

Phone Log for Robert Hamilton (Senior VP, Goldman Sachs):

Transcribed by Agent Moira Wolfson

18 July 2012

From: (555) 897-2545

To: (555) 897-6584

Hi Zachary.

Hi Robert, how are things in Greece?

Fine, but they lost my luggage. They found it in Zurich!

Wow, I remember when they lost mine in Venezuela last year . . . took 3 days for me to get it back.

I hope mine gets here faster.

Me too. . . . Listen, I need a copy of the report you received from Sarah last week. Can you get a copy to me sometime in the next 24 hours? I need that for a report I'm drafting.

Sure, I'll have Martha find an electronic version on my desktop and send to you. If you don't have it by tomorrow, let me know. Martha is still hesitant to do things on my computer while I'm out of the office.

Yeah, that's a new experience for her.

But, she is working out great.

Okay, thanks man; have fun in Greece.

Haha! 12 hour meetings every day and a downtrodden economy . . . that makes for fun. I hope these meetings go well.

They will, they always do when you're in the room.

Thanks.

Good night!

Bye.

19 July 2012

From: (555) 897-2545

To: (555) 897-7128

This is Sarah Madison's office

Hi MaryLynn, this is Robert Hamilton, is Sarah available?

Sure, Dr. Hamilton, I'll transfer your call to Dr. Madison's land-line. One moment.

Transfer to 9128: Hello?

Hi Sarah, this is Robert.

Hello Robert, I'm still breaking MaryLynn in . . . she still doesn't tell me who is on the phone.

I know, it'll come with time.

Yeah, I guess we are both breaking in new people these days.

It just makes everything exciting!

How's Greece?

Fine, I finally got my luggage an hour ago.

Oh boy.

I know, long story. Anyway, I spoke with Zachary yesterday and he needed a copy of the report you gave to us last week – great job, by the way! That is really good stuff.

Thanks, I can send that to him . . . I'm curious . . . why would he not just ask me for it?

I'm not sure . . . I suppose he didn't want to bother you.

I guess so, but he has seemed rather distant the last few meetings. I don't know if it is because Debora and I have just clicked in the last two weeks.

I don't know, I wouldn't think that would be the case. You know, his mom isn't doing that well, and his daughter has had some issues recently.

I know . . . I'm probably making too much of it. Should I send it directly to him or through you.

Either way is fine with me. Just tell him that we talked and I mentioned it to you. It might give you an opportunity to visit for a few minutes . . . without the rest of the team present.

That's a good idea. Thanks.

Okay, I hope you have a good rest of the week.

You too. Have fun in Greece.

Thanks,

Bye.

19 July 2012

From: (555) 897-2545

To: (555) 897-2170

This is Thomas Bennett.

Hi Tom, how are things going?

Hey Robert. I heard they lost your luggage.

Man, news travels fast. . . .

Haha! Zachary asked me to watch a run-through of his presentation early this morning. He's putting together a really good showpiece on the different executive team. He is really going to showcase how great a job Sarah is doing.

That's good to hear.

Yeah, he is really proud of her in taking the initiative to re-design some of the HR systems. And, I'm really glad he opened the door for her to be on the Executive Team.

I agree. She is a great asset.

So, what's up?

Well. I have a strange request.

Shoot.

I have a concern about some perceptions I'm picking up over here in my meetings.

Really? What?

Well, they are asking questions about our investments. I don't like the way they are asking the questions. They were fairly derogatory towards Richard.

Really?

Yeah, I couldn't figure it out. I even tried to make a joke about the fact he is from LSU . . . but, they didn't get it.

Hmm.

What should I do?

Just listen. You'll know what to do and how to speak on behalf of us or Richard as the case may be.

Okay, you are right. I just wanted to let you know.

Thanks, no, I appreciate it. I'll see you soon.

Okay, tell everyone hello as I'll probably be off-line for the next few days.

Great.

23 July 2012

From: (555) 897-2010

To: (555) 897-2545

Hello, this is Robert Hamilton.

Hello Robert.

Hi Debora.

