

# TEJAS BABASAHEB KALE

Software Support Executive

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## SUMMARY

Resourceful Software Support Specialist with last some years of experience providing comprehensive support to ensure that all relevant hardware and software is operating efficiently. Adept at maintaining key systems and correcting issues. Specialize in cost-effective preventative maintenance and system monitoring..

## EDUCATION

- **Maharashtra State Board Of Secondary Education (10<sup>th</sup>) | Percentage: 88.20%**  
Shri Balaji High School, Chikalthana, Aurangabad
- **Maharashtra State Board Of Higher Secondary Education (12<sup>th</sup>) | Percentage: 71.10%**  
Shiv Chatrapati College Zalta, Aurangabad
- **Bachlor Of Computer Application (Bca Sci.) | Percentile: 74.70% | Aug 2019 - May 2022**  
Deogiri College, Aurangabad, (BAMU) University

## TECHNICAL SKILLS

- **Programming:** HTML, CSS, SQL
- **Libraries/Frameworks:** React js, JavaScript
- **Tools:** VS Code, Notebook, Excel

## EXPERIENCE

### **Software Support Executive**

Virtual Galaxy Infotech Ltd. | March 2023

- Working as Software Support Executive on SQL Database and problem solving queries.
- Provided exceptional support to Bank by addressing and resolving incoming software issues through phone, email, and chat..
- Well Known some module In banking such as -
  - **Cashier Module**
  - **Pacs Module**
  - **STR and CTR Module**
- Also Working On Bank Reports as per they require.
- Identified and resolved hardware and software issues.
- Best handling of excel works

## STRENGTHS

- Fairness
- Flexibility
- Forward Thinking
- Gratitude