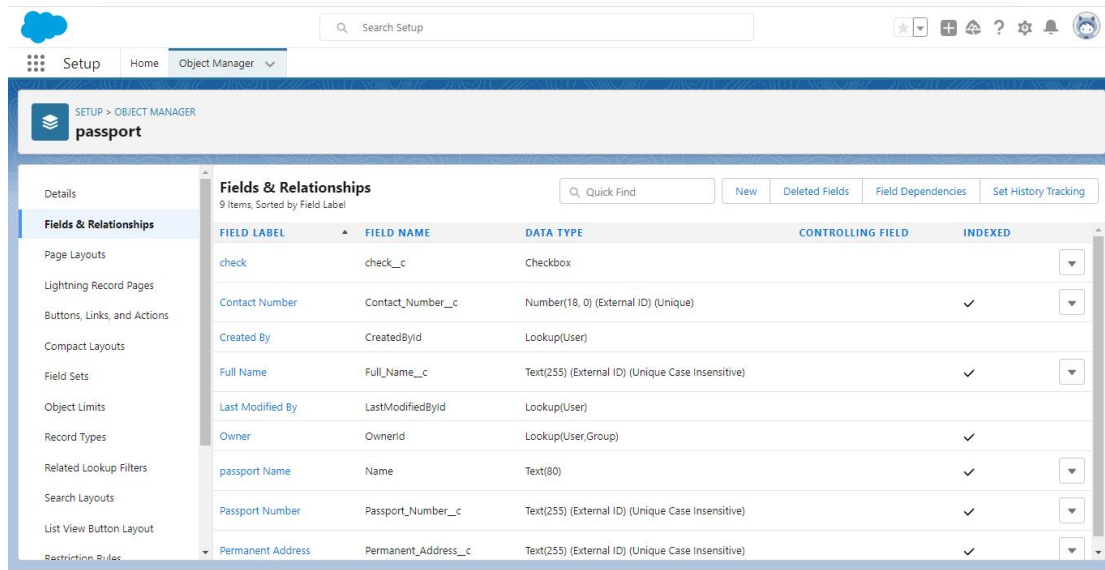
Help Settings: Standard salesforce.com Help Window

Edit Delete

## ACTIVITY 2

### FIELDS AVAILABLE ON CUSTOM OBJECT

passport



The screenshot displays the Salesforce Object Manager interface for the 'passport' object. The left sidebar lists various configuration options, with 'Fields & Relationships' selected. The main area shows a table of fields with columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed. The table contains 9 items, sorted by Field Label. The fields listed are: check, Contact Number, Created By, Full Name, Last Modified By, Owner, passport Name, Passport Number, and Permanent Address.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
check	check__c	Checkbox		
Contact Number	Contact_Number__c	Number(18, 0) (External ID) (Unique)		✓
Created By	CreatedById	Lookup(User)		
Full Name	Full_Name__c	Text(255) (External ID) (Unique Case Insensitive)		✓
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
passport Name	Name	Text(80)		✓
Passport Number	Passport_Number__c	Text(255) (External ID) (Unique Case Insensitive)		✓
Permanent Address	Permanent_Address__c	Text(255) (External ID) (Unique Case Insensitive)		✓

Visa slot

Setup Home Object Manager

Search Setup

SETUP > OBJECT MANAGER

### Visa slot

Details

**Fields & Relationships**

7 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Location	Location__c	Geolocation		
Passport Number	Passport_Number__c	Master-Detail(passport)		✓
Time	Time__c	Time		
Visa slot Name	Name	Text(80)		✓
Visa slot Number	Visa_slot_Number__c	Text(255) (External ID) (Unique Case Insensitive)		✓