I got your e-mail. Thanks for letting me know you have cell service again. Sorry you were in that long meeting where you didn't have a way to call anyone. I hope all is well.

It has been an interesting meeting. I have some general concerns about several things that have come up, but I'd like to discuss them in person when I return.

That would be great. In the meantime, could you work with Zachary on creating an agenda for our next Executive Team Retreat. It's in 4 weeks and I'd like to vet that through the group before you return.

I'd be glad to work on that with Zachary. Should we include Sarah? She has some great ideas.

Not at this time. I think the priority for this retreat is more in your area and I'd like your thoughts before moving to anyone else. I'm also thinking of bringing in the other VPs for a half-a-day during our retreat to get their insight on the changes that are being considered.

Okay, that makes sense. I'll be glad to touch base with Zachary later today.

Great. Thanks Robert. I really appreciate your leadership, and especially how much you have helped me in my transition as CEO.

No problem. This is going to be fun!

Thanks, I appreciate that. Take care.

See you soon.

Phone logs for Richard Miller, III  
Transcribed by Andrew Davidson

RM = Richard Miller, III  
EF = Eugene Franklin  
OD=Oliver Drooptick  
AP = Andrew Price

Phone conversation #1:  
Date: Sunday, July 22

RM: Hello?  
OD: Richard, it's me Oliver.  
RM: Oh, hello, Oliver. How are you?  
OD: I'm good, Richard. Where are you?  
RM: I'm in Los Angeles, for a few meetings.  
OD: Lucky duck. How's the weather?  
RM: Great, Oliver. Thanks for asking.  
OD: Look, Richard, I'll get right to the point. I'm concerned about these auditors. They are really getting aggressive.  
RM: Why? What are they doing?  
OD: Poking around in areas outside their purview.  
RM: Okay. I'll get Deb on it when I get back.  
OD: Please do. I don't know how long I can hold them off.  
RM: I will. Don't worry. See you soon.  
OD: Have a safe trip back.

Phone conversation #2:  
Date: Tuesday, July 24

Conversation recorded

EF: Richard, welcome back. How was the trip to LA?  
RM: Tiring, Gene. It's good to be back in New York.  
EF: Were you able to read my report on the Kleinsberg Hedgefund?  
RM: Too busy. I didn't get a chance with all of the chaos surrounding the Mansfield merger. But I'll look at it now.  
EF: Great. If you can load it up now, I have a concern about one of the investments.  
RM: Hold on. I'll load it. *<inaudible>* Man, not again.  
EF: What happened?  
RM: Nothing. It happened in LA as well. Something about a certificate having changed. It's pretty easy to resolve. I just clicked "Accept certificate permanently" and I was able to connect.  
EF: Maybe we should talk to one of the IT guys.  
RM: Gene, you worry way too much.  
EF: Ok... oh hold on. Andrew from IT just walked by. Let me get him on the phone. I gotta do an errand anyway.  
*<inaudible>*  
AP: Richard, I'm kind of in a rush. Toni down in Marketing is demanding I get his new computer installed. I'll have to run in just a sec, but Gene says you have some warning about a new certificate or

something that came up when you were downloading a file from our secure site.

RM: Yeah. Any concerns?

AP: Well, click on the button that says "Examine Certificate."

RM: Done it.

AP: What is the SHA-1 Fingerprint?

RM: It's a lot of numbers...

AP: Yeah, I know. It needs to be. Just read it off for me.

RM: Ok. Um, 80:96:2A:E4:D6:C5:B4:42:89:4E:95:A1:3E:4A:69:9E:07:D6:94:CF.

AP: Hmm, well, that is the fingerprint. You definitely have the correct certificate there. Not sure why that message came up. Just click accept and go ahead and download whatever it is you need. You'll be fine.

RM: Doing it already.

AP: I would have only been concerned if you got such a message while traveling, and if the fingerprint didn't match up with ours. In any case, gotta go. And Gene just popped back in.

<inaudible>

RM: Sorry, what was that last thing you said, Andrew? I was looking over the report.

