

KALLE JYVÄLÄ

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SKILLS AND ABILITIES

<div>IT</div> <ul style="list-style-type: none">• Python• SQL• HTML• CSS <div>OTHER</div> <ul style="list-style-type: none">• BBA• Qualified Driver, Forklift Operator	<p>I come equipped with 4 years of customer service expertise under my belt. Therefore, I have experience with cooperation, customer encounters and withstanding pressure. My background is Bachelor of Business Administration, and I am currently studying for a degree in Machine Learning and Data Engineering.</p> <p>My developing IT skills include the basics of Python, SQL, and HTML / CSS.</p> <p>I have acquired Driver Qualification Card, though it expired in 2022. In the pocket, there are also Forklift-, Occupational Safety-, and Road Safety cards, which were acquired in 2016–2017 during army service.</p>
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WORK EXPERIENCE

2020–2024	Barona Customer Services Oy/ Elisa Oy Service Advisor / Customer service and sales, technical support
2019 summer	Sol Henkilöstöpalvelut / Posti Oy Post-office worker
2018 summer	Posti Oy Post-office worker
2015 summer	Municipality of Sodankylä Summer worker / organizer for Midnight Sun Film Festival
2012 summer	Comforta Oy Getting acquainted to working life -trainee

EDUCATION

2024–NOW	Lapland University of Applied Sciences Machine Learning and Data Engineering
2017–2020	Centria University of Applied Sciences Bachelor of Business Administration
2016–2017	Jaeger Brigade Military driver C-card
2013–2016	High School of Sodankylä Secondary School Graduate
2012–2014	Congregation of Sodankylä Group counsellor – Basic course