payment

Setup Home Object Manager

Search Setup

SETUP > OBJECT MANAGER

### Payment

Details

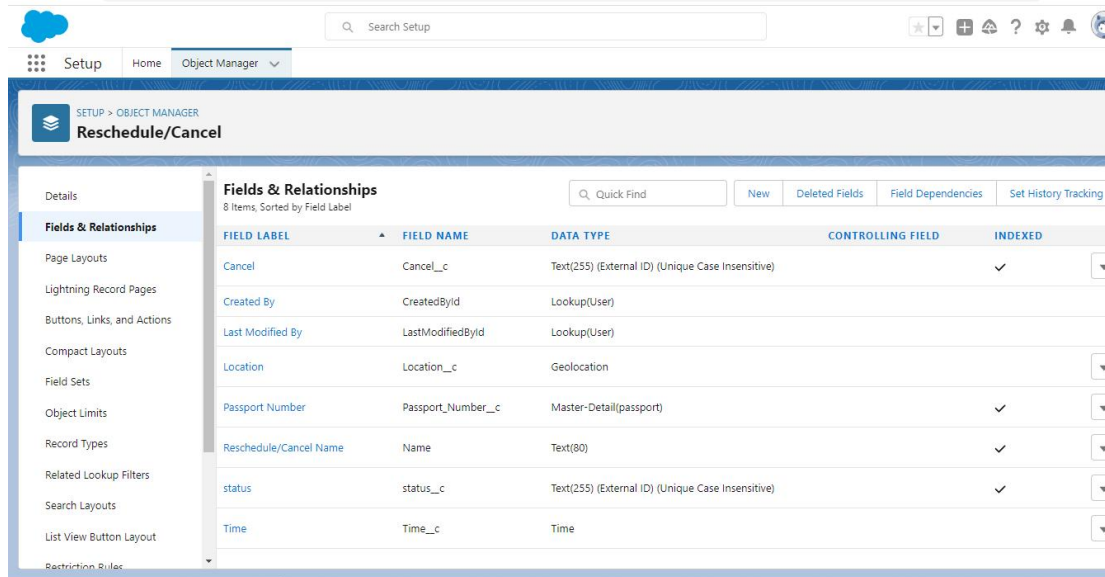
**Fields & Relationships**

8 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Cancel Transaction	Cancel_Transaction__c	Text(255) (External ID) (Unique Case Insensitive)		✓
Card Number	Card_Number__c	Text(255) (External ID) (Unique Case Insensitive)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
payment mode	payment_mode__c	Picklist (Multi-Select)		
Payment Name	Name	Text(80)		✓
Transaction ID	Transaction_ID__c	Auto Number (External ID)		✓
Visa slot Number	Visa_slot_Number__c	Master-Detail(Visa slot)		✓

Reschedule\cancel



Setup > Object Manager

### Reschedule/Cancel

Details

**Fields & Relationships**  
8 Items, Sorted by Field Label

Quick Find:

