

Cultural Diversities in Communication

Culture is made up of the beliefs, customs, and ways of lives of a society.

Acknowledging that different people come from different backgrounds is very important for communication . We live in a world that is very culturally diverse. Several of our agents can prove that their cultural ties are extremely important to the way that they communicate.

Agent number one was born and raised in the southern part of the United States. Due to this, he often communicates using southern words such as Coke , y'all, and 'merica. He often uses the word fixing to describe the process of making things. One day agent one went to Boston and asked for a coke. The diner had a expression of confusion. As a southerner he is also very family oriented, therefore he spends a lot of time talking to his family and going to different family events. Because of his age, agent one refers to all of his elders with terms such as yes ma'am and yes sir. These are also common ways to address people in the south.

Agent number two once lived in Mexico and has a large Hispanic background. Along with English Agent number two can speak spanish and often times blends the two languages to form Spanglish. When talking, Agent number two keeps eye contact throughout the entire conversation because of his family's emphasis on this. There was one instance where he continued to keep eye contact with someone which made the person very uncomfortable. One of his cultural traditions includes celebrating the day of the dead , which in some people cultures they think it's weird to celebrate death.

Agent number three used to live in Colorado and when he moved to Louisiana he was surprised by the southern hospitality. When he arrived to Louisiana he referred to people as you guys instead of ya'll and many people gave him odd looks.

While comparing men and women together may seem like a bad thing. It is important to realize our differences to better ourselves as a society. All of the above agents are males and with that comes different forms of communication than women. The above males are not as open about their emotions as a majority of girls are. As men, these agents are not as nurturing when compared to females. The females often times show more compassion than men do too.

There are a wide spectrum of cultures and lifestyles all around the world. There are also distinct differences in the way that people from different cultures communicate and at times it can be hard to completely understand what others are saying. That is why it is important to keep an open mind so that we are able to understand people from different cultures.