EF: Sorry, Richard, Andrew sprinted out already. The man is over-worked by far. What did he say?

RM: All's well. He said the certificate I was getting was definitely the right one. Should we go over it?

EF: Why don't I give you about 10 minutes to look it over and I'll come by your office in about 20 minutes. We can discuss it in person.

RM: See you then.

Phone log for Debora Spar

Transcribed by Agent Felix Cortez, DHS

WEDNESDAY

**Phone conversation #1:**

SPAR: Hello?

Voice: Deb, this is Zach.

SPAR: Yes? What's up?

ZACH: Well, it's worse than feared.

SPAR: What do you mean?

ZACH: The market is not rebounding like we hoped.

SPAR: Why not? Where are you getting your information from? The forecasts I've seen suggest that things could be improving.

ZACH: Trust me. It's not coming back like we thought. Don't ask me how I know.

SPAR: <groans> Great. We'll just have to figure out a new strategy. I've got to leave for Dallas in a few days, and I won't be back until after the weekend. Call Katie to get on my schedule first thing next week.

ZACH: Okay. Sorry to be the bearer of bad news. Hope you have a good trip.

**Phone conversation #2**

SPAR: Hello, yes?

Voice: Miss Spar?

SPAR: Yes, this is she.

Voice: Miss Spar, this is Frank down at the dealership. I'm afraid that the damage is more extensive than we initially thought.

SPAR: Ugh! How bad is it?

Frank: Well, the whole front bumper is irreparable. We are going to have to replace the entire thing. The right front panel is also heavily damaged. I would recommend replacing it too.

SPAR: Good grief. That guy came out of nowhere. It's almost like he was gunning for my vehicle! How much are we talking?



Frank: Probably 7-8 thousand. You know how hard it can be to get the parts for these kinds of cars. I'll know more once I'm able to locate the necessary equipment.

SPAR: Goodness. How long is it going to take?

Frank: Probably a couple of weeks at the earliest.

SPAR: That's disappointing. I'll get with my insurance to about getting rental. Let me know when you have a better sense of things.

Okay. Thanks, Miss Spar.

THURSDAY

**Phone conversation #3:**

Voice: Hello?

SPAR: Katie, it's me. I'm going to need to hold my calls. I've got to take care of a few things before I catch my flight tomorrow. Call me if it's an emergency. Otherwise, try and route it somewhere else.

KATIE: Gotcha boss. Hope you have a great time with the kids.

SPAR: Thanks, Katie.

FRIDAY:

**Phone conversation #3:**

Voice: Hi it's Barb. Sorry I can't take your call right now. Leave a message at the beep.

SPAR: Hey Barb. It's me. I just touched down at DFW about 15 minutes ago. What time are you getting here? I'm excited to see everyone again. It's been too long.

**Phone conversation #4:**

SPAR: Hello?

VOICE: Hey, Deb. It's Joe. I tried catching you at the office, but your secretary said that you weren't around.

SPAR: Oh, hey Joe. I should have told you. I've gone back home for the weekend.

JOE: Really? Why?

SPAR: Well, technically I'm here for a conference on Oil and Gas. But the real reason, at least for me, is to try and revive something I took part in several years ago. When I was at Baylor, my sorority sisters and I started this annual tradition of accompanying kids with down syndrome to a Rangers game. We tried to keep it up

after graduation, but I've haven't been back in a number of years. When I found out that I would be back in Dallas this weekend, I contacted several of my sisters to see if they could make it. There should be a dozen of us here this weekend for the event.

JOE: Oh really? That sounds great.

SPAR: It's totally rewarding. I get to go home, I get to reconnect with some old friends, and, for an evening at least, I get to leave all this crap behind and take part in a really worthwhile project. It's been hard to clear the calendar to make this, but it's something I've been planning for months.

JOE: Cool! When's the game?

SPAR: Tonight at 7pm. We're playing the Yankees. Should be a lot of fun.

JOE: Okay, well, I guess I'll catch up with you when you get back.

SPAR: See you soon. I'll be back on Monday, and I'll bring you some real barbecue.