New Deleted Fields Field Dependencies Set History Tracking

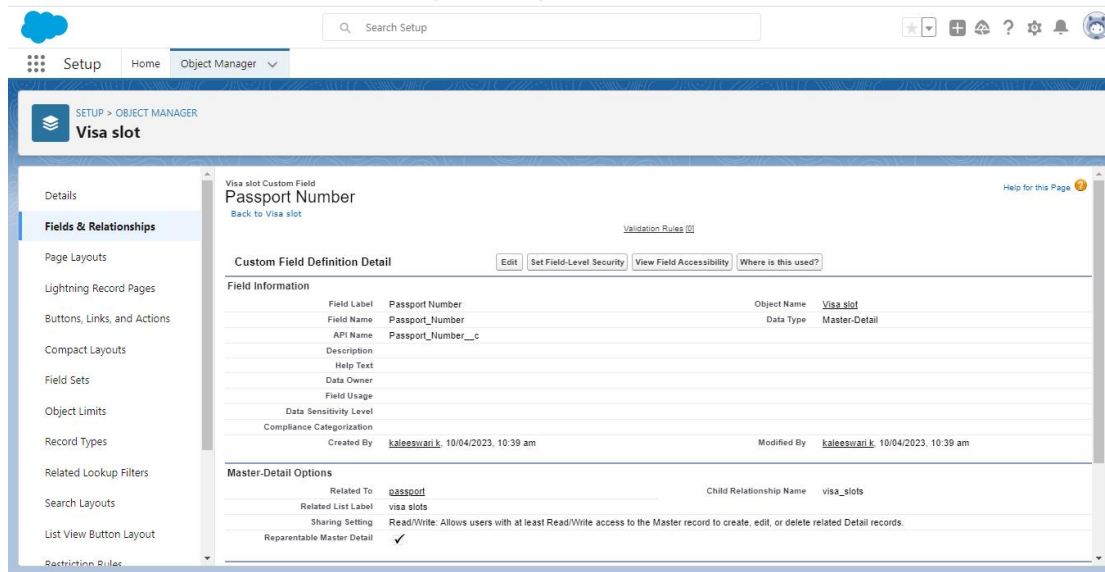
FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Cancel	Cancel__c	Text(255) (External ID) (Unique Case Insensitive)		✓
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Location	Location__c	Geolocation		
Passport Number	Passport_Number__c	Master-Detail(passport)	✓	
Reschedule/Cancel Name	Name	Text(80)	✓	
status	status__c	Text(255) (External ID) (Unique Case Insensitive)	✓	
Time	Time__c	Time		

## Milestone-3: Relationship B\W Objects:

### ACTIVITY 1

### Creation of relationship

### Visa slot to passport



Setup > Object Manager

### Visa slot

Details

**Fields & Relationships**

Page Layouts Lightning Record Pages Buttons, Links, and Actions Compact Layouts Field Sets Object Limits Record Types Related Lookup Filters Search Layouts List View Button Layout Restriction Rules

Visa slot Custom Field  
Passport Number  
Back to Visa slot

Validation Rules [\[0\]](#)

Custom Field Definition Detail

Edit Set Field-Level Security View Field Accessibility Where is this used?

