

925-331-7918 ayalaarturo925@gmail.com Forest View Commons, Brentwood, CA

Arturo Ayala

Profile

I am twenty one years with a goal of creating something greater than myself. I envision creating a service that will enrich those who come across it.

Experience

PEETS COFFEE & TEA, 2023-CURRENT

A shift manager is responsible for deploying roles within the store and keeping service running. To ensure the store is operating at it's smoothest and checking cleanliness is still up to standard. A quality coffee shop needs to be ran like a Michelin star restaurant. Everyday tasks include: inventory management, money handling, quality customer service, store audits.

SHIFT SUPERVISOR, STARBUCKS, 2021-2023

As a shift supervisor, my goal is to make the store experience memorable. My baristas and customers will always come first. Welcoming is the atmosphere that I envision everyday. Some tasks as a supervisor include: working around the block schedule, inventory counts, and handling money.

TEAM LEADER, TARGET, 2019-2021

A team leader is one who keeps a list of objectives in their mind and deploys them out amongst the team to accomplish. A leader role has to inspire and motivate others to follow without them negating. A team is a unit, no one is left out. Target's Online order pick-up team leader requires: break management, customer connections, and smooth transitions.

CREW MEMBER, MCDONALD'S, 2018-2019

Being a part of crew, means following your leader. To trust them and putting in your own one hundred percent. That being said, collaboration and communication amongst other members is crucial. Working at McDonald's included: proper cleaning of equipment, order preparation, and being proactive.

Education:

University of San Francisco, 2020-2021

Arizona State University, 2022-2023

Code Academy, 2023-Present

Skills:

Problem solving, Critical thinking, Public speaking, Communication and Collaboration. I enjoy focusing on the small details as well, helps stand out from the rest.