

TEJAS BABASAHEB KALE

Software Support Executive

Ch. Sambhajinagar, MH | kaletejas2777@gmail.com | Mob. No:7666225412

SUMMARY

Resourceful Software Support Specialist with last some years of experience providing comprehensive support to ensure that all relevant hardware and software is operating efficiently. Adept at maintaining key systems and correcting issues. Specialize in cost-effective preventative maintenance and system monitoring..

EDUCATION

- **Maharashtra State Board Of Secondary Education (10th) | Percentage: 88.20%**
Shri Balaji High School, Chikalthana, Aurangabad
- **Maharashtra State Board Of Higher Secondary Education (12th) | Percentage: 71.10%**
Shiv Chatrapati College Zalta, Aurangabad
- **Bachelor Of Computer Application (Bca Sci.) | Percentile: 74.70% | Aug 2019 - May 2022**
Deogiri College, Aurangabad, (BAMU) University

TECHNICAL SKILLS

- **Programming:** HTML, CSS, SQL
- **Libraries/Frameworks:** React js, JavaScript
- **Tools:** VS Code, Notebook, Excel

EXPERIENCE

Software Support Executive

Virtual Galaxy Infotech Ltd. | March 2023

- Working as Software Support Executive on SQL Database and problem solving queries.
- Provided exceptional support to Bank by addressing and resolving incoming software issues through phone, email, and chat..
- Well Known some module In banking such as -
 - **Cashier Module**
 - **Pacs Module**
 - **STR and CTR Module**
- Also Working On Bank Reports as per they require.
- Identified and resolved hardware and software issues.
- Best handling of excel works

STRENGTHS

- Fairness
- Flexibility
- Forward Thinking
- Gratitude