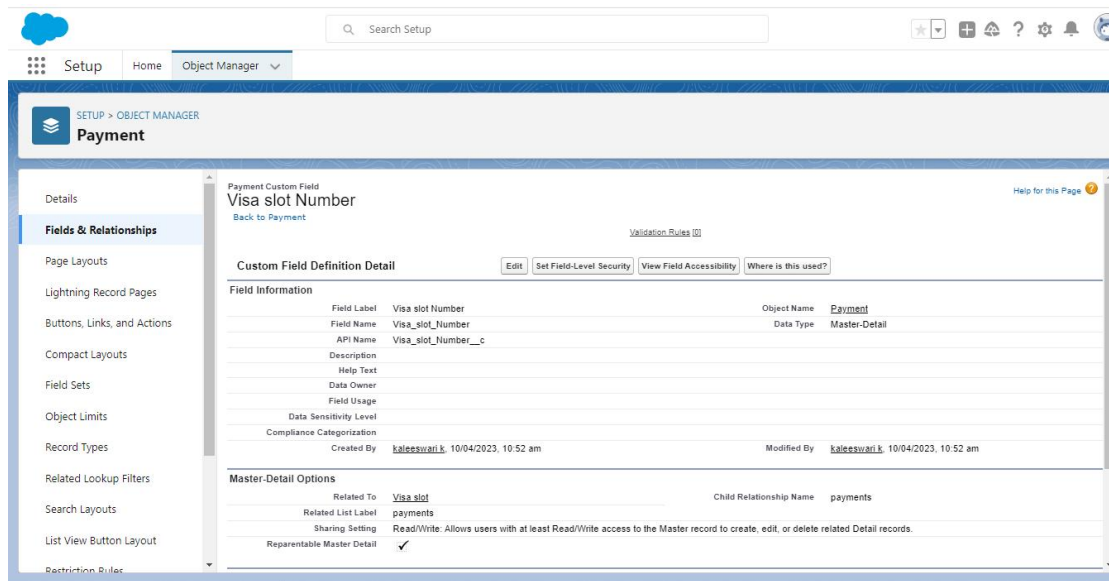
**Field Information**

Field Label	Passport Number	Object Name	Visa slot
Field Name	Passport_Number	Data Type	Master-Detail
API Name	Passport_Number__c		
Description			
Help Text			
Data Owner			
Field Usage			
Data Sensitivity Level			
Compliance Categorization			
Created By	kaleeswari.k. 10/04/2023, 10:39 am	Modified By	kaleeswari.k. 10/04/2023, 10:39 am

**Master-Detail Options**

Related To	passport	Child Relationship Name	visa_slots
Related List Label	visa slots		
Sharing Setting	Read/Write: Allows users with at least Read/Write access to the Master record to create, edit, or delete related Detail records.		
Reparentable Master Detail	✓		

### payment to visa slot



Setup > OBJECT MANAGER

### Payment

Details

**Fields & Relationships**

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Payment Custom Field

#### Visa slot Number

[Back to Payment](#)

[Validation Rules \(0\)](#)

[Edit](#) [Set Field-Level Security](#) [View Field Accessibility](#) [Where is this used?](#)

**Custom Field Definition Detail**

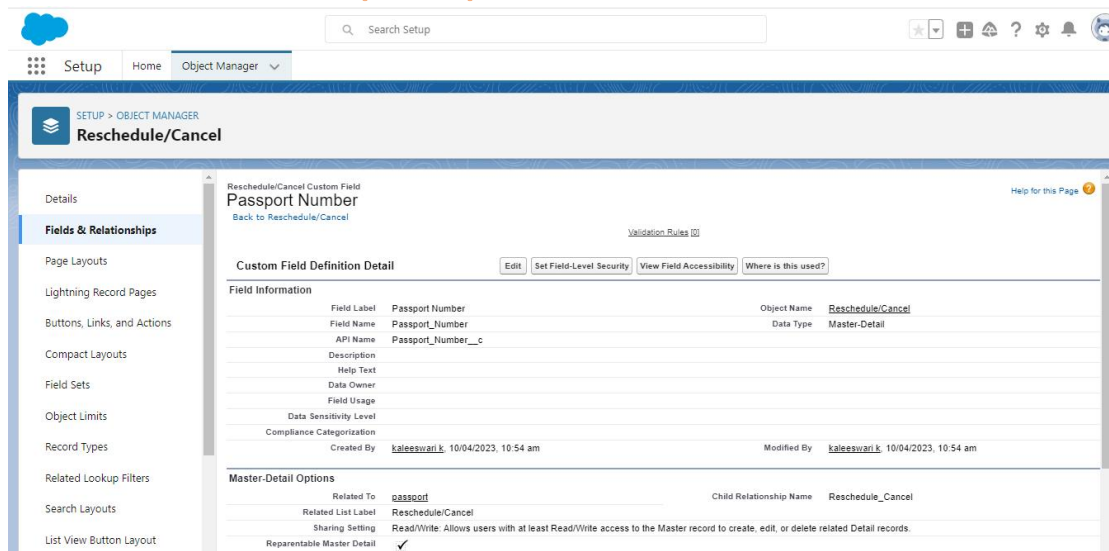
**Field Information**

Field Label	Visa slot Number	Object Name	Payment
Field Name	Visa_slot_Number	Data Type	Master-Detail
API Name	Visa_slot_Number__c		
Description			
Help Text			
Data Owner			
Field Usage			
Data Sensitivity Level			
Compliance Categorization			
Created By	kaleeswari k. 10/04/2023, 10:52 am	Modified By	kaleeswari k. 10/04/2023, 10:52 am

**Master-Detail Options**

Related To	Visa slot	Child Relationship Name	payments
Related List Label	payments		
Sharing Setting	Read/Write: Allows users with at least Read/Write access to the Master record to create, edit, or delete related Detail records.		
Reparentable Master Detail	<input checked="" type="checkbox"/>		

## Reschedule to passport



Setup > OBJECT MANAGER

### Reschedule/Cancel

Details

**Fields & Relationships**

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Reschedule/Cancel Custom Field

#### Passport Number

[Back to Reschedule/Cancel](#)

[Validation Rules \(0\)](#)

[Edit](#) [Set Field-Level Security](#) [View Field Accessibility](#) [Where is this used?](#)

**Custom Field Definition Detail**

**Field Information**

Field Label	Passport Number	Object Name	Reschedule/Cancel
Field Name	Passport_Number	Data Type	Master-Detail
API Name	Passport_Number__c		
Description			
Help Text			
Data Owner			
Field Usage			
Data Sensitivity Level			
Compliance Categorization			
Created By	kaleeswari k. 10/04/2023, 10:54 am	Modified By	kaleeswari k. 10/04/2023, 10:54 am

**Master-Detail Options**

Related To	passport	Child Relationship Name	Reschedule_Cancel
Related List Label	Reschedule/Cancel		
Sharing Setting	Read/Write: Allows users with at least Read/Write access to the Master record to create, edit, or delete related Detail records.		
Reparentable Master Detail	<input checked="" type="checkbox"/>		

## Milestone-4:App

### ACTIVITY :

### Creation of App

Lightning App Builder App Settings Pages Book my visa ? Help

### App Settings

**App Details & Branding**

App Options

Utility Items (Desktop Only)

Navigation Items

User Profiles

#### App Details & Branding

Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.

**App Details**


\*App Name <sup>?</sup>

\*Developer Name <sup>?</sup>

Description <sup>?</sup>

**App Branding**

Image <sup>?</sup>




Primary Color Hex Value <sup>?</sup>

Org Theme Options

☐ Use the app's image and color instead of the org's custom theme

**App Launcher Preview**



## Milestone-5:User

### ACTIVITY 1:

### Creation of User

Search Setup

Setup Home Object Manager

Search user

**Users**

Permission Set Groups

Permission Sets

Profiles

Public Groups

Queues

Roles

User Management Settings

**Users**

Feature Settings

Data.com

Prospector Users

User Interface

Action Link Templates

Actions & Recommendations

App Menu

#### User Detail

Edit | Sharing | Change Password

Name	kaleeswari k	Role	Salesforce
Alias	kk	User License	System Administrator
Email	kaleeswarikannappan17@gmail.com	Profile	Active
Username	kaleeswarikannappan17@gmail.com	Marketing User	<input checked="" type="checkbox"/>
Nickname	User16784277948352772301	Offline User	<input checked="" type="checkbox"/>
Title		Knowledge User	<input type="checkbox"/>
Company	Government arts and science college, pollachi	Flow User	<input type="checkbox"/>
Department		Service Cloud User	<input checked="" type="checkbox"/>
Division		Site.com Contributor User	<input type="checkbox"/>
Address	IN	Site.com Publisher User	<input type="checkbox"/>
Time Zone	(GMT+05:30) India Standard Time (Asia/Kolkata)	WDC User	<input type="checkbox"/>
Locale	English (India)	Mobile Push Registrations	<input type="checkbox"/>
Language	English	Data.com User Type	<input type="checkbox"/>
Delegated Approver		Accessibility Mode (Classic Only)	<input type="checkbox"/>
Manager		Debug Mode	<input type="checkbox"/>
Receive Approval Request Emails	Only if I am an approver	High-Contrast Palette on Charts	<input type="checkbox"/>
Federation ID		Load Lightning Pages While Scrolling	<input checked="" type="checkbox"/>
App Registration: One-Time Password Authenticator	<input type="text" value="Connect"/>	Send Apex Warning Emails	<input type="checkbox"/>
App Registration: Salesforce Authenticator	<input type="text" value="Connect"/>	Salesforce CRM Content User	<input checked="" type="checkbox"/>
Security Key (U2F or WebAuthn)	<input type="text" value="Connect"/>		

## ACTIVITY 2:

## OWD

Setup Home Object Manager

Q SHARING

Security

Sharing Settings

Didn't find what you're looking for? Try using Global Search.

SETUP Sharing Settings

Object	Public Read/Write	Private
Service Territory	Public Read/Write	Private
Shift	Private	Private
Streaming Channel	Public Read/Write	Private
User Provisioning Request	Private	Private
Web Card Document	Private	Private
Work Order	Private	Private
Work Plan	Private	Private
Work Plan Template	Private	Private
Work Step Template	Private	Private
Work Type	Private	Private
Work Type Group	Public Read/Write	Private
passport	Public Read/Write	Private
Payment	Controlled by Parent	Controlled by Parent
Reschedule/Cancel	Controlled by Parent	Controlled by Parent
Visa slot	Controlled by Parent	Controlled by Parent

Other Settings

Manager Groups

Secure guest user record access

## Milestone-6:Reports

### ACTIVITY

### Creation of Report

Book my visa passports visa slots payments Reschedule/Cancel Passports With Visa Locations

Report: passports with visa slots

Passports With Visa Locations

Enable Field Editing

Total Records

1

Location (Longitude)	Location (Latitude)	Passport Number	Total
38.00000000000000	52.00000000000000	5367897089	1
Subtotal		Record Count	1
Total		Record Count	1

Details (1 Rows)

Click an intersection in the table above to filter details.

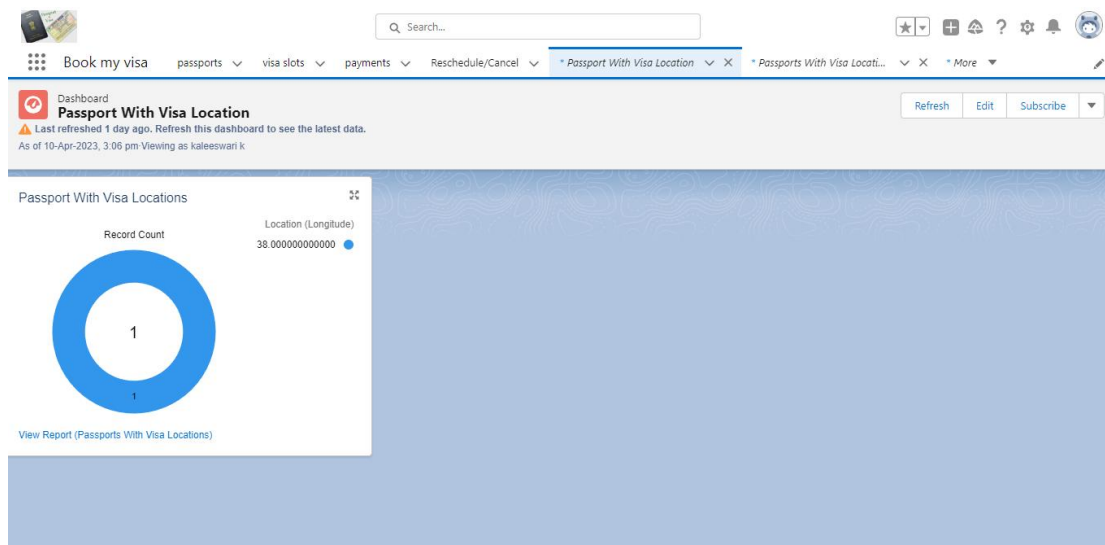
Visa slot Number
1 3546787089
2

## Milestone-7:Dashboards

### ACTIVITY

### Creation of Dashboard





#### 4. Trailhead profile public URL

Team lead: <https://trailblazer.me/id/kaleeswarisolution>

Team member1 : <https://trailblazer.me/id/karuppusamy003>

Team member 2: <https://trailblazer.me/id/kokim13>

Team member 3: <https://trailblazer.me/id/madhu7372>

### Project Report Template


#### 5. Advantages & Disadvantages

##### Advantages:

Assuming you are referring to the advantage of applying for a visa slot project or program, the main advantage is that it can streamline the visa application process and make it more efficient for both applicants and the government agency responsible for processing visas.

In a visa slot project, applicants can book a specific time slot for their visa appointment, rather than having to wait in long queues or compete for limited appointment slots. This can save time and reduce stress for applicants, and also help the government agency manage the visa application process more effectively. Additionally, a visa slot project may allow for more flexibility in the visa application process, such as offering online visa applications or allowing applicants to reschedule their appointments if necessary. This can improve the overall applicant experience and increase satisfaction with the visa application process. Overall, a visa slot project can help streamline the visa application process, reduce wait times, and improve the experience for





both applicants and the government agency responsible for processing visas.

## Disadvantages:

**Limited availability:** Depending on the program, the number of visa slots available may be limited. This could result in longer wait times for applicants who are unable to secure a slot within a reasonable time frame.

**Increased costs:** In some cases, visa slot programs may charge additional fees for booking a specific time slot or for other services related to the visa application process. This could result in higher costs for applicants.

**Technical difficulties:** If the visa slot program relies on online booking systems or other technology, there may be issues with the system that could cause delays or other problems for applicants.

**Unpredictability:** While the idea of being able to book a specific visa appointment time may sound appealing, unforeseen circumstances such as visa processing delays, unanticipated travel plans or emergencies can cause rescheduling which could impact applicants' travel plans.


## 6.Applications

**Check eligibility:** Before applying for a visa slot, you should check whether you are eligible to participate in the program. This may involve meeting certain criteria such as having a valid passport, meeting specific requirements for the type of visa you are applying for, and demonstrating that you have the financial means to support your travel.

**Research available programs:** Once you have determined that you are eligible, you should research the available visa slot programs or projects to find one that is appropriate for your needs.

**Apply for the program:** Depending on the program, you may need to apply online or through a paper application. Follow the instructions provided by the program and submit all required documentation and fees.

**Attend your appointment:** On the day of your appointment, be sure to bring all required documentation and arrive at the designated time and place. Follow all instructions provided by the visa processing center, and be prepared to answer any questions about your travel plans or other details related to your visa application. Overall, the application process for a visa slot may involve multiple steps and require careful



attention to detail. Be sure to follow all instructions provided by the program and the visa processing center, and be prepared to provide all required documentation and fees in a timely manner.

## 7.CONCLUSION:

The conclusion of a Visa slot project would depend on the specific goals and objectives of the project. If the goal of the project was to increase the efficiency of the Visa application process, the conclusion could involve an assessment of whether the project was successful in reducing processing times, improving the accuracy of visa approvals, and enhancing customer satisfaction. If the goal was to implement a new system or technology for managing visa slots, the conclusion could involve an evaluation of whether the new system or technology was effective in meeting the intended objectives, such as reducing administrative burdens or improving data security. Overall, the conclusion of a Visa slot project would depend on the specific goals, objectives, and outcomes of the project.

## 8.FUTURE SCOPE:

The future use of a Visa slot project would depend on the specific objectives of the project and the outcomes achieved. If the project was successful in improving the efficiency and effectiveness of the Visa application process, it could potentially be replicated and scaled up in other visa offices and countries.

The use of technology in managing visa slots and processing applications is likely to continue to play an important role in the future of visa processing. Artificial intelligence and machine learning algorithms could potentially be used to improve the accuracy and efficiency of visa processing, while block chain technology could enhance the security and transparency of the visa application process. Additionally, as international travel and immigration continue to increase, there may be a need for ongoing improvements to visa processing to manage the growing demand. Projects such as Visa slot management could potentially help to address these challenges and ensure that the visa application process remains efficient, effective, and secure